Organic Maps FAQ

About Organic Maps

What does Organic Maps do best?
Ease of Navigation, Privacy, and Community. The app is designed to have a simple and intuitive design that makes it easy to find where you want to go and navigate there easily. Privacy is a top priority to ensure users are not worried about tech companies tracking their location or recording their data. Organic Maps (OM) is developed by a thriving community, opening up for anyone to contribute from providing feedback to coding, creating a product that best addresses what people need.

Organic Maps is focused on speed, privacy, battery efficiency and minimization of network utilization. It uses offline maps that enable navigation in places far from civilization or in cities with complex traffic networks. Also, compare our privacy policy with other map apps. Tell your friends about the difference.

What are your plans for the project's development?
The main plans are outlined on the donation page:
https://organicmaps.app/donate
You can check the status for development of features on GitHub:
https://github.com/organicmaps/organicmaps/issues

What is the Organic Maps history?
Organic Maps was created by the founders of Maps.me. In 2011 MapsWithMe (later renamed to Maps.me) was founded and in September 2015 a decision was made to open-source the app. In 2021, the free and open-source software (FOSS) community collaborated to create a privacy focused maps navigation app using Maps.me open-source code as a starting point, to create a faster and simplified navigation app, and Organic Maps was born. A publicly released app became available in the app stores in August 2021.

How does Organic Maps Privacy Policy compare to map navigation apps?
Only 55 words long (Tell your friends about the difference)
https://organicmaps.app/privacy/

How does the project make money?
Organic Maps is free for everyone. The project is run on voluntary donations and these funds help to maintain the project. It is not enough yet to grow and scale, but with your help we can build the best OpenStreetMap-based maps together.

Why is the app called Organic Maps? Why this logo?
Organic means healthy, made with love and care. Like food that you grow for yourself: without pesticides, herbicides, and other bad stuff. Only pure maps experience, nothing else. No ads, no tracking, no crypto wallets,

How does Organic Maps differ from Maps.Me?
Organic Maps (OM) does not collect statistics or user data. It has more up-to-date maps and receives constant improvements in the core functionality, as we are the experts in geo/search/routing algorithms and mobile app performance. In the future, there will be more differences, with a focus on user convenience.

How can I support the project?
You can find more information here: https://organicmaps.app/support-us
Donations, bug reports, pull requests, installing the app, leaving ratings on app stores, writing reviews or blog posts, and contributing to mapping in OSM are ways to support the project.

App

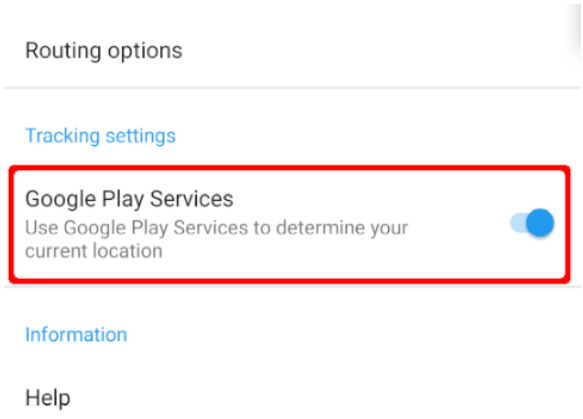
Which iOS and Android versions are supported?
You need at least iOS 12 or Android 5 to run the app. Devices with later versions can run Organic Maps.
In Android, Organic Maps can work on devices with Google Services installed and without Google support.
To use OM with Android Auto, please check the requirements here.

How to use Android Auto?
To use OM with Android Auto, you need at least an Android version 8.0 (Oreo) or later. Please check the Android Auto website for further details.

What is the difference between the different Android download sources?
You can download and install OM for Android from different sources: Google Play, F-Droid, Huawey AppGallery or Organic Maps website.

1. Play Store version has built-in world maps and may use Google Location services for faster location detection over WiFi or cellular networks (it can be disabled in OM settings). Note that Location Services setting disappears if your device doesn't have them installed for whatever reason (degoogled device, for example). Releases may be delayed by Google Reviewers or by partial availability to see if there are any regressions.

   With Organic Maps from Google Play, you can disable Google Play Services for location search in the app's settings menu:



2. Github (Web) version is the same as Play Store except it doesn't have built-in World maps, which should be downloaded separately. You can auto-update it using Obtanium. It has a different ID so it can be installed separately with Google, Huawei, or Fdroid

versions. And you can easily migrate your bookmarks. Available instantly. Note that Location Services setting disappears if your device doesn't have them installed.

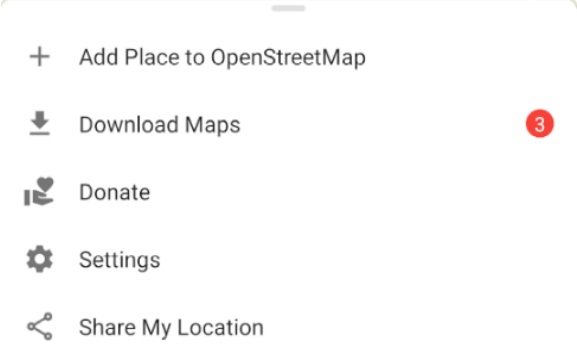
3. FDroid version doesn't have world maps and doesn't have Google Location services library in it. That is why it may take a looong time to detect your position using GPS satellites only. It is usually updated in 3-7 days after Web version, but it may take even more time in case of issues.

   The F-Droid version comes without Google Play Services. These Services improve location accuracy using nearest cell towers and wifi hotspots if internet connection is available, so the F-Droid version uses only the device's GPS sensor.

How do I ensure that I have the latest app version and map data?
First, make sure that you have installed the updated app from AppStore, Google Play, FDroid, or Huawei AppGallery. If the map data is outdated, you will see a red warning in the settings button of the main screen bottom menu:



In that case, you can download the latest maps from the "Download Maps" menu.



Why do I need to update the app frequently?
We constantly work on improvements and bug fixes. New map data is distributed with new app releases.

I have Android 4.0, and I can't install the app.
The app works with Android versions starting from 5.0 and newer. If you want to use Android Auto, you need at least Android version 8.0. You can find further details on how to use Android Auto here.

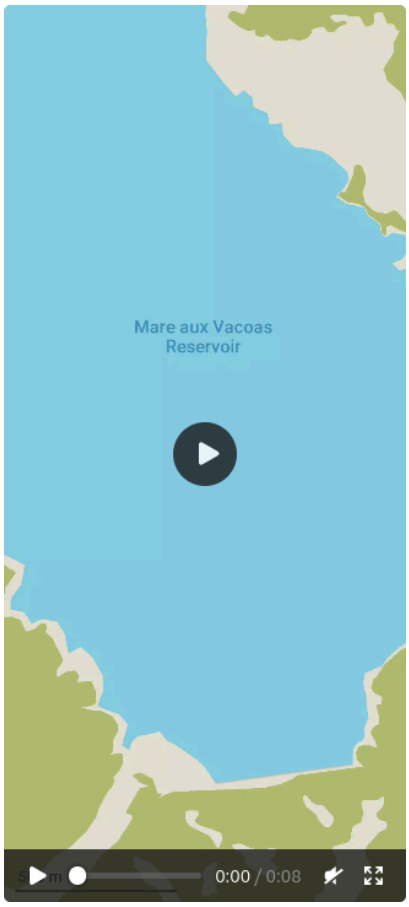
Operating The Map

What gestures does Organic Maps support?
These are the different gestures that OM supports:

- Use double tap to zoom in.
- You can rotate, pan and zoom the map with two fingers gestures.
- On iOS and iPadOS, you can tap and hold on zoom buttons and then drag up or down to zoom the map.
- You can use long tap on any place on the map for additional features.

How to zoom in / out with just one hand?
Tap twice on map and on the second tap just slide your finger up and down to zoom out and zoom in respectively.

This gesture works on Android and iOS (and not only in Organic Maps).



How do I use Long Tap?
You can do a lot of things in the app using long tap:

- Add markers.

- Copy place details such as name, address, links, coordinates, etc.
- Add route points.
- Add bookmarks on empty spaces.
- Get detailed information of lines or areas on the map.

Try to long tap in Organic Maps to discover hidden features.

How can I know what that line or area is on the map?
You can “long tap” on the line or area to get more detailed information about it. See “Long Tap” section to discover other features of the “long tap” functionality.

How can I bookmark an empty space?
You can “long tap” on the empty space to add a bookmark. See “Long Tap” section to discover other features of the “long tap” functionality.

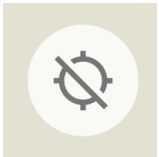
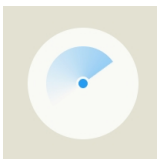
How can I bookmark a specific coordinate?
Type first the coordinates in the search field, click on the place and finally click on the “Save” button.

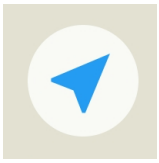
How to maximize the map (Hide the UI - User Interface)?
Perform a single tap on an empty space to hide the app interface and get the fullscreen map. Tap on any place on the map again to get the UI back.

How to restore the view of the legend?
Long tap or single tap in any place on the screen.

How to hide all buttons and display just the map?
Tapping in an empty area hides the interface (for fullscreen lovers). Tapping again on any place will restore the interface display.

What do the icons below the zoom buttons mean?
This icon shows the current GPS location status and the map rotation mode:

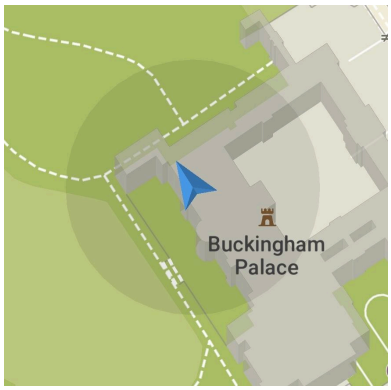
Icon	Meaning
	Location search is not initiated.
	App is looking for location.

	Current position is found. Map is not centered in the current position.
	Current position is found. Map is centered on the current position and oriented to the North.
	Map is centered on the current position and rotates according to the device compass or vehicle direction.

How do I set up to be north on the map?
Press the blue arrow button on the right side of the map.

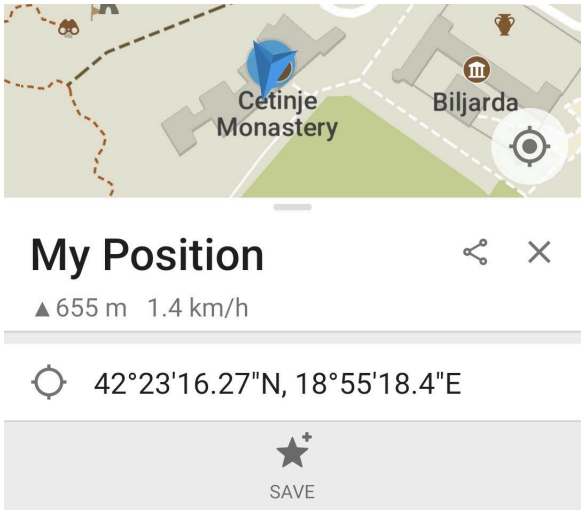
The button toggles between pointing north  and swiveling to point in the direction of your phone .

What does the gray circle around my position mean?



GPS sensors have a certain location accuracy and this gray circle indicates visually this accuracy. Your actual position is somewhere inside this circle. The better the accuracy, the smaller the gray circle. Accuracy degrades inside buildings, near steel constructions or radiation sources. To improve GPS precision, go outside to be under clear sky and try to stay away from buildings, bridges, etc.
Enabling Google Location Accuracy on Android improves the precision significantly.

How can I get my current coordinates, speed, and altitude?
Tap on the blue arrow indicating your position to see your GPS coordinates, speed, and altitude above mean sea level.



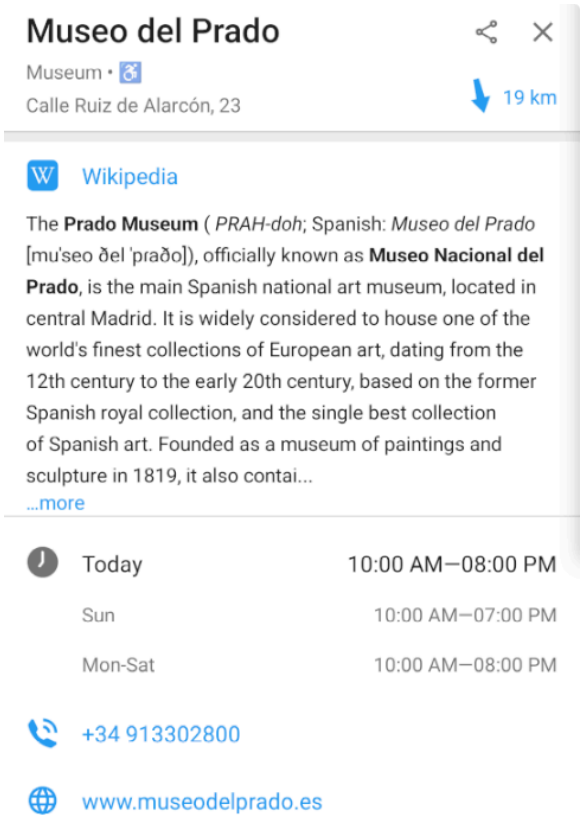
Push the share button (on iOS, on Android) to send your coordinates to friends.

You can change the display of your location between different coordinate formats:

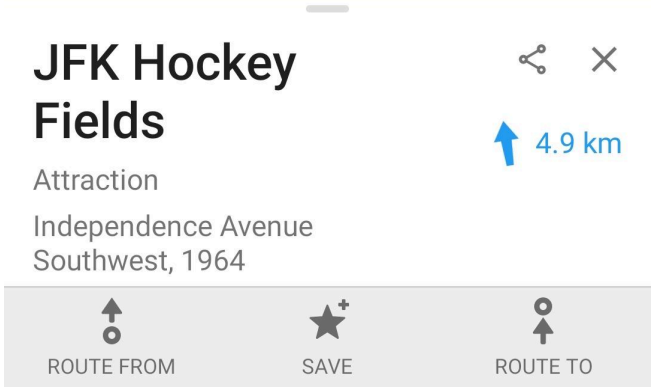
- DD (Decimal degrees)
- DMS (degrees, minutes, seconds)
- UTM (Universal Transverse Mercator)
- MGRS (Military Grid Reference System)
- Others…

How do I see more details about an object on the map?

Tap or hold (long tap) on any object to see name, type (i.e. road type, forest type, etc.), address and all the available information details (those available in OpenStreetMap): related Wikipedia article, opening hours, phone number, website, etc.



What is the purpose of the little blue arrow in the place page?



This arrow shows direction and straight-line distance from your location to the selected POI (Point Of Interest). Your location shall be enabled in order to see this blue arrow.

Pressing this button shows a fullscreen indicator with the orientation and distance to the POI. You can use it for azimuth navigation if step-by-step routing is not possible for some reason.

Search

What can I search for?
In the search input field, you can enter anything. Not only what's in the categories, but also any other type on the map displayed in the Place Page.
You can search places, addresses, cities, sites and many other interests. Organic Maps not only looks by name, but also by type. You can find the nearest drinking water, bicycle parking, bookstore or cave from the search field.
You can also search GPS coordinates in different formats.

Are there any "secret" debug search commands?
Yes, Organic Maps exposes different "debug commands" to help you control the native components (engine, editor, navigation, ...). These commands are not intended for regular users and are only used for debug purposes. Please only use these commands if you are working on Organic Maps.
Each command is entered in the search input field (Android and iOS) and is activated as soon as the full search keyword is entered. Unless specified, the effects triggered are discarded after a restart.
Here are a few examples of debug commands:

- `?dark` or `mapstyle:dark` - Enable night mode for the map view only. You may need to change the zoom level to fully apply the new mode.
- `?vulkan` - Forces the Vulkan renderer on Android. Vulkan is used by default on newer Android 7+ devices.
- `?gl` - Forces the OpenGL renderer. OpenGL renderer is supported on all platforms and is used by default on older Android devices and on the desktop.
- `?edits` - Shows the changes that you've made lately and their status. You can see if changes are already uploaded to OpenStreetMap.org or if there were any problems.

See this documentation for the full list of available "secret" debug commands.

Search GPS Coordinates
In order to search a location using its GPS coordinates, enter them in the search field.

Organic Maps can search by coordinates in different formats:

- DD (Decimal degrees): `41.9142, 12.4849`
- DMS (Degrees, Minutes, Seconds): `N 41° 54' 51.12" E 12° 29' 5.639"`
- UTM (Universal Transverse Mercator): `33T 291418 4643309`

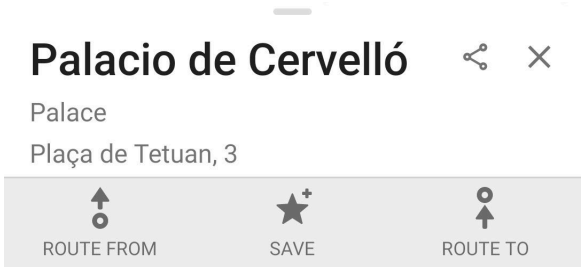
Please always use the dot (.) as a decimal separator to search for the coordinates.

Route Planning & Navigation

How can I build a route?

Organic Maps can build a route for a car trip, bicycle ride, metro or foot walk.

Pick a destination point by tapping on a POI or address or by long tapping on any place. At the place information panel, click on the "Route to" button to start route planning.



You can change route type from the top menu:

- Car
- By foot
- Metro
- Bicycle
- Ruler



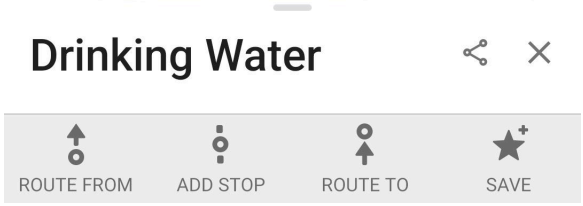
By default, OM calculates the route starting from your actual position. You can set the start point of the route by selecting a POI, address or any point on the map and clicking on the “Route From” button in the place information panel.

Push the "Start" button to begin the step-by-step routing.

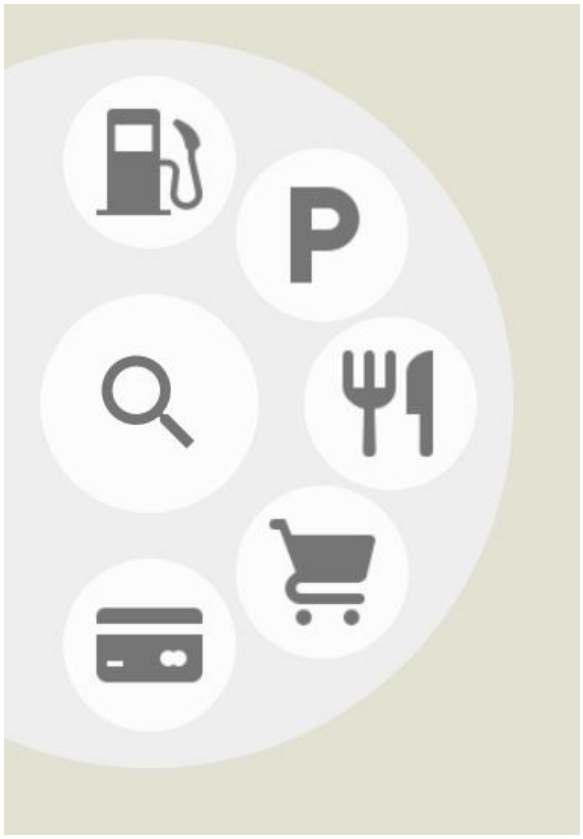
Why are the routes in OM “honest” and different from other apps?
OM always builds the fastest route, and checks every road on the way.

The route is being calculated incorrectly!
First, check if the data in OpenStreetMap where the route is not correctly calculated is correct. If you detect a data error (for example: not connected ways, incorrect one way street directions, missing turn restrictions, etc.), please make the correction using any of the available OpenStreetMap editing tools. Hopefully, in the next OM map update this routing problem should be solved!!
If you verify that it’s not an OSM data error, please report the problem; we will check it and work on improving the routing algorithms.

How can I add intermediate route points?
In route planning or in routing mode, select a POI or place on the map and tap on the "Add Stop" button. The new intermediate point should be added to the route.



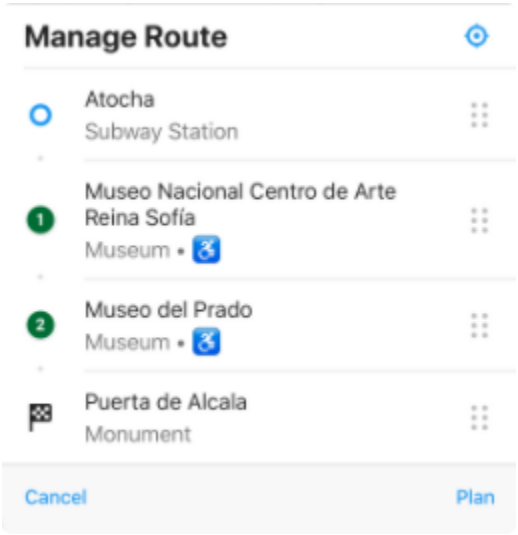
In routing mode, you can also click on the search button to find nearby gas stations, parking lots, places to eat, stores and ATMs that you can later on add them as intermediate stops:



How can I sort/rearrange the different stops of a route?
On iOS you can rearrange the order of the stops of the current route by clicking on the “Sort route” button located in the route plan panel:



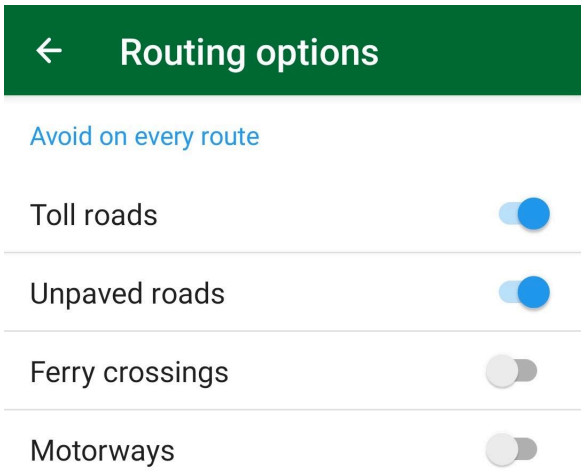
The “Manage Route” panel will pop-up, listing the starting and end point of the route as well as the different intermediate stops with their matching order number (1, 2, …). You can rearrange the order of the intermediate stops (as well as the starting and end point) by dragging the stop to move it to the desired position on the list:



After rearranging the stops in the list, click on the “Plan” button to make the changes effective in the current route plan.

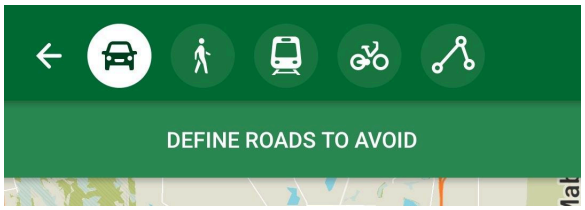
This functionality of route stop sorting is not implemented (yet) on Android.

How to enable route avoidance rules?
Organic Maps allows you to define certain types of roads to avoid during routing. Go to “Settings → Routing options” menu and select the types of roads that you want to avoid:



For example, if you want to avoid toll and unpaved roads in your routes, choose the matching options as shown in the previous screenshot.

During route planning, you can click on the button "Define roads to avoid" for quick road avoid setup:

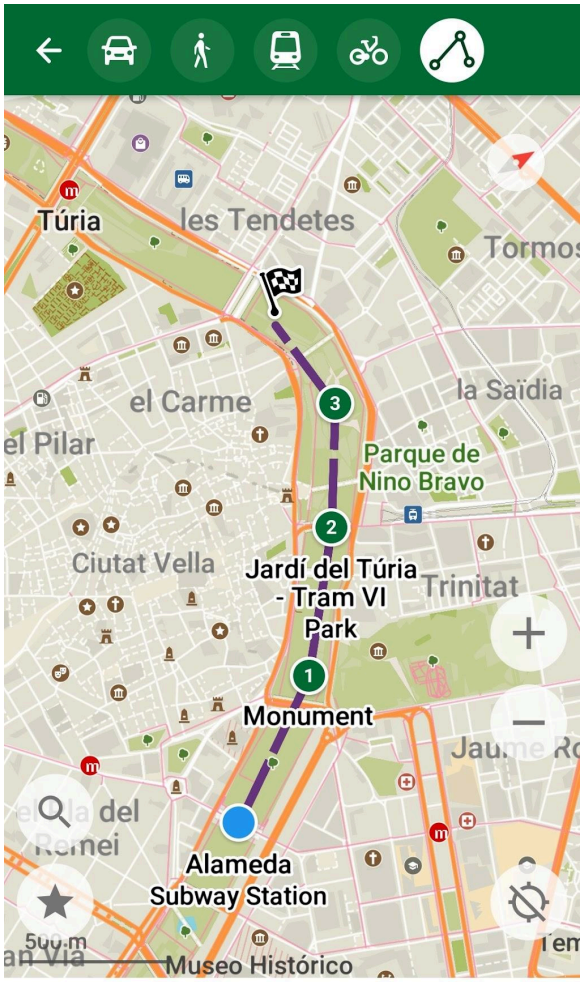


These routing options are visible only when the route can be modified by them. Otherwise they're hidden.

How to measure straight-line distances with Organic Maps? Is there a ruler?
To measure the straight-line distance from your current position to some object, select that object on the map, tap the "Route to" button and select Ruler route type:



With ruler option enabled, tap anywhere on the map to define a polyline with the different reference points:



Distance: 1.8 km

540 m · 1 · 490 m · 2 · 410 m · 3 · 330 m

You can choose any start point using the "Route from" button.

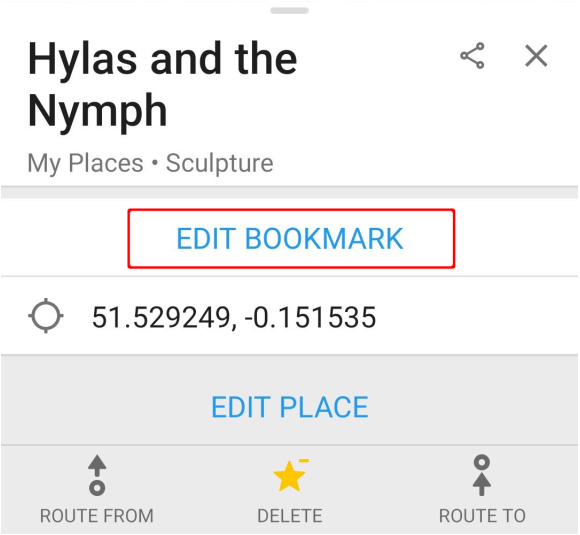
Why does Organic Maps build crooked routes?
This can happen if the maps are outdated. We are working constantly on improving routing. Please update the app regularly.
Sometimes the routes near a country or region border can be nonoptimal. This is a known issue.

Can I see the elevation profile of a route?
Yes, you can see the elevation profile of the walking and cycling routes in the route preview page.

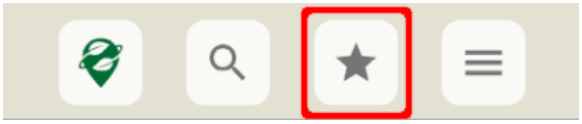
Favorites: Places & Tracks

How do I edit or move a Favorite Place (bookmark)?
To edit a bookmark, you can:

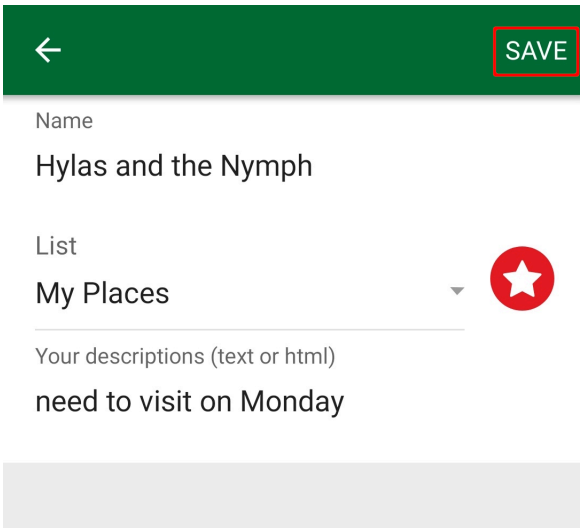
- Select it on the map and click on “Edit bookmark”:



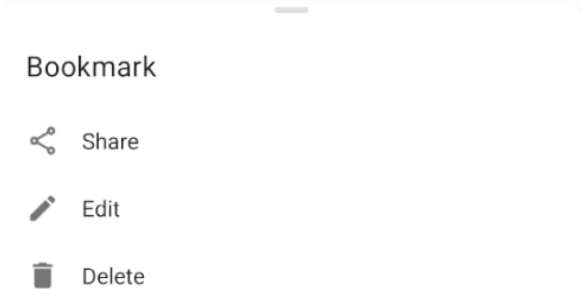
- Or you can open the “Bookmarks” list by clicking on the “Bookmark” button at the bottom of the main screen:



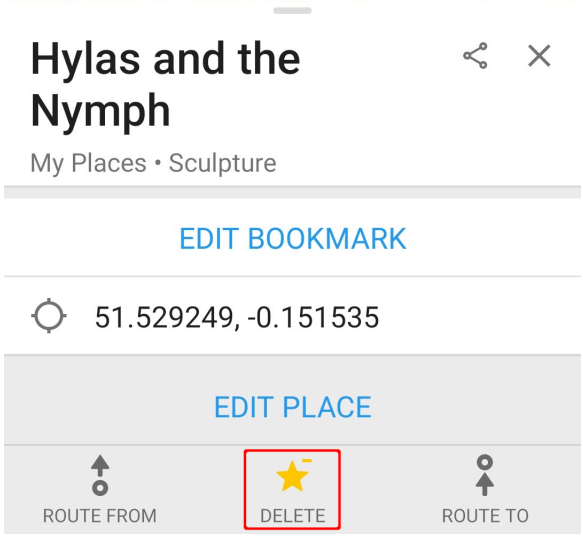
In the bookmark edit window, you can change the bookmark name, description and icon color, or move the bookmark to another list. Don't forget to tap on "Save" once you’ve made the changes.



How do I remove a Favorite Place (bookmark) or a Track?
You can remove a bookmark or a track by opening the “Bookmark & tracks” list, long tapping on the bookmark or track to delete and by clicking on the “Delete” option of the pop-up menu:

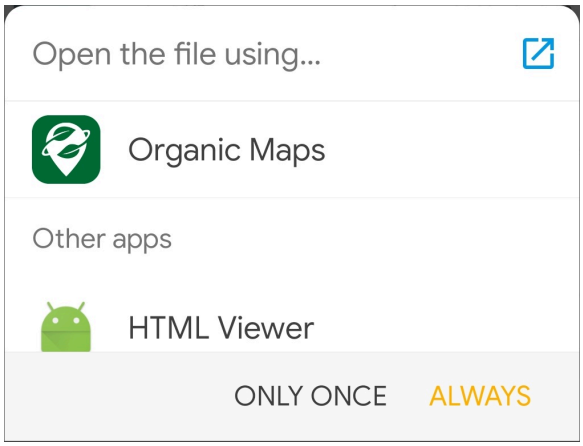


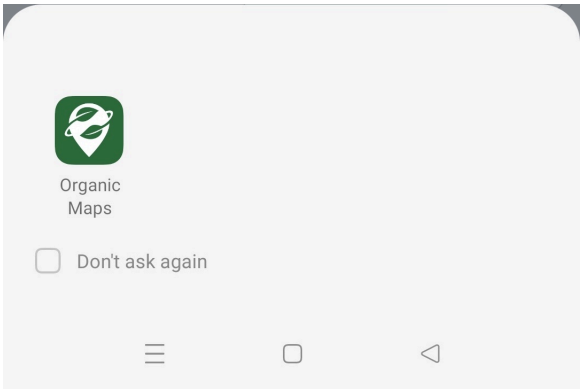
Additionally, to delete a bookmark you can also select it on the map and click on the “Delete” button of the place information panel:



How to import a GPX/KML track?
If you received a GPX file by email, messenger app or via a cloud drive, you can import it directly to Organic Maps.

On iOS, tap on the GPX file and press the Share button . Then select Organic Maps to open the file.
On Android, tap on the received GPX file to see the Share menu and then select Organic Maps to import the file.

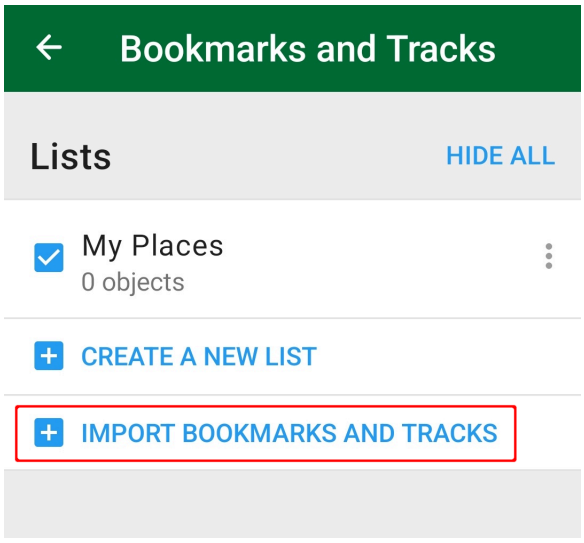




Importing bookmarks in iOS on a Cold Start from Files fails.
This is a known issue reported here: [iOS] Failed to load bookmarks (cold start). A temporary work-around is to re-import the bookmarks file while OM is running in the background.

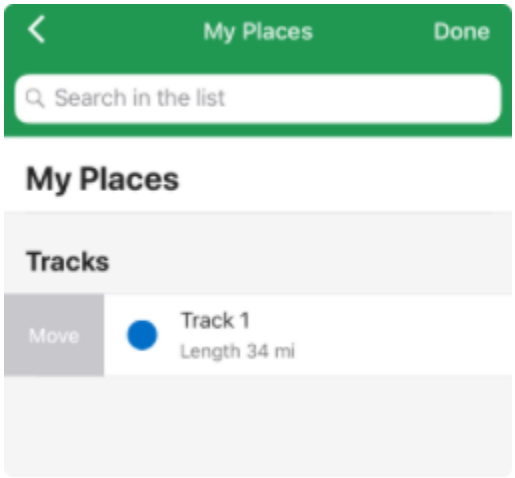
How to import multiple Favorite Places (bookmarks) and Tracks?
This functionality is currently only available on Android.

In the “Bookmarks and tracks” list, push on the "Import Bookmarks and tracks" button:

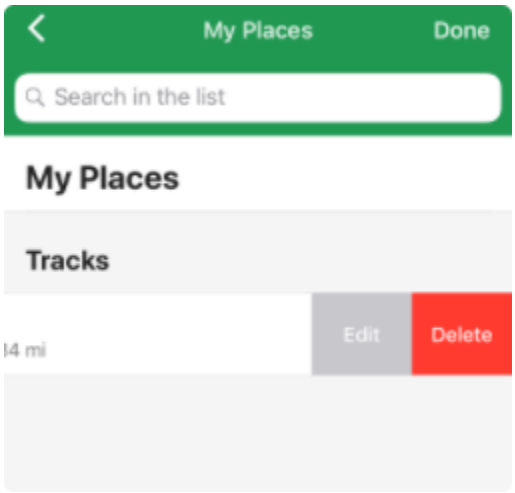


Choose the folder on your device which contains the KML/KMZ/GPX files to import. Organic Maps will scan the picked folder and import all bookmarks and tracks.

How can I move tracks from one list to another (iOS, Android)?
On Android, it's not (yet) possible to move a track from one list to another.
On the other hand, on iOS you can move one track from one list to another by opening the "Bookmarks and Tracks" list and slide to the right the track to move. A "Move" button will appear, as shown on the following figure. Once you click on the "Move" button, you can select the destination list for the track.



You can also slide to the left the tracks, where an "Edit" and "Delete" button will appear. If you click on "Edit", you will also be able to change the list of the selected track.



What is a route, what is a track, and what is the difference?
A route is a way or course defined from a starting and a destination point and (optionally) a set of intermediate stop points. A route contains a set of turn indications that enables the navigation of the course using a particular means of transport (vehicle, bicycle, foot or metro).

On the other hand, a track is a trajectory defined by a list of fixed geographical points that has normally been recorded from a GPS device.

The main difference between routes and tracks is that routes are calculated dynamically by the OM routing engine based on data of OSM maps, while the tracks are a list of fixed geo points. Routes can be used for navigation purposes, while tracks are just a visual display on the map.

How can I share a single Favorite Place (bookmark) from my Favorites, not the entire list at once?
There are 2 options:

- Option 1: Go to the "Bookmarks and tracks" list and long-press the name of the bookmark that you want to share. In the pop-up menu, select "Share" and choose the method you want to use to share the coordinates (via messengers, SMS, email, etc.).

- Option 2: Select the marker or point on the map, then choose "Share" on the right side (or in the menu).

Where are Favorite Places (bookmarks) saved?
Bookmarks are stored locally on your device and not shared with anyone, not stored on servers, and are private. For the moment, bookmarks shall be backed-up manually.

Does the app support tracking routes?
In the iOS version, we have a display of the recently traveled route. However, in the Android version, this feature is disabled. We recommend using other specialized applications for route tracking, such as Opentracks. We plan to implement reliable route tracking within the Organic Maps app in the future.

How can I transfer bookmarks from Maps.me to OM?
On iOS, you can export the list and immediately open it in OM.

Are there any travel guides in OM?
Currently, there’s no travel guide functionality in OM, but you can import any rich KML/KMZ file that can provide you with tracks. We’re thinking about implementing a more convenient way to discover and use travel guides.

What would happen with my Favorite Places (bookmarks) and tracks after uninstalling the app?
All your tracks and bookmarks are removed from the device when Organic Maps is uninstalled.
Please backup your bookmarks and tracks first using the export button.
Cloud bookmarks backup and sync is planned in future releases.

How to find Favorite Places (bookmarks) and track files on the phone?
Bookmarks and tracks are stored in the private app folder and are not accessible from 3rd party apps.
On iOS, you can access these files on iPhone/iPad from the desktop using iTunes app.
On an Android device with Root enabled, you can find the bookmarks in the folder:
/data/data/app.organicmaps

Map Data

I've made corrections in OSM, but OM is still showing incorrect information/routes.
Make sure that your maps are updated. Check the data version in the app (OM icon at the bottom left). It's in the format YYYYMMDD (year, month, day). If you made your edits before this date, please report this issue. If you made them later, please wait for the next map data update.

Why do I need to update the app often?
We are constantly fixing a lot of bugs, and map updates are still tied to app updates. The plan for the future is to separate the process of the app and map updates.

How often are the maps updated?
Currently, maps are updated 1-2 times a month. This may increase to weekly in the future.

Are maps updated separately from the app?
Not yet, but it will be possible soon.

Can I build fresh maps myself? What do I need for that?
Building maps is a fairly complex process, carried out using the Generator utility. You can obtain detailed information here.

Maps are not downloading for me. What should I do?
Most likely, this issue is related to an active firewall on your phone, router, or internet provider. Make sure that servers *.organicmaps.app are not blocked anywhere. If it still doesn't work, please contact us, and we'll help you figure it out.

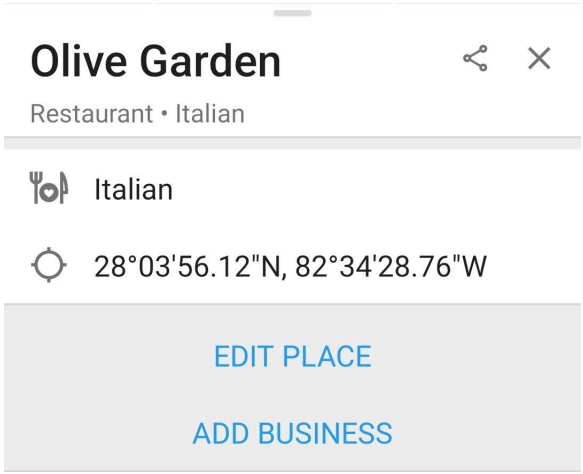
Where can I manually download maps?
You can manually download OM maps from the mirrors listed here.

How can I manually add fresh maps to the app?
Currently, this can only be done with root access. When updates occur weekly or more frequently, manually adding maps will likely not be necessary.

Where are the maps located on Android?
The data is stored in the private folder of the application: /sdcard/Android/data/app.organicmaps (Android 10 and lower), /storage/XXXX-YYYY/Android/data/app.organicmaps (Android 11 and higher), or /data/data/app.organicmaps.
Google has restricted access to these files for all applications. You cannot access these files without root access or a file manager with the necessary permissions at the operating system level. This requirement was introduced by Google starting from Android 11 and later. If it weren't for the threat of discontinuing updates on Google Play, we would have kept the maps and markers where they used to be.

What happened to traffic data? Hotels from booking.com? Will they return?
Currently, we are focused on creating high-quality offline maps. Currently, only hotels available on OpenStreetMap are displayed on the map. If you wish, you can add hotels to the map yourself. As for traffic data, the challenge is that it requires payment either in money or user data. We are exploring other options.

Something is wrong on the map! Can I make changes to the map?
Organic Maps works with map data from the OpenStreetMap.org project. You can improve place details using the "Edit Place" button. To make your changes publicly available, you need an account on OpenStreetMap.org. Please update to the latest map version first, prior to making changes to the map.



If you want to change a POI position, modify a footway, or add buildings and bridges, please use the powerful editing tools available at the OpenStreetMap.org site.

Why is the “Edit Place” button disabled?
If the “Edit Place” button is disabled, it means that you should first update the map in order to avoid possible map update conflicts. There is a related Github issue: Propose to update the outdated map instead of disabling Edit Place button

How can I add a building, a road, or some other feature that is not in OM yet?
If you want to change a POI position, modify a footway/road, or add buildings and bridges, please use the powerful editing tools available at the OpenStreetMap.org site.

How are the edits uploaded to OpenStreetMap.org?
Organic Maps application stores POI (Point Of Interest) changes locally till internet connection is available. You can make changes while offline. Edits are uploaded to OpenStreetMap.org in the background, once the internet connection is available.
OM merges the new changes with the existing ones in OSM. You can confirm the correct upload of the edits by using the `?edits` command in the search field.

How are the map edit conflicts resolved?
OM tries to merge the new changes with the existing ones in OSM. You can confirm the correct upload of the edits by using the `?edits` command in the search field.

Who verifies or moderates the map edit changes?
OpenStreetMap community members may check the map edits later and undo them or ban the user account for bad actions.

Why is the "Edit place" button disabled or hidden?
If your map data is more than 2 months old, then the “Edit place” button is unavailable. Please install the latest app version and download up-to-date maps to enable place editing.

Why are the routes/tracks crooked?
Routes/tracks can be crooked if you don't update the maps (or not all the maps). We are constantly improving them. Please update them more often!

Edits are not uploading from Organic Maps to OSM. What should I do?
Make sure that you are correctly logged in to OSM. If you are logged in and edits still don’t work, type `?edits` in the search bar and report us the problem, for example, in the Telegram chat.

OSM (OpenStreetMap)

What is OSM (OpenStreetMap)?
OpenStreetMap.org (OSM) is a database with map data for the entire world. Similar to Wikipedia the data can be used free of charge and is crowd-sourced by millions of volunteers. Organic Maps uses the OpenStreetMap.org data to generate beautiful and detailed maps for you.

Found wrong or missing data in the map?
Did you spot a shop that doesn't exist? Or is your favorite restaurant not on the map? No problem, you can easily fix that! All map data used in Organic Maps comes from OpenStreetMap.org (OSM). And, as OSM is crowd-sourced, anyone, including you, can contribute and fix errors or add missing data.
It's best to directly fix the problem yourself as described in the Editing OpenStreetMap section. But if you don't have time for that you can just leave an OSM Note for other contributors.

Editing OpenStreetMap

Do you want to add something that's missing on the map or want to fix an error? Join the community of volunteers that make OpenStreetMap possible. For beginners, it's best to use the ID Editor. If you don't have a computer with internet at hand, you can also use the basic Editor of Organic Maps that works offline.

ID Editor
ID is an easy-to-use, beginner-friendly editor for OpenStreetMap data. It runs in your browser, so no installation is required. You, however, need a computer, as the program is not optimized for smartphone screens. If you are new to OSM this is the editor to use.

For editing OpenStreetMap with ID follow these steps:

1. Create or log into your account at OpenStreetMap.org
2. Browse to the location you want to edit on OpenStreetMap.org and click *Edit*
3. *Start the Walkthrough* and follow the short tutorial that explains the ID Editor
4. Edit the map
5. Upload your changes

That's it, you are now part of the OSM community. Wait for the next Organic Maps update to see the changes in your favorite map app.

What happens with my edits?
Once you press Upload your changes are instantly added to the public OSM database. So be considerate when editing. Your email is not published, but other people will be able to see your OSM user name.
As OSM offers the possibility to discuss changes, you might get questions about your edits from other OSM contributors. You will be notified about this via the e-mail address you used for

registering your OSM account. As OSM is a community project that builds on collaboration you should always answer such questions.

Community and Wiki

OpenStreetMap is a community. If you need help you can ask in the OSM Forum or take a look at the OSM Wiki documentation.

Tags - How the OSM datamodel works

The OpenStreetMap database contains Objects like Nodes, Ways, Areas, and Relations that abstract from real-world features. These Objects have Attributes, so-called Tags to further describe them. A Tag is a Key-Value combination.
As this sounds more complicated than it is we will give an example:
A Restaurant is e.g. mapped as a Note or Area with the Tag `amenity=restaurant`. Further Tags like `cousine=*` or `opening_hours=*` can then be used for further details.
Note that the ID editor hides the internal data structure from the users to be more beginner-friendly. But for reading the Wiki documentation heaving a brief overview of the data structure is helpful.
In the ID Editor, you can see the Tags that ID is hiding from you by expanding the *Tags* section in the *Edit feature* side panel.

Editing with Organic Maps

Organic Maps is first and foremost a map app. But it also offers a basic editor that you can use to easily add or fix map data on the fly. It only offers limited functionality and you can only add points of interest from a predefined list or edit properties like opening hours or cousine of existing places. Adding or editing roads or moving places to a new location is not possible. Unlike the ID Editor the built-in editor, however, works offline, once you download the map region. Changes are stored and uploaded to OpenStreetMap.org once you reconnect to the internet.

> **!!! In the Play Store Android version logging in with an OSM account is not possible at the moment (see Issue #7000) (31.01.2024) !!!**

To edit OpenStreetMap directly from your Organic Maps app follow these steps:

1. Create an account at OpenStreetMap.org if you don't already have one
2. Log into your account in Organic Maps (burger icon -> *settings* -> *OpenStreetMap-Profile*)
3. Now you can either edit existing places or add new ones
    - Edit existing place by tapping on the icon and selecting *edit place*
        - Add additional information
        - Save your changes and exit using the check arrow
    - Add a place to the map
        - burger icon -> *Add a place to the OpenStreetMap*
        - Select the location as accurately as you can and press the check arrow

- Select a category

  Can't find a category that fits? Then create an OSM Note.

- Add additional information like the name, opening hours, and website
- Save your changes and exit using the check arrow

Editing with Organic Maps is limited. If you can't edit something with the app you can use the ID Editor instead, or open an OSM Note at OpenStreetMap.org.

OSM Notes - I don't have time for editing

If you don't have time or the problem is too complicated for editing the OSM data yourself OSM Notes (Wiki) are the way to go. You can place such a note in the location of the map error and describe the problem in detail. Other OSM volunteers can then help and solve the issue. You will get e-mail notifications via your OSM account in case they have further questions or the OSM Note is solved.

1. Create or log into your account at OpenStreetMap.org
   You can also open anonymous Notes, but this is not recommended as you won't get notified when the issue is solved or there are further questions.

2. Zoom to the map location on OpenStreetMap.org and press *Add a note to the map* (second icon from the bottom on the right menu). Then drag the blue map marker to the exact location.
   Try to be as precise as you can.

3. Provide a detailed description of the map problem and press *Add Note*
   For shops e.g. provide the name and mention what is sold there or what services are offered

GPS & Compass

How to get a GPS signal when only a rough location is detected?
If you're getting a rough (not precise) location in OM, please try the following:

1. Check if fine/precise permissions are given to the app, and are enabled in the system settings.
2. Go outdoors to get a good GPS signal.
3. Wait for several minutes to get a precise GPS satellite signal.
4. Enable internet access for a faster GPS fix.
5. Make sure that there are no metal/magnet objects close to your device.

Why does the map rotate around my position?
The reason could be a magnet on your phone case, or a radiation source near the phone that may be interfering with the compass sensor of your phone.
To improve the compass accuracy, perform a compass calibration following these instructions.

How do I fix the location arrow pointing in the wrong direction?
To improve the compass accuracy, perform a compass calibration following these instructions. Please note that the compass may be inaccurate when the phone is among large buildings, like in an urban area or downtown, or the compass sensor may not be functioning correctly.

Why is there a shaded circle instead of an arrow indicating my position?
You are located somewhere inside the circle as the GPS signal is not fully detecting your location. The GPS signal does not work well inside concrete buildings, near metal objects, or large antennas. Tablets don't have a compass sensor and a circle is drawn instead of a directed arrow. You can find your model on gsmarena.com to see if a compass is present.

How do I calibrate the compass?
Please follow the instructions in this video in order to calibrate the compass of your device.

The position arrow spins wildly
The cause might be a magnet on the case, a nearby metal object or radiation source. Remove the source of the problem and proceed to make a compass calibration following these instructions**.**

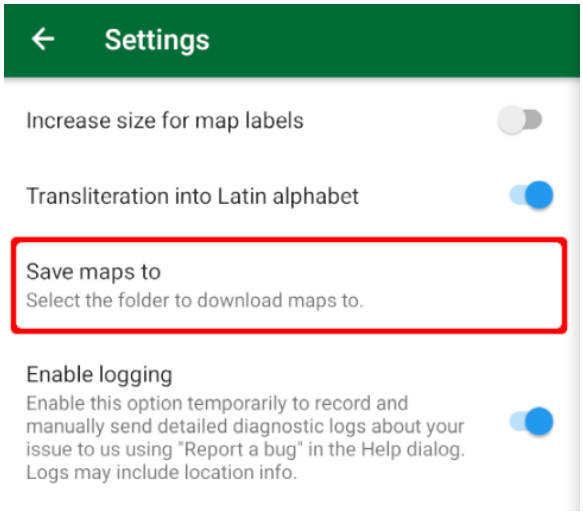
My GPS is not working
On some Android devices, disabling the power saver and optimizing your Android phone is often the solution to many GPS issues. Please check this website for further troubleshooting.

Features

CarPlay is always dark
Check your CarPlay settings (NOT Organic Maps settings) when the device is connected, and select "auto" instead of "always dark".
Please check this video for more detailed instructions.

Do you have CarPlay for the iOS version?
Yes, we do.

Can I store the maps on a SD card in my phone?
Yes, in the "Settings" menu the “Save maps to” option allows you to choose the location for map storage.



The availability of this setting depends on your smartphone model, operating system, and other technical details.

How to disable Power Saving for Organic Maps on Android (add to exceptions) to prevent downloads from being interrupted and maps from starting faster?
Please follow the instructions detailed in the following websites to disable Power Saving settings on your Android device:

- https://www.popsci.com/diy/turn-off-battery-saver/
- https://help.runtastic.com/hc/en-us/articles/212633165-Help-for-GPS-Problems-on-Android-Phones
- https://dontkillmyapp.com/samsung
- https://support.polar.com/en/how-to-disable-power-saving-and-optimizing-features-for-the-polar-flow-and-polar-beat-android-apps
- https://racechrono.com/article/2565

Deleting the app deletes ALL markers and tracks!
Yes, if you uninstall the app, all the markers and tracks will be deleted. You should export them before uninstalling the app. Cloud backup is planned to be implemented in the future, as well as backup of all lists with one single button.

How do I buy or download guides?
In our app there are currently no paid services or features, including guides. It's possible that this functionality will be added in the future, but it's not certain. If you know of quality free services with good guides, please let us know.

Text-To-Speech (TTS)

Voice instructions (TTS, Text-To-Speech) do not work
On Android, follow the TTS Configuration Guide on Android.
On iOS, follow these instructions to test if the device's TTS works.
If the voice instructions still don't work, enable app logging and report the problem.

TTS may not work while app is on the background
In order to enable voice instructions while OM is running in the background, open your device's Settings, tap Accessibility and then "Select to Speak -> Settings". At the top, turn on the option "Read in the background".

TTS Configuration Guide for Android
Organic Maps uses the system Text-To-Speech (TTS) engine for voice instructions. The default engines vary by device. The choices can include Google Text-To-Speech, device manufacturer's engine or a third-party one.

The official recommendation from Organic Maps is RHVoice, which is a free and open source speech engine that can be downloaded from Google Play and F-Droid.

Instructions

- Open the Settings app on your Android device.
- Select Additional Settings and then select Accessibility.
- Choose your preferred engine, speech rate and pitch.

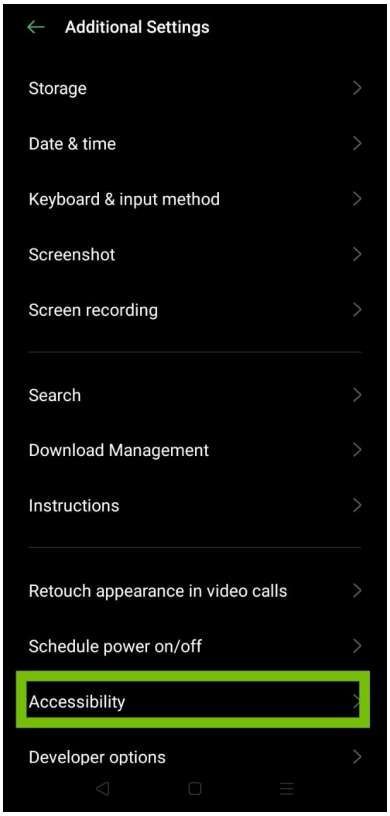
If you cannot find the relevant setting, open the settings app and search for Text-to-speech.

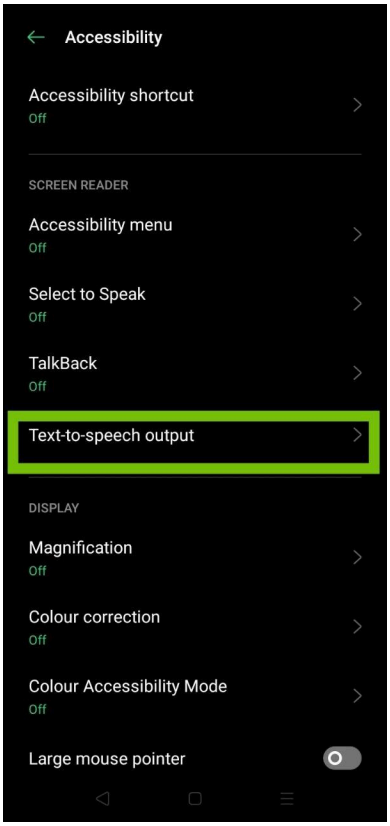
P.S: Do note that these steps will vary based on the phone brand you are using.

Said options may not appear if you don't have a TTS already installed on your device. Please refer to the table below to install any one of them that supports your native language.

Screenshots







Engines

Below is a comprehensive list showing several engines and the languages they support (download links can be found after the table):

Language	Supported TTS Engines
Afrikaans	eSpeak
Albanian	RHVoice, eSpeak
Arabic	Vocalizer, Acapela, Nuance
Aragonese	eSpeak
Armenian	eSpeak
Basque	Vocalizer, Nuance
Bengal	Vocalizer, Google, Nuance
Bhojpuri	Vocalizer, Nuance

Bulgarian	Vocalizer, Nuance, eSpeak
Cantonese	Vocalizer, Google, Nuance, eSpeak
Catalan	Vocalizer, Acapela, Nuance, eSpeak
Croatian	Vocalizer, Nuance, eSpeak
Czech	Vocalizer, Acapela, Nuance, eSpeak
Danish	Vocalizer, Google, Acapela, Ivona, Nuance, eSpeak
Dongbei	Vocalizer
Dutch (BE)	Vocalizer, Nuance
Dutch (NL)	Vocalizer, Google, Acapela, Ivona, Nuance
English (AU)	Vocalizer, Google, Acapela, Nuance, RHVoice
English (IE)	Vocalizer, Nuance
English (IN)	Vocalizer, Google, Acapela, Nuance
English (SCT)	Vocalizer, Nuance, RHVoice
English (UK)	Vocalizer, Google, Acapela, Yandex, RHVoice, eSpeak
English (US)	Vocalizer, Google, Acapela, Ivona, Yandex, Nuance, RHVoice, eSpeak
English (ZA)	Vocalizer, Nuance
Esperanto	RHVoice, eSpeak
Estonian	eSpeak
Faroese	Acapela
Farsi	Vocalizer, Nuance, eSpeak
Finnish	Vocalizer, Google, Acapela, Nuance, eSpeak
French (BE)	Vocalizer
French (CA)	Vocalizer, Nuance
French (FR)	Vocalizer, Google, Acapela, Ivona, Nuance, eSpeak

Galician	Vocalizer, Nuance
Georgian	RHVoice, eSpeak
German	Vocalizer, Google, Acapela, Ivona, Nuance, eSpeak
Greek	Vocalizer, Acapela, Nuance, eSpeak
Hebrew	Vocalizer, Nuance
Hindi	Vocalizer, Nuance, eSpeak
Hungarian	Vocalizer, Google, Nuance, eSpeak
Icelandic	eSpeak
Indonesian	Vocalizer, Google, Nuance, eSpeak
Irish	eSpeak
Italian	Vocalizer, Google, Acapela, Ivona, Nuance, eSpeak
Japanese	Vocalizer, Google, Acapela, Nuance
Kannada	Vocalizer, Nuance, eSpeak
Korean	Vocalizer, Google, Acapela, Nuance
Kurdish	eSpeak
Kyrgyz	RHVoice
Latvian	eSpeak
Lithuanian	eSpeak
Lojban	eSpeak
Macedonian	RHVoice, eSpeak
Malay	Vocalizer, Nuance, eSpeak
Malayalam	eSpeak
Mandarin (CN)	Vocalizer, Acapela, eSpeak
Mandarin (TW)	Vocalizer, Google, Nuance
Marathi	Vocalizer, Nuance

Nepalese	eSpeak
Norwegian	Vocalizer, Google, Acapela, Ivona, Nuance, eSpeak
Polish	Vocalizer, Google, Acapela, Ivona, Nuance, RHVoice, eSpeak
Portuguese (BR)	Vocalizer, RHVoice
Portuguese (PT)	Vocalizer, Google, Acapela, Ivona, Nuance, eSpeak
Punjabi	eSpeak
Romanian	Vocalizer, Ivona, Nuance, eSpeak
Russian	Vocalizer, Google, Acapela, Ivona, Yandex, RHVoice, eSpeak
Serbian	eSpeak
Shaanxi	Vocalizer
Shanghainese	Vocalizer
Sichuanese	Vocalizer
Slovak	Vocalizer, Nuance, eSpeak
Slovenian	Vocalizer
Spanish (AR)	Vocalizer, Nuance
Spanish (CL)	Vocalizer, Nuance
Spanish (CO)	Vocalizer
Spanish (ES)	Vocalizer, Google, Acapela, Ivona, Nuance, eSpeak
Spanish (MX)	Vocalizer
Swahili	eSpeak
Swedish	Vocalizer, Ivona, Nuance, eSpeak
Tamil	Vocalizer, Nuance, eSpeak
Telugu	Vocalizer
Tatar	RHVoice

Thai	Vocalizer, Google, Nuance
Turkish	Vocalizer, Google, Acapela, Ivona, Yandex, Nuance, eSpeak
Ukrainian	Vocalizer, Nuance, RHVoice
Valencian	Vocalizer
Vietnamese	Vocalizer, Nuance, eSpeak
Welsh	eSpeak

Downloads

- Acapela Voices TTS
- Amazon Ivona TTS
- eSpeak TTS
- Google Speech Services
- RHVoice TTS (Recommended)
- Vocalizer (Code Factory)
- Vocalizer 2 (Nuance)
- Yandex SpeechKit TTS

Workarounds

For Android 11, GrapheneOS, without Google services, try installing the TTS engine RHVoice from F-Droid. Voice instructions should work.

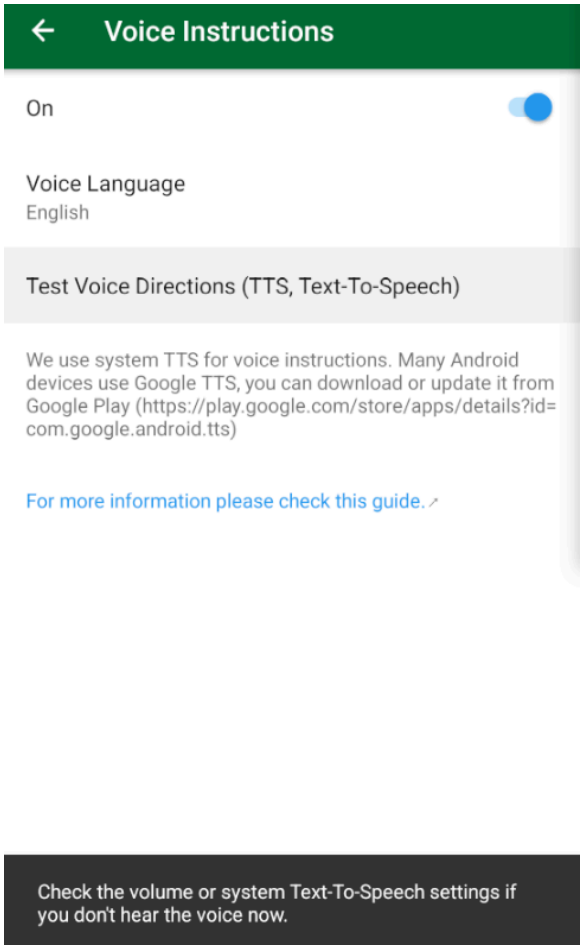
If you're having trouble initializing the RHVoice TTS engine on LineageOS or other custom ROMs, try this workaround. RHVoice may not initialize properly and the app may crash, especially if you haven't used any TTS engine on your phone before (e.g., new installation, factory reset, etc.). If you're using a custom ROM like LineageOS without Google Play services and Speech Services by Google, and you want to use RHVoice as your preferred TTS engine, follow the instructions below as a workaround:

- Install the eSpeak TTS engine available on F-Droid
- Set it as the preferred system engine
    - Go to LineageOS main **Settings**.
    - Scroll down to **Accessibility**.
    - Select **text-to-speech output** and **Preferred engine** (left side) and make sure **eSpeak** is selected.

- Go back and press **play** to see if it is working
- Install RHVoice available on F-droid.
    - Open it, select the language you want to use, tap on the cloud icon (far left) to download voices.
    - Press play button to verify if it is working
- Set **RHVoice** as preferred engine (see step 2)
- Now, you should be able to use RHVoice without any problems

Testing

In order to test the voice instructions, you can tap on "Test Voice Directions (TTS, Text-To-Speech)" in the OM "Settings → Voice Instructions" menu or you can actually start a navigation to receive any voice output. Organic Maps will not give you any voice instructions while you're standing still.



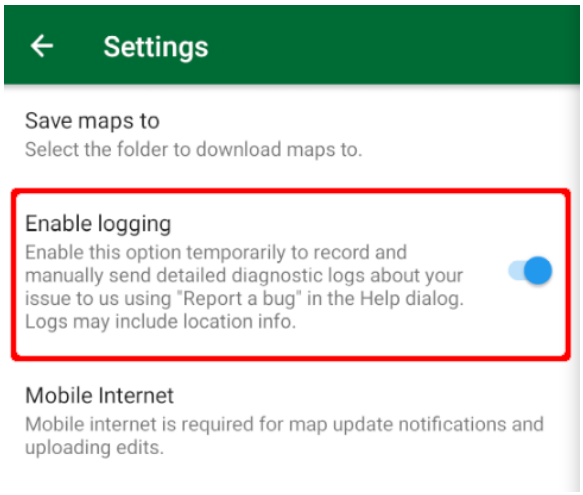
Troubleshooting

The app crashes randomly
It's likely that your map data is stored on an SD card that it's either dead or corrupted. You should format or replace your SD card.

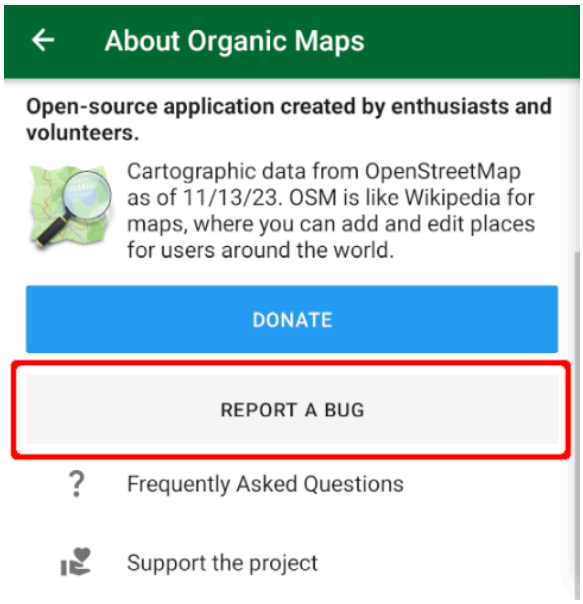
The app is very slow, and maps are stored on an SD card
SD cards are always slower than internal memory. Try with a faster card or store the maps on the internal memory of your device for a better performance.

Android crashes on startup
You need to re-enable the system Android WebView component. Please check the following instructions.

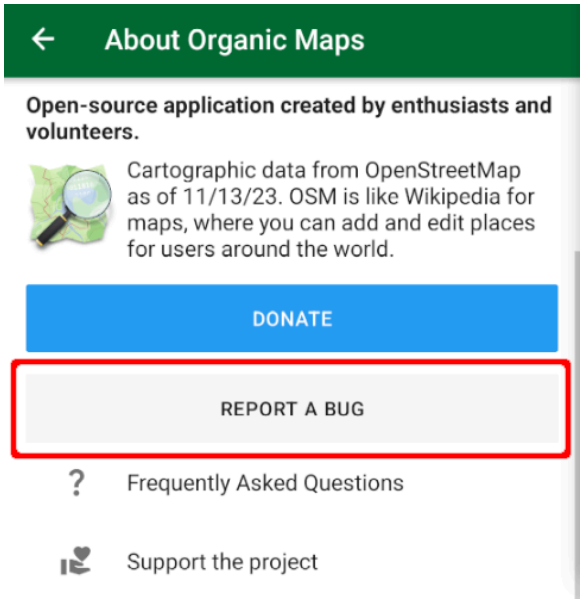
How do I enable logs?
If you want to report a bug, then providing app logs in your report could help locate a problem faster. To get useful app logs, go to “Settings → Enable logging”. After that do action to reproduce the problem.



Finally tap on the button with the Organic Maps icon on the main screen and press the "Report a bug" button. Don't forget to disable logging after reporting.



How do I send a bug report?
Report bugs or issues to [the issue tracker] in Github or email us. You can submit feedback directly from the app just clicking on the green Organic Maps icon in the main menu. You'll find the "Report a bug" button there:



How do I report a crash?
On iOS, you can report a crash to the developers by following these instructions: https://help.apple.com/xcode/mac/current/#/deve2819c518

How to deal with map download errors?

If you're experiencing problems while downloading maps from OM, please try the following:

1. Check that your internet connection is working properly.
2. Check if you have any firewall apps on the device or on the router.
3. Try to switch to wifi or cellular connection.
4. Try another provider/public wifi
5. Try to use a VPN
6. On some Android devices, bad SD cards may also lead to download errors. Try to use internal device memory to see if it helps.

Community Collaboration

How can I get the latest app updates and news?
You can subscribe to the Telegram chat for the latest app updates and news.

I found a bug. Where should I report it?
You can report bugs here, preferably in English, but you can use Russian as well. Please check if similar bugs have already been reported. If you're not entirely sure it's a bug in the app, it's best to join the developer's chat at Telegram OrganicMapsRu chat or Telegram OrganicMaps chat and discuss the issue there. Keep in mind that the presence or absence of a certain incorrect object on the map may not be a bug in the application, but rather an inaccuracy in the OpenStreetMap maps, which you can correct yourself on OSM.org. After corrections on OpenStreetMap, the changes will appear in one of the following OM data updates.

Where can I share my suggestions for new features?
You can share your suggestions here, or you can discuss these features with developers and other users in the Telegram chat. We also welcome pull requests here from other developers.

When will you add a specific new feature to the app?
Since the project is non-commercial, the addition of new features happens when developers have the time to program them alongside their main jobs. Therefore, we cannot provide forecasts for the timing of the implementation of specific features. If you are a professional developer, we welcome your help in implementing new features or fixing bugs, of which there are plenty here.

Can I use the Organic Maps source code in my project? What's the license?
Yes, you can. The Organic Maps code is distributed under the Apache-2.0 License.

I want an integrated water consumption tracker, Google satellite image overlay, and a web browser! When will you add these?
You can install OSMand for all those features.

How do I get started with testing the app?
x

How do I get started on developing new features?
GitHub
Zulip

How can I help people use the app?
Social media

What is the recommended way to add new places to OpenStreetMap?
X

How do I get started to creating new design for UI and UX?
Penpot, Figma

How can I help with translations?
Weblate, Crowdin

References

Old FAQs
https://docs.google.com/document/d/1G2kZrwFxNZbtr_awB2WVT2XBNXECwyi39-F70LRUMAs
https://docs.google.com/document/d/114v_M826_lVFpkehAFqCTZAUwg1Q-C35EtG8Iorkx0g/
https://faq-plus-tts.organicmaps.pages.dev/faq/

OSM related FAQs extracted from Pull Request:
https://github.com/organicmaps/organicmaps.github.io/issues/203

User Support Notes

List of possible FAQs taken from user support notes and listed here:
https://github.com/organicmaps/organicmaps.github.io/pull/185#issuecomment-1869149730

1. Why Organic Maps is better than other maps? (What does Organic Maps do best?)
2. What is the roadmap? (What are your plans for the project's development?)
3. The history of the project (What is the Organic Maps history?)
4. Who is involved in the project? (Who is working on the Organic Maps project? Are they the same people who created MapsWithMe (Maps.Me) and what happened to the previous team?)
5. What versions of iOS and Android are supported? iOS 12+, Android 5+ (Which iOS and Android versions are supported?)
6. How to move bookmarks and tracks from one list to another, ios and android difference (How can I move tracks from one list to another (iOS, Android)?)
7. Compare our privacy policy with other maps apps. Tell your friends about the difference. https://organicmaps.app/privacy/ (How does Organic Maps Privacy Policy compare to map navigation apps?)
8. Why my position is not detected? (go outside, remove magnets/metal from the case, allow internet access for faster GPS fix, wait for several minutes, use GPS Test app…) (How to get a GPS signal when only a rough location is detected?)
9. Why my position is incorrect? You may be anywhere in a blue circle. Position is rough by wifi, cellular network or ip address. (Why is there a shaded circle instead of an arrow indicating my position? & How to get a GPS signal when only a rough location is detected?)
10. How to import bookmarks? (How to import multiple Favorite Places (bookmarks) and Tracks?)

11. How to import all maps.me bookmarks? (How can I transfer bookmarks from Maps.me to OM?)
12. How can I know what is that line or area on the map? Long tap it! (How can I know what that line or area is on the map? & How do I use Long Tap?)
13. How can I bookmark an empty space? Long tap it. (How can I bookmark an empty space? & How do I use Long Tap?)
14. How can I bookmark a specific coordinate? Type it in the search first. (How can I bookmark a specific coordinate?)
15. When edits are uploaded to OSM? (How are the edits uploaded to OpenStreetMap.org?)
16. Something is wrong/missing on the map! What should I do? (Something is wrong/missing on the map! Can I make changes to the map?)
17. How are my map edits moderated? (Who verifies or moderates the map edit changes?)calibrate comp
18. How to add a building or a road, or some other type that is not in OM Editor yet? — Use other apps/osm.org (How can I add a building, a road, or some other feature that is not in OM yet?)
19. How do I see the map legend? - Press long tap or single tap. (How to restore the view of the legend?)
20. How to build a route? (How can I build a route?)
21. Can I see the elevation profile? Yes, in walking and cycling route preview. (Can I see the elevation profile of a route?)
22. How to measure a distance/where is the ruler tool? (How to measure straight-line distances with Organic Maps? Is there a ruler?)
23. How to add intermediate stops for a route? (How can I add intermediate route points?)
24. If the edit location button is unavailable (in OSM) - then you need to update the maps (and the app) (we need to fix it…Propose to update the outdated map instead of disabling Edit Place button organicmaps#6936) (Why is the “Edit Place” button disabled?)
25. How to import GPX/KML/KMZ on iOS and Android? (same answer may be appropriate for different questions) (How to import a GPX/KML track?)
26. What are the gestures? (What gestures does Organic Maps support?)
27. How to zoom with one hand? Tap, then tap again, and keep your finger up or down. (How to zoom in / out with just one hand?)
28. If there are lags in ui and random crashes, then most likely the data is stored on the SD card, and it is faulty (android only) (The app crashes randomly & The app is very slow, and maps are stored on an SD card)
29. If TTS does not work, try the instructions [link] and restart OM (Voice instructions (TTS, Text-To-Speech) do not work)
30. How to hide/show the interface buttons? Tap in the empty space hides the interface (How to hide all buttons and display just the map? & How to restore the view of the legend?)
31. Everything is running slow? Android and store cards on SD? SD cards are always slower than in internal memory. Buy a fast card, or store cards in internal memory, and enjoy it (The app is very slow, and maps are stored on an SD card)

32. Where to customize TTS speed volume, and where to customize on ios TTS (try to select text and play it, Speak in popup menu) https://support.apple.com/guide/iphone/spoken-content-iph96b214f0/ios (Voice instructions (TTS, Text-To-Speech) do not work)
33. Sign up in github or telegram for news about the features you want (should add mailing list to the site too) (What are your plans for the project's development?)
34. You can select the blue arrow of your position to see your current speed and altitude (add satellites there, error radius if wifi/cellular) (How can I get my current coordinates, speed, and altitude?)
35. Add intermediate points for detour/bypass (how?) (How can I add intermediate route points?)
36. You can enter anything in the search, not just what's in the categories, but any other type on the map displayed in the Place Page (What can I search for?)
37. Difference between fdroid and gp and web versions (there is no Google Play Services, which you can optionally disable, and which speeds up searching for a position via google using wifi and cellular) (What is the difference between the different Android download sources?)
38. TTS customization where and how? (finalize the page, there is a draft) (TTS Configuration Guide for Android)
39. Crooked roadtrips/routes if you don't update maps or not all maps, we are constantly improving them. Update more often! Also check the same route at osm.org (The route is being calculated incorrectly! & Why does Organic Maps build crooked routes?)
40. How to send us a bug report? (ios + android) (I found a bug. Where should I report it?)
41. How to enable logs (android only)? (How do I enable logs?)
42. What is the blue circle around the position - anywhere inside, talk about GPS accuracy, about not catching satellites indoors or near metal objects/sources of radiation or not catching them well (What does the gray circle around my position mean?)
43. How to open/import KML and GPX in iOS (How to import a GPX/KML track?)
44. Importing tags into iOS on Cold Start from Files fails. Re-importing with OM running works. ([iOS] Failed to load bookmarks (cold start) organicmaps#4800) (Importing bookmarks in iOS on a Cold Start from Files fails.)
45. Why routes in OM are “honest” and different from other apps. OM builds the fastest route, checks every road on the way. (Why are the routes in OM “honest” and different from other apps?)
46. How to make sure that the map data and the version of the app are up to date? (How do I ensure that I have the latest app version and map data?)
47. How to recalibrate compass https://www.youtube.com/watch?v=-Uq7AmSAjt8 (How do I calibrate the compass?)
48. What to do if map download does not work. (How to deal with map download errors?)
49. Explain that bookmarks and tracks are saved locally and are not shared with anyone, not stored on servers and are private. And need manual backup for now. (Where are Favorite Places (bookmarks) saved?)
50. If the position arrow is spinning frantically - the cause may be a magnet on the case, metal or radiation nearby, remove the source of the problem and calibrate with a special

gesture https://www.youtube.com/watch?v=-Uq7AmSAjt8. (The position arrow spins wildly)

51. If the position on the iPhone is poorly determined - the cause may be a metal or a magnet on the case. (How to get a GPS signal when only a rough location is detected?)
52. Why do I need to update the app often? We are constantly fixing a lot of bugs, map updates are still tied to app updates. We'll untie it. (Why do I need to update the app frequently?)
53. There are gestures - Press the zoom buttons and drag up or down, or dab tap the map to zoom. (What gestures does Organic Maps support?)
54. How do I delete tags or tracks? (How do I remove a Favorite Place (bookmark) or a Track?)
55. What do the different icons on the position button (under the zoom buttons) mean? What are the map rotation modes? How to fix map north up? (What do the icons below the zoom buttons mean? & How do I set up to be north on the map?)
56. Routing options are visible only when route can be modified by them. Otherwise they're hidden. (How to enable route avoidance rules?)
57. Secret commands in search: ?vulkan, ?gl, ?edits (Are there any “secret” debug search commands?)
58. Crooked direction arrow, points the wrong way - tell how to calibrate compass https://www.youtube.com/watch?v=-Uq7AmSAjt8. (The position arrow spins wildly)
59. How edits are uploaded on OpenStreetMap.org, how conflicts are resolved? (How are the edits uploaded to OpenStreetMap.org? & How are the map edit conflicts resolved?)
60. Uninstalling the app deletes ALL tags and tracks! Cloud backup is in the plans, one button backup of all lists is also in the plans (What would happen with my Favorite Places (bookmarks) and tracks after uninstalling the app?)
61. fix tts faq link to mapsme - make link in settings to our page with all tts https://4pda.to/forum/index.php?showtopic=200728&st=0#entry95121276https://docs.google.com/spreadsheets/d/1kZ6cKY_BcCkxmGtCioQi9Z0SvhcWBkf427DQCWSwIDs/edit#gid=0[WIP]Added text to speech instructions #32 (TTS Configuration Guide for Android)
62. TTS may not work because of some checkbox "allow TTS in background" on Android 11
    Open your device's Settings app .
    Tap Accessibility, then tap Select to Speak.
    Tap Settings.
    At the top, turn on Read in background. (TTS may not work while app is on the background)
63. How to enable north from above? (How do I set up to be north on the map?)
64. Clicking on the small blue direction arrow in PP shows the direction dialog to the selected object. (What is the purpose of the little blue arrow in the place page?)
65. What does a circle instead of a position arrow mean? (no compass sensor) (Why is there a shaded circle instead of an arrow indicating my position?)
66. How do I delete imported tracks? (How do I remove a Favorite Place (bookmark) or a Track?)

67. Update maps to the latest version to edit (Something is wrong on the map! Can I make changes to the map?)
68. Tablets do not have a compass sensor (you can see it on gsmarena), so it draws a circle and not an arrow (Why is there a shaded circle instead of an arrow indicating my position?)
69. Google TTS is too fast ([android] Google TTS is too fast organicmaps#1080)) (This is no longer an issue. No FAQ added.)
70. How to edit and move tags and tracks in lists (How do I edit or move a Favorite Place (bookmark)? & How can I move tracks from one list to another (iOS, Android)?)
71. CarPlay is always dark: check your CarPlay settings (NOT Organic Maps settings) when the device is connected, and select "auto" instead of "always dark": https://www.youtube.com/watch?v=ty6Ko7uBvNk. (CarPlay is always dark)
72. How to search by coordinates - type them into the search. (Search GPS Coordinates)
73. How to disable Power Saving for Organic Maps on android (add to exceptions) so that downloads are not interrupted and maps launch faster (OM does not consume battery in the background, on the contrary, more battery is consumed if the application is killed by the system and constantly starts from scratch). https://www.popsci.com/diy/turn-off-battery-saver/ (How to disable Power Saving for Organic Maps on Android (add to exceptions) to prevent downloads from being interrupted and maps from starting faster?)
74. Android precise permission wasn't enabled => only approximate location is seen (How to get a GPS signal when only a rough location is detected?)
75. OM builds wrong/bad route. Tell about osm, to check route there first, and then report to us if it's correct there. (The route is being calculated incorrectly! & Why does Organic Maps build crooked routes?)
76. iOS: how to share a crash with developers https://help.apple.com/xcode/mac/current/#/deve2819c518 (How do I report a crash?)
77. Why isn't the feature XXX implemented yet? (When will you add a specific new feature to the app?)