

New Communication Protocol

Adult Hard Stops:

- RN will identify hard stop for outpatient procedure and notify the surgeons office
- If pushback from surgeon
 - RN will contact NP and NP will reach out to anesthesiologist that will be on location the day of procedure to provide surgeons number to contact for questions- anesthesiologist will need to reach out to surgeon

Adult Clinical Decisions:

- *Next Day* (starts at 4pm two days prior, i.e. at 4pm on Monday next day will now include Wednesday)
 - NP to reach out to anesthesiologist who is the coordinator or on location (outpatient) the next day. If anesthesiologist deems case needs to be rescheduled or moved the NP will provide the surgeons number and the **anesthesiologist will need to reach out to the surgeon directly.**
 - After the call the anesthesiologist will need to call NP back to inform of outcome of call.
 - If NP cannot reach anesthesiologist of the day they will reach out to the 3811 anesthesiologist at the campus the surgery will be happening at for decision and the above communication protocol will need to take place. (This may be after hours)
 - Even if the anesthesiologist will not be on site the day of procedure they will still need to be able to provide an answer to the question as NP is unable to reach the anesthesiologist who will be there.
- *Not next day*
 - NP will make call Anesthesiologist to discuss (If needed). If needs to be delayed or moved NP will call Surgeon directly to discuss changes.
 - If surgeon pushes back NP will call Anesthesiologist to provide Surgeons number and Anesthesiologist will need to reach out to them.
 - After call Anesthesiologist will need to call NP back to inform of outcome of call.
- Even if the anesthesiologist will not be on site the day of procedure they will still need to be able to provide an answer to the question as NP is unable to reach the anesthesiologist who will be there

Pediatric Hard Stops:

- RN will notify the surgeons office about the need to move the case related to the hard stop protocol.
- If pushback from surgeon
 - RN will email the pediatric anesthesiologists with the case information, the hard stop and the contact number for the surgeon. Anesthesiologist will need to reach out to the surgeon and then email back the nurse about the outcome.

Pediatric Clinical Decisions:

- *Next Day* (starts at 4pm two days prior, i.e. at 4pm on Monday next day will now include Wednesday)
 - RN to call anesthesiologist who is listed as “on call” for the pediatric cases. **They will provide a number for the anesthesiologist will need to reach out to the surgeon directly.**
 - After the call the anesthesiologist will need to call the nurse back to inform of outcome of call.
 - If RN cannot reach the anesthesiologist they will reach out to Mollie who will then reach the anesthesiologist.

For all cases please remember hard stops are hard stops unless in a special circumstance. Hard stops provide consistency of care and when followed it makes lives easier and we will eventually see less pushback from surgeons with the consistency throughout different anesthesia providers. Hard stops are hard stops for a reason!