

Mirror Men: Booking Terms and Conditions

1. Overview

1.1. **Age Requirement:** You must be 18 years of age or older to make a booking with Mirror Men.

1.2. **Acceptance of Terms:** By making a booking with Mirror Men, you confirm that you have read, understood, and agreed to these Terms and Conditions. These terms form a legally binding agreement between you (the "Client") and RWJW Entertainment, trading as Mirror Men (the "Company").

1.3. **Company Information:** Mirror Men is a trading name of RWJW Entertainment, 86-90 Paul Street, London, United Kingdom, EC2A 4NE.

2. Booking Process and Payment

2.1. **Booking Confirmation:** A booking is only confirmed once the Company has received full payment or an agreed deposit and has issued a written confirmation. All bookings are subject to availability and acceptance by the Company.

2.2. Payment Terms:

- For bookings made more than 30 days before the event, full payment is due within 30 days of the invoice date.
- For bookings made less than 30 days before the event, immediate payment is required.
- Payment methods accepted include bank transfer, credit card, and other methods as agreed upon by the Company.

2.3. **Late Payments:** Failure to make payment by the due date may result in the cancellation of the booking. The Company reserves the right to charge interest on overdue payments at a rate of 4% per annum above the Bank of England base rate.

3. Prices, Cancellations, and Refunds

3.1. **Pricing:** All prices quoted are in GBP and are exclusive of VAT unless otherwise stated. Prices are subject to change until the booking is confirmed.

3.2. Cancellation by the Client:

- More than 15 days before the event: Cancellations made more than 15 days before the event will incur a cancellation fee of 50% of the total hire cost.
- 14 days or less before the event: Cancellations made within 14 days of the event will incur a cancellation fee of 100% of the total hire cost.

3.3. **Cancellation by the Company:** The Company reserves the right to cancel any booking at any time. The Company will not be liable for any further compensation that equates to more than the client has paid to the company.

3.4. **Force Majeure:** If the event is canceled due to circumstances beyond the control of the Company (including but not limited to natural disasters, pandemics, government restrictions, or other unforeseeable events), the Company reserves

the right to cancel the booking without liability. In such cases, the Company will offer to reschedule the event or provide credit for future services, at its discretion.

4. Performance and Event Conditions

4.1. Event Details: The Client must provide accurate and complete information regarding the event, including but not limited to date, time, location, and specific requirements. The Company reserves the right to amend the booking if the event details provided are incorrect, incomplete, or unrealistic.

4.2. Performance Requirements:

- The Client is responsible for providing a safe and suitable environment for the performers, including sufficient space, lighting, and facilities.
- **Private Space:** The Client must provide a private space for the dancers to change and store their belongings. This area should be secure, away from public view, and accessible to the performers throughout the event.
- **Refreshments:** The Client is required to provide suitable refreshments for the performers during the event.
- **Parking:** If the event venue requires parking, the Client is responsible for arranging and covering the cost of parking for the performers. Any parking fines incurred due to unpaid parking will be the responsibility of the Client. If parking is not available at the venue, the Client must inform the Company in advance so that arrangements can be made to deliver the costumes to the venue beforehand and collect them after the event.

4.3. Performer Safety:

- The Company reserves the right to refuse to perform or to withdraw performers from an event if there are safety concerns or if the Client fails to meet the agreed-upon conditions.
- **No Physical Contact:** To ensure the safety and comfort of the performers, the Client must ensure that no one touches or otherwise physically interferes with the dancers. Any such behavior will result in the immediate withdrawal of the performers without a refund.
- **Private Residences:** Bookings in private homes are generally not permitted unless otherwise agreed upon by the Company. In cases where a booking takes place at a private residence, a minimum of two dancers must be booked to ensure their safety.

5. Liability and Indemnity

5.1. Company Liability:

- The Company will not be liable for any injury, damage, or loss (including financial losses) sustained by the Client, attendees, or any third party.
- The Company's total liability for any claim arising out of or in connection with these Terms and Conditions, whether in contract, tort (including negligence), or otherwise, shall be limited to the amount paid by the Client for the booking.

5.2. Client Indemnity: The Client agrees to indemnify and hold harmless the Company and its employees, agents, and subcontractors from any claims, damages, liabilities, and expenses arising from any breach of these Terms and Conditions or the Client's negligence or misconduct.

6. **Complaints and Dispute Resolution**

6.1. **Complaints Procedure:** Any complaints regarding the services provided must be submitted in writing to the Company within 7 days of the event taking place. The Company will investigate all complaints and endeavor to resolve any issues promptly.

6.2. **Dispute Resolution:** In the event of a dispute that cannot be resolved through the complaints procedure, the parties agree to attempt to resolve the dispute through mediation before pursuing any other remedy.

7. **Intellectual Property Rights**

7.1. **Ownership:** All intellectual property rights associated with the Company's services, including but not limited to the Mirror Men website, performance routines, and related marketing materials, remain the exclusive property of the Company.

7.2. **Use of Materials:** The Client may not reproduce, distribute, or use any of the Company's intellectual property without prior written consent.

8. **Governing Law and Jurisdiction**

8.1. **Governing Law:** These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales.

8.2. **Jurisdiction:** The parties agree that any dispute arising under these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.

9. **General Terms**

9.1. **Entire Agreement:** These Terms and Conditions, together with the client's invoice, constitute the entire agreement between the Client and the Company. Any amendments must be made in writing and signed by both parties.

9.2. **Severability:** If any provision of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

9.3. **Waiver:** No failure or delay by the Company in exercising any right or remedy provided by law or under these Terms and Conditions shall constitute a waiver of that or any other right or remedy.

9.4. **Third-Party Rights:** A person who is not a party to these Terms and Conditions has no right to enforce any term under the Contracts (Rights of Third Parties) Act 1999.

10. **Event Insurance**

10.1. **Client Responsibility:** The Client is strongly advised to obtain comprehensive event insurance to cover all potential risks associated with their event, including but not limited to, cancellation, postponement, damage to property, and personal injury.

10.2. **Coverage:** The insurance should provide sufficient coverage for potential liabilities, including those related to third-party claims, damage to the venue, loss of or damage to the Company's equipment, and any accidents or injuries that may occur during the event.

10.3. **Proof of Insurance:** Upon request, the Client may be required to provide proof of valid event insurance to the Company before the event takes place.

10.4. **No Liability:** The Company shall not be held liable for any costs, losses, damages, or liabilities that could have been covered by the Client's event insurance. The Client acknowledges that the absence of adequate insurance does not absolve them of their liabilities under these Terms and Conditions.

10.5. **High-Risk Events:** For events deemed high-risk by the Company (e.g., events involving large crowds, hazardous environments, or specific performance conditions), the Client may be required to provide proof of insurance before the event takes place.