

Privacy Policy – FastTrack Agency

Effective date: October 2025

1. Overview

FastTrack Hub (“the App”) is operated by FastTrack, a TikTok Creator Network Agency. The App is designed to help creators access training, performance dashboards, and communication tools within the agency.

We respect your privacy and collect only the information necessary to operate and improve the App.

2. Information We Collect

We collect limited data to provide essential functionality:

- **TikTok Username:** Used to identify creators and link app data to TikTok performance.
- **OneSignal Push Notification ID:** Used to send updates such as performance alerts, event reminders, and training messages.
- **Basic Usage Data:** Includes non-personal information like login activity and interaction logs to improve app stability.

We do **not** collect or store TikTok passwords, authentication tokens, or payment data.

3. How We Use Your Information

Your information is used solely for operational purposes, including:

- Sending creator updates, reminders, and internal notices.
- Managing your creator profile and engagement metrics.
- Maintaining app reliability and internal analytics.

We never sell or share your data with third parties.

4. Data Storage and Security

All information is stored securely in FastTrack-managed databases. Access is limited to authorized team members only.

Push notification data is handled through **OneSignal**, which maintains industry-standard privacy and security compliance.

5. Data Retention

Data is kept for as long as your creator account remains active within FastTrack. When an account becomes inactive or is removed from the network, data is deleted or anonymized within 30 days.

6. Your Rights

Creators can request to review or delete their stored data at any time. Notification permissions can also be withdrawn through device settings.

Requests can be sent to **support@fasttrackhub.com** (for review purposes only).

7. Contact

For privacy or data-related inquiries, contact:

FastTrack Creator Network

Email: *support@fasttrackhub.com*