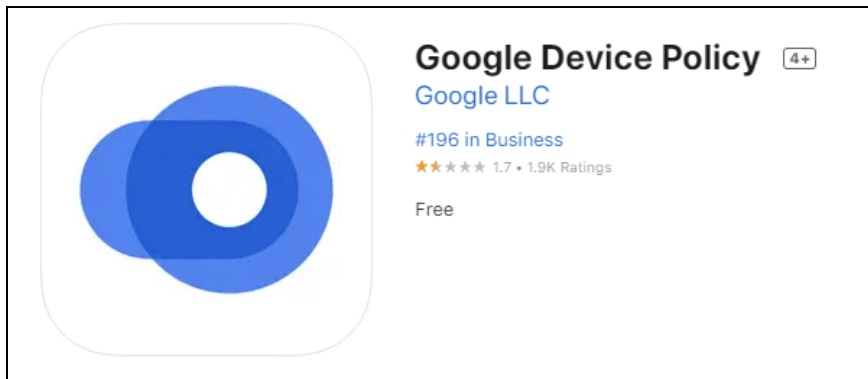


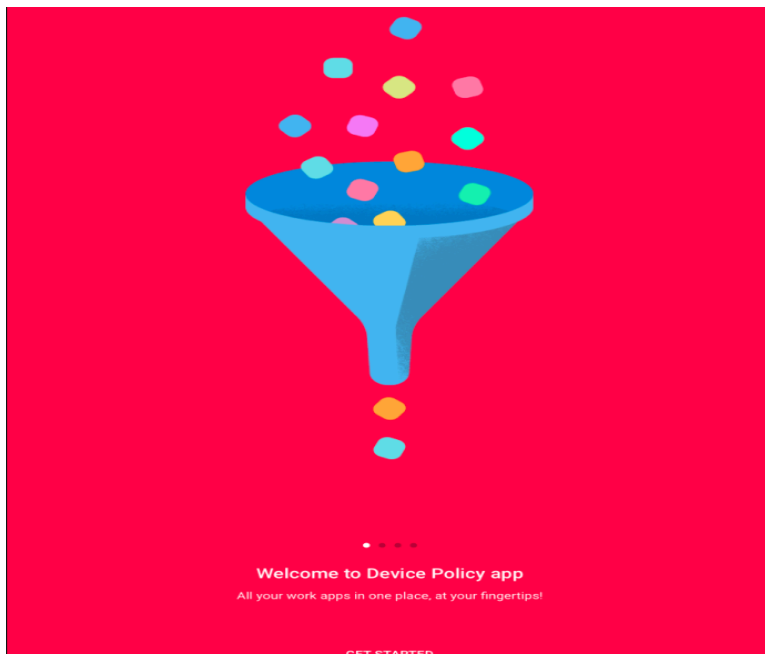
If you have added your work profile but lost access, use [this guide](#) to repair your Apple profile.

Use the steps below to add your WRSD profile to your Apple device, and gain access to the secure WiFi network, as well as access your WRSD email from your phone using the [Gmail](#) app (the steps below with screenshots on iOS v12). **This guide does not give WRSD access to your phone, photos, or personal details and only allows us to control and secure components such as your WRSD email and provide access to our WiFi network for staff.**

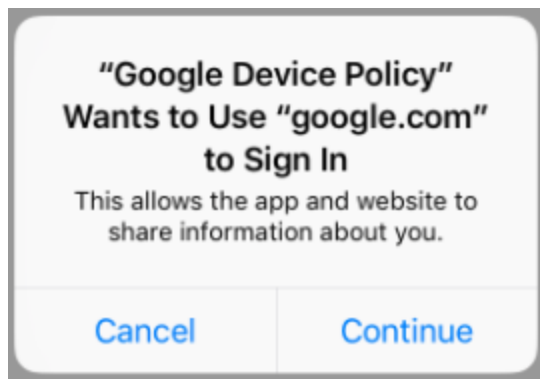
1. Open the App Store to install the **Google Device Policy** app.



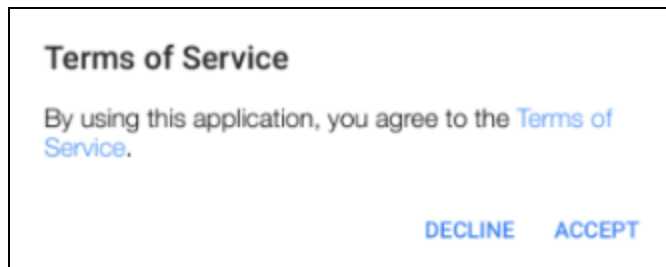
2. Once the installation completes:
 - a. Open the app.
 - b. Tap **Get Started**.



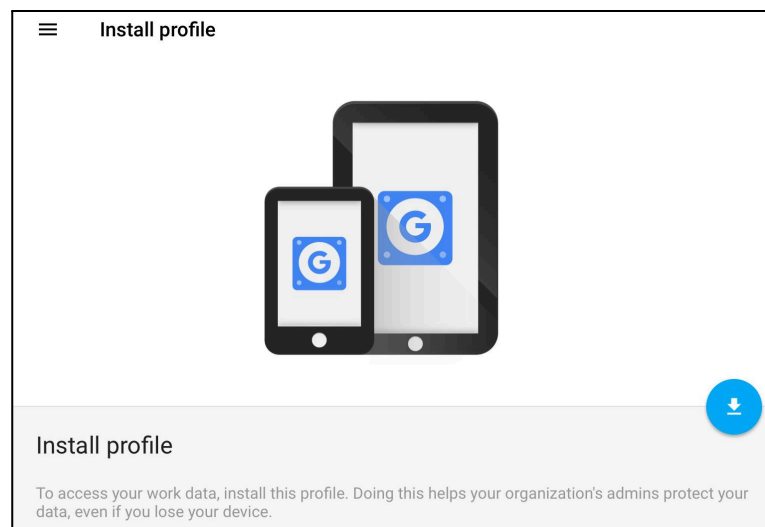
3. Select **Continue**.



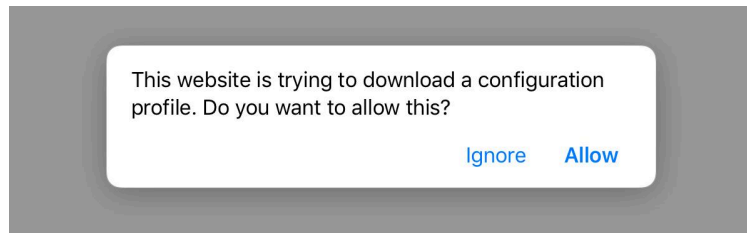
4. You will then need to sign in with your **WRSD** email.
 - a. Enter your email and password.
 - b. You will then be asked to accept the Terms of Service to proceed.



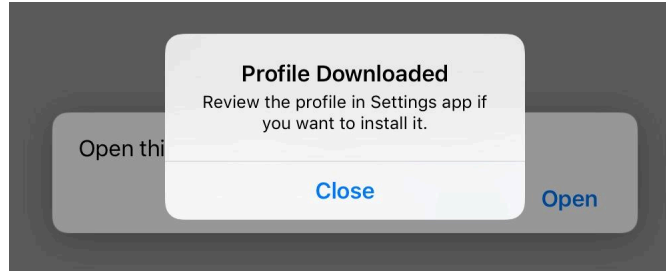
5. After accepting the terms:
 - a. Select the blue download icon to **Install Profile**.



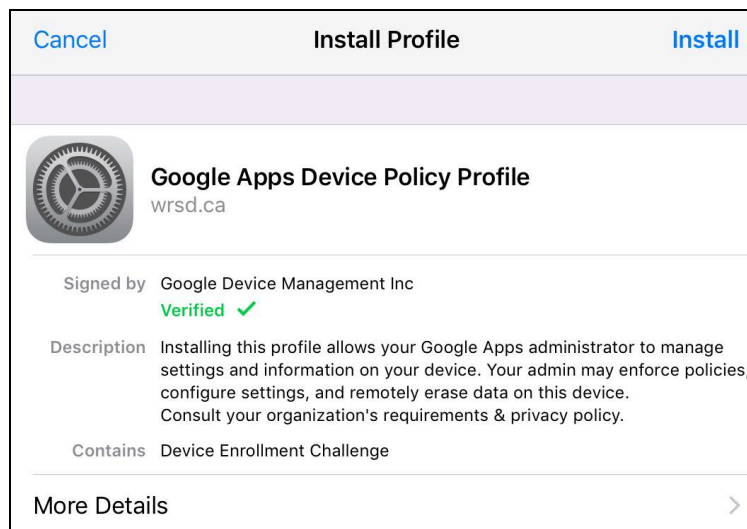
- b. Safari will open and ask to download the WRSD policy. Select **Allow** and wait for the **Profile Downloaded** message.



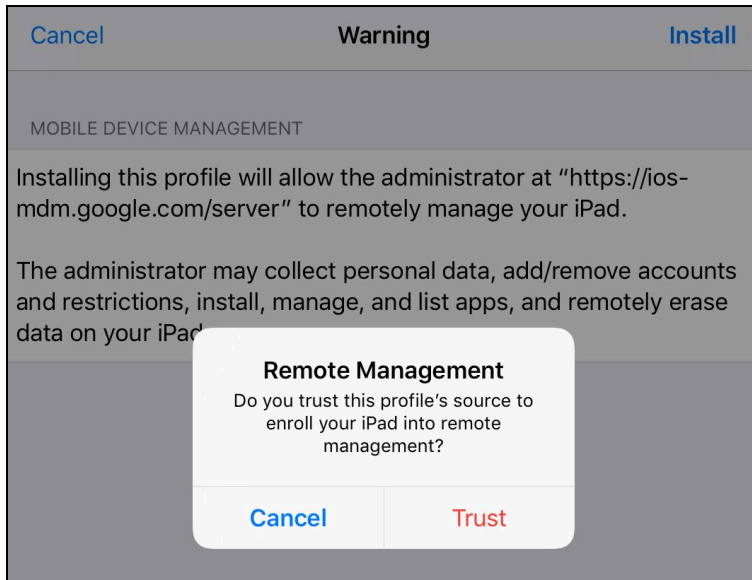
- c.
- d. Select **Close** and navigate back to the Settings app.



- 6. After downloading the profile, you can install the WRSD policy.
 - a. Open the Settings app.
 - b. Below your Apple ID, select **Profile Download**.
 - c. Select the blue **Install** text to start the process.
 - i. It will prompt you again to **Install Profile**. Select **Install**.

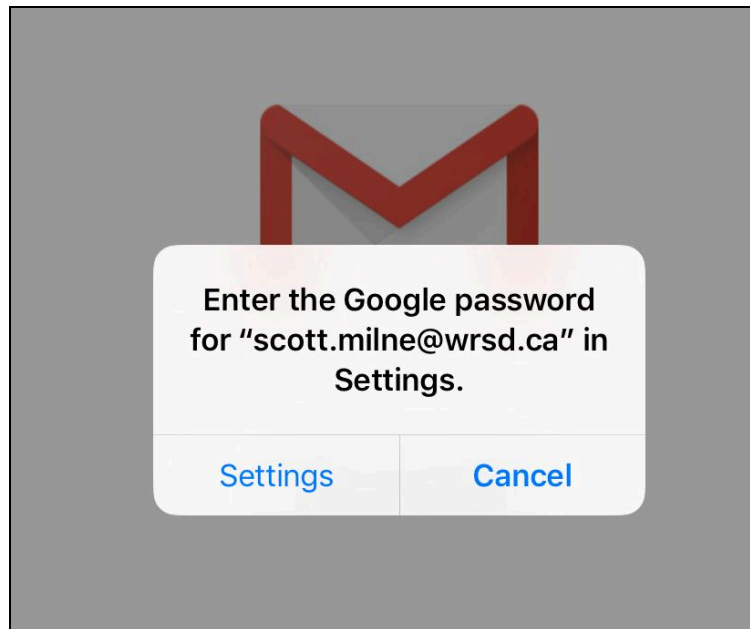


- 7. You will then have to trust WRSD for Remote Management.
 - a. Select **Trust** and then select **Done**.



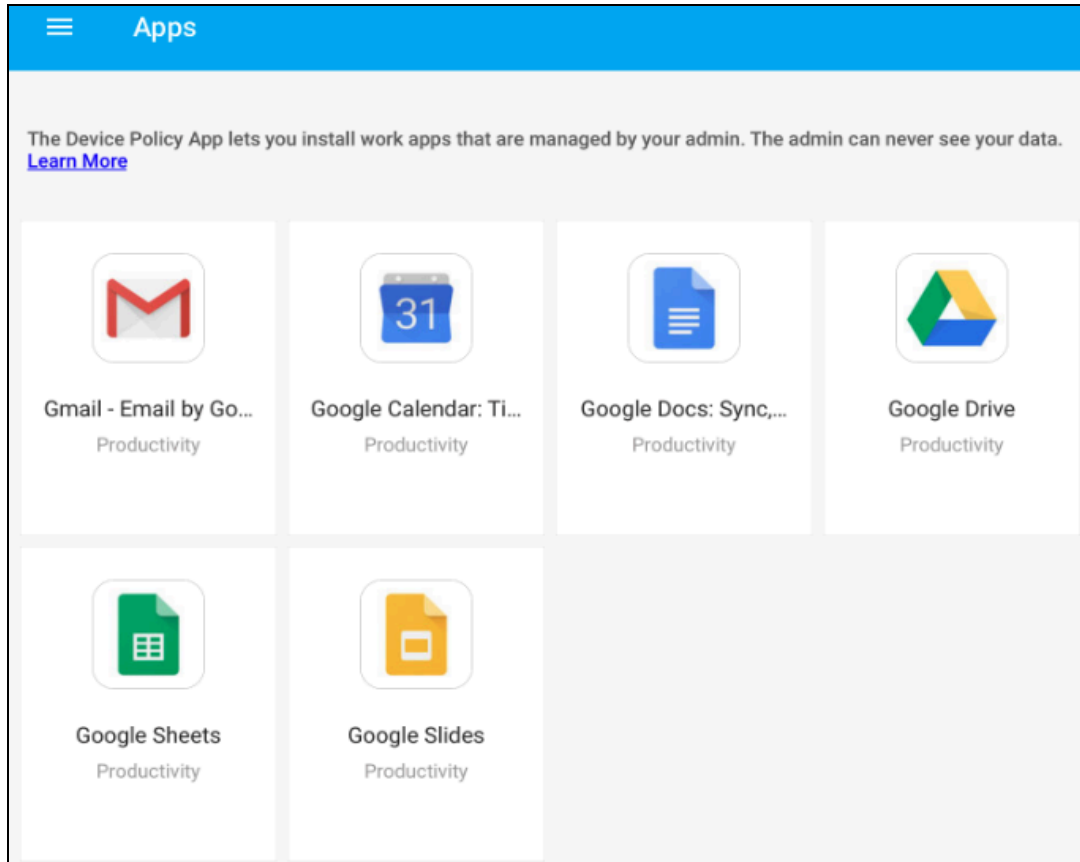
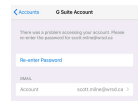
Note: This does not give WRSD any remote management capability on your device - except to add some security policies and ensure we can secure your work email if your device is lost or stolen.

8. If prompted with a **Passcode Expired** error, update your passcode. Select **Continue** and follow the steps on your screen.
9. Open the Gmail app:
 - a. You should be prompted to provide your password to sign in to your email.
 - i. If you don't have the Gmail app, download it from the App Store, then follow the steps above.



- b. Click **Settings** to open Apple settings, or navigate to **Passwords and Accounts** in the Settings App.

- i. Select the account titled **G Suite Account** and enter your password.



- j. Re-enter your password to finish the setup. Once done, your WRSD email should be

accessible now.



If you open the Google Device Policy App now, and select Apps in the top left menu, you will find other Google apps available to install.