

# Kuddler Privacy Policy

**\*\*Effective Date: [8/18/2024]\*\***

## **\*\*1. Introduction\*\***

Welcome to Kuddler! This Privacy Policy explains how we collect, use, share, and protect your personal information when you use our platform and services. By using Kuddler, you agree to the terms outlined in this Privacy Policy. If you do not agree, please refrain from using our services.

## **\*\*2. Information We Collect\*\***

We collect various types of information from you, including:

- **\*\*Personal Identification Information\*\***: When you register for an account, we may collect your name, email address, phone number, date of birth, and payment details.
- **\*\*Identification Documents\*\***: When applying to be a cuddler on our platform, we may collect and store copies of your government-issued identification (front and back). This information is used for identity verification, security purposes, and legal compliance. Specifically, it helps us identify individuals in case of incidents during sessions, to enforce bans, or to comply with legal obligations.
- **\*\*Location Data\*\***: With your consent, we may collect and process information about your location. This data is used to enhance the user experience, such as finding nearby cuddlers.
- **\*\*Usage Data\*\***: We collect data on how you interact with our platform, including pages viewed, features used, and the time spent on our platform.
- **\*\*Cookies and Tracking Technologies\*\***: We use cookies and similar technologies to track your activity on our platform. Cookies help us understand your preferences and improve your experience.

## **\*\*3. How We Use Your Information\*\***

We use your information for the following purposes:

- **\*\*To Provide and Improve Services\*\***: We use your data to operate, maintain, and improve the Kuddler platform, ensuring a smooth and personalized user experience.
- **\*\*Identity Verification\*\***: Identification documents collected from cuddlers are used to verify identity, ensure the safety of all users, and comply with legal requirements.

- **Payment Processing**: We use your payment information to process transactions securely.
- **Communication**: We may use your contact information to send you important updates, notifications, or marketing materials. You can opt out of marketing communications at any time.
- **Safety and Security**: We may use your data to monitor, detect, and prevent fraudulent or harmful activities, and to enforce platform policies, including user bans.
- **Legal Compliance**: We may process your information to comply with applicable laws, regulations, and legal requests.

#### **4. Data Sharing and Disclosure**

We do not sell your personal information. However, we may share your data in the following circumstances:

- **With Service Providers**: We may share your information with third-party service providers who assist us with payment processing, data analysis, marketing, and other business operations. These providers are obligated to protect your data and use it only for the services they provide to us.
- **For Legal Reasons**: We may disclose your information if required by law, court order, or government request, or to protect the rights, property, or safety of Kuddler, our users, or the public.
- **Business Transfers**: In the event of a merger, acquisition, or sale of all or a portion of our assets, your data may be transferred as part of that transaction. We will notify you via email or notice on our platform of any such change in ownership or control.

#### **5. Data Retention**

We retain your personal information only as long as necessary to fulfill the purposes outlined in this Privacy Policy. This includes retaining data for legal, accounting, or reporting requirements.

#### **6. Data Security**

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

#### **7. Your Rights**

Depending on your location, you may have the following rights regarding your personal data:

- **Access**: You can request access to the personal information we hold about you.

- **Correction**: You can request that we correct any inaccuracies in your personal information.
- **Deletion**: You can request the deletion of your personal data, subject to certain legal exceptions.
- **Data Portability**: You can request a copy of your personal data in a structured, machine-readable format.
- **Withdrawal of Consent**: Where you have provided consent for data processing, you can withdraw your consent at any time.

To exercise any of these rights, please contact us at [Kuddlerr@gmail.com](mailto:Kuddlerr@gmail.com).

#### **\*\*8. GDPR and CCPA Compliance\*\***

If you are located in the European Union or European Economic Area, Kuddler ensures compliance with the General Data Protection Regulation (GDPR). If you are a California resident, we comply with the California Consumer Privacy Act (CCPA). These laws provide additional rights and protections regarding your personal data.

#### **\*\*9. Children's Privacy\*\***

Kuddler is not intended for use by individuals under the age of 18. We do not knowingly collect personal information from minors. If we become aware that a minor has provided us with personal data, we will take steps to delete such information.

#### **\*\*10. Changes to This Privacy Policy\*\***

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the "Effective Date" at the top will be updated. We encourage you to review this policy periodically to stay informed about how we protect your information.

#### **\*\*11. Contact Us\*\***

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us through our contact support feature in app or through our email at [Kuddlerr@gmail.com](mailto:Kuddlerr@gmail.com).