CLIMBERS CORNER PVT. LTD.
THE INDIAN BOULDERING COMPANY

Terms & Conditions

Welcome to the website for The Indian Bouldering Company (tibc.co.in). By accessing or using our website, facility, and services, you agree to comply with and be bound by the following Terms and Conditions. Please read them carefully.

1. **Eligibility**
   Participants must meet age and weight requirements at all times. For certain programs (like clinics, competitions and workshops), prior experience and age limits may apply.
2. **Waivers**
   All participants must sign a liability waiver before engaging in climbing AND ANY OTHER ACTIVITIES THAT THE FACILITY PROVIDES. Minors must have the waiver signed by a parent or legal guardian. This waiver is valid for 60 months.
3. **Booking and Payment**
   Full payment is required to confirm any booking or before commencing any activity.
   For group bookings, discounts are offered only for full payments made in advance.
   We reserve the right to cancel or reschedule sessions based on minimum participation.

   DISCOUNTS SHALL BE APPLICABLE AS MANDATED BY THE COMPANY FOR THE SPECIFIC TIME PERIOD COMPLYING WITH ALL COMPANY POLICY.

4. **Intellectual Property**
   All content on this site (logos, images, videos, text) is the property of Climbers Corner Private Limited and may not be reused without permission.

5. **Code of Conduct**
   Participants are expected to behave respectfully and responsibly. Unsafe or inappropriate conduct may result in removal from the facility without refund.

Privacy Policy & User Policy

Effective Date: 10 September 2025

Last Updated: 12 October 2025

Website: tibc.co.in

Gym Name: Climbers Corner Private Limited (“we”, “our”, or “us”)

1. Introduction

We are committed to protecting your privacy and ensuring a safe online experience for all users of our website and services. This Privacy and User Policy outlines how we collect, use, and safeguard your information, as well as your responsibilities when using our site.

By using our website, you agree to the terms of this policy.

2. Information We Collect

We may collect the following types of information:

a. Personal Information

When you register, sign a waiver, purchase a membership, or subscribe to updates, we may collect:

- Full name
- Email address
- Phone number
- Date of birth
- Emergency contact information
- Payment information (processed through secure third-party providers)
- Health declarations (if required by local regulations)

b. Non-Personal Information

- IP address
- Browser type and version
- Referring URLs
- Pages visited on our website
- Time and date of visits
- Device type and operating system

3. How We Use Your Information

We use the information we collect to:

- Process memberships and bookings
- Manage user accounts and waiver forms
- Communicate gym updates, promotions, and events
- Improve website functionality and user experience
- Comply with legal and safety requirements
- Provide emergency support if needed

4. Cookies and Tracking Technologies

We use cookies and similar technologies to improve your browsing experience. These may:

- Remember your preferences
- Enable secure logins
- Track website usage for analytics

You can manage or disable cookies through your browser settings.

5. Sharing Your Information

We do not sell or rent your personal information. We may share data with:

- Third-party service providers (e.g., payment processors, email platforms)
- Legal authorities if required by law or to protect rights/safety
- Partners or sponsors, with your consent (e.g., for special promotions)

6. Data Security

We implement reasonable technical and organizational measures to protect your data, including:

- SSL encryption
- Secure third-party payment processing
- Role-based access to sensitive data
- Regular software updates

However, no method of transmission or storage is 100% secure, so we cannot guarantee absolute security.

7. Your Rights and Choices

You have the right to:

- Access or update your personal information
- Request deletion of your data (unless required for legal reasons)
- Withdraw consent to marketing communications
- File a complaint with a data protection authority

To exercise any of these rights, contact us at: info@theindianbouldering.co

8. Third-Party Links

Our website may link to third-party sites (e.g., social media, booking platforms). We are not responsible for the privacy practices or content of these sites.

9. User Policy – Acceptable Use

By using our website, you agree not to:

- Use false or misleading information
- Attempt to hack, damage, or interfere with the website
- Post or share inappropriate, offensive, or unlawful content
- Use the site for commercial purposes without permission
- Violate any applicable laws or regulations

Violations may result in restricted access or legal action.

10. Children's Privacy

Our website and services are not directed at children under the age of 18. We do not knowingly collect data from minors without parental or guardian consent.

11. Changes to This Policy

We may update this policy from time to time. Any changes will be posted on this page with the revised date. We recommend reviewing it periodically.

12. Contact Us

If you have any questions or concerns regarding this policy, please contact:

Climbers Corner Private Limited

Registered Address : 19, Parsi Panchayat Road, Andheri East, Mumbai 400069.

Email ID : info@theindianbouldering.co

Office Number : +91 720 875 8422