



LINAK ADVENTURES

Booking Terms & Conditions

These terms apply to all bookings made with LinaK Adventures ("we", "us"). By paying a deposit or confirming a booking, the client ("you") agrees to the terms below. *[Update or remove any clause below to match your actual policies before sending to clients.]*

1. Booking & Deposit

- A booking is only confirmed once a deposit of *[30–50%]* of the total trip cost is received.
- Deposits can be paid via *[M-Pesa / PayPal / Wise / Bank Transfer]*.
- Provisional holds on accommodation or guides are kept for *[48 hours]* pending deposit payment, after which the space may be released.

2. Balance Payment

- The remaining balance is due by *[date, e.g. 14–21 days before travel]*.
- Bookings made within *[14 days]* of travel require full payment at the time of booking.
- If the balance is not received by the due date, we reserve the right to treat the booking as cancelled and apply the cancellation terms below.

3. Cancellations & Refunds

- Cancellations made more than *[30 days]* before travel: *[50%]* of the deposit is refunded.
- Cancellations made within *[14–30 days]* before travel: deposit is non-refundable.
- Cancellations within *[14 days]* of travel, or no-shows: no refund, as suppliers (hotels, guides, transport) are typically paid in advance.
- Refunds, where applicable, are processed within *[7–14 business days]*.

4. Changes to Itinerary

- Requests to change dates, activities, or accommodation are subject to availability and may incur additional fees from our partners.
- Changes requested within *[14 days]* of travel are not guaranteed and may carry extra costs.
- We reserve the right to adjust an itinerary due to weather, safety, road conditions, or supplier availability, and will always aim to offer an equivalent alternative.

5. Liability & Responsibility

- LinaK Adventures acts as a booking agent and coordinator, working with independent suppliers (hotels, drivers, guides, activity operators).
- We are not liable for injury, loss, delay, or damage caused by third-party suppliers, weather, natural events, political disruption, or circumstances beyond our reasonable control.
- Clients participate in all activities (safaris, water activities, hikes, etc.) at their own risk and are responsible for following guide and safety instructions.

6. Travel Insurance

- Clients are strongly advised to arrange their own comprehensive travel insurance, covering medical emergencies, trip cancellation, and personal belongings, before travel.
- LinaK Adventures does not provide travel insurance and is not responsible for costs arising from a client's decision not to obtain it.

7. Health & Safety



- Clients must inform us of any medical conditions, allergies, or accessibility needs before travel so we can plan accordingly.
- All group tours carry a basic first aid kit; clients requiring specific medication should carry their own supply.
- Clients agree to follow all safety instructions given by drivers, guides, and park/reserve authorities.

8. Photography & Media

Unless a client opts out in writing, LinaK Adventures may use trip photos and testimonials for marketing purposes (website, social media). Clients may request that specific images not be used.

9. Force Majeure

LinaK Adventures is not liable for delays, changes, or cancellations caused by events beyond our control, including but not limited to extreme weather, natural disasters, civil unrest, government restrictions, or pandemics. Where possible, we will work with you to reschedule or apply credit toward a future trip.

10. Governing Law

These terms are governed by the laws of the Republic of Kenya. Any disputes will first be addressed through direct discussion in good faith between both parties.

By paying a deposit, you confirm that you have read, understood, and agreed to these terms.

Client Signature <i>[Name] · [Date]</i>	LinaK Adventures <i>[Name] · [Date]</i>
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