

Privacy Policy

This policy explains what information is collected when you use the Hi Luo Hub: AI Photo & Video mobile application and related services, and how Brandi Johnson ("Service Provider") uses and protects that information.

Opt-Out Rights

You can stop further collection of information from your mobile device by uninstalling the Application. Uninstalling will stop the Application from collecting data from your device, but it does not automatically delete information that has already been transmitted to the Service Provider or to third parties.

To request deletion of your personal data, to withdraw consent, or to exercise any of your rights, contact the Service Provider at adsimplriadordacm516@outlook.com.

Third Party Access

Only aggregated, anonymized data is periodically transmitted to external services to aid the Service Provider in improving the Application and their service. The Service Provider may share your information with third parties in the ways that are described in this privacy statement.

Information Collection and Use

The Service Provider collects information automatically when you download and use the Application. This includes your device's IP address, the areas of the Application you visit along with timestamps, how long you use the Application, and your mobile operating system. This data is used solely for the purpose of operating and improving the Application.

Changes

The Service Provider reserves the right to update or modify this Privacy Policy at any time. Any such changes will be reflected by a revised version of the Policy published with a new effective date. You are encouraged to review this Policy periodically.

In the event of material changes that may significantly affect your rights, the Service Provider will provide advance notice by posting a prominent notice within the Application or by other appropriate means, and, where required by applicable data protection law, will obtain your consent prior to the changes taking effect.

Prior versions of this Privacy Policy will be retained and made available to you upon request at adsimplriadordacm516@outlook.com.

This Privacy Policy is effective as of 2026-08-23.

Your Consent

To the extent that the Service Provider relies on consent as the legal basis for processing your personal data, such consent is obtained through a clear, affirmative action on your part — such as enabling a specific feature, ticking a consent box, or otherwise actively opting in to the relevant data processing activity.

You have the right to withdraw your consent at any time and without penalty. Withdrawal of consent does not affect the lawfulness of any processing activities conducted prior to the date of withdrawal. To withdraw consent, please contact the Service Provider at adsimplriadordacm516@outlook.com.

Security

The Service Provider takes the security of your personal data seriously and implements physical, technical, and organisational measures to protect it against unauthorised access, loss, destruction, or alteration.

Your Rights

You have the right to ask the Service Provider for access to, correction of, or deletion of your personal data. Where your data is processed on the basis of consent, you may also withdraw that consent at any time. Exercise these rights by writing to adsimplriadordacm516@outlook.com.

Children

The Application is not directed at children under 16 (or such higher age as required by applicable law). The Service Provider does not knowingly collect personal information from children. If the Service Provider becomes aware that a child has submitted personal information, it will be deleted promptly.

Parents and guardians are encouraged to supervise their children's use of digital services. If you believe a child has provided personal information to the Service Provider, contact adsimplriadordacm516@outlook.com. Children under 16 require parental consent to use the Application where required by law.

Data Breach Notification

If there is ever a breach of security affecting your personal data, the Service Provider will let you know in accordance with the law. This notice will include what happened, what data was affected, and what steps are being taken to fix the problem.

International Data Transfers

Transfer mechanisms used:

- Standard Contractual Clauses (SCCs) — EU Commission approved
- Adequacy decisions or equivalent legal mechanisms
- Your consent, where required

Third-party disclosure circumstances:

- Legal obligations (court orders, subpoenas)
- Good-faith belief that disclosure protects rights or safety
- Fraud investigation or response to government requests
- Trusted service providers bound by data processing agreements

Note: data protection laws vary by country; the Service Provider applies appropriate safeguards for all transfers.

Data Retention Policy

The Service Provider retains personal data for no longer than is necessary for the purposes described in this Privacy Policy, subject to applicable legal requirements. The following retention periods apply:

- User Provided Data: retained for the duration of your use of the Application and for a period of twelve (12) months thereafter, unless a longer retention period is required by applicable law.
- Automatically Collected Data: retained for a period of up to twenty-four (24) months from the date of collection, unless a longer period is required by law.
- Aggregated and Anonymised Data: retained indefinitely, as such data does not identify individual users.
- Data Retained for Legal Compliance: retained for the duration required by the applicable legal obligation.

You may request the deletion of your personal data at any time by contacting the Service Provider at adsimplriadordacm516@outlook.com, subject to any legal obligation to retain that data.

Your California privacy rights (CCPA/CPRA)

California residents have the right to know what personal information is collected, to request its deletion, to opt out of its sale or sharing, and not to face discrimination for exercising these rights. Submit your CCPA/CPRA requests to adsimplriadordacm516@outlook.com.

Where permitted by law, the Service Provider may use your contact information to send marketing communications. Some features of the Application may require you to provide personal information, which is used and retained as described in this Policy.

Artificial Intelligence

Some features in the Application are powered by AI. This means that data you provide or generate while using the Application may be processed by AI systems to offer you personalised content, suggestions, or automated functionality.

The Service Provider is committed to using AI responsibly and in accordance with the law. If you have any questions about how AI processes your data, please contact adsimplriadordacm516@outlook.com.

Cookies and tracking technologies

The Application may use cookies, pixels, SDKs, and similar technologies for functionality, analytics, and service delivery. Non-essential tracking technologies are used only with your consent where required by law.

Contact Us

For privacy-related questions, data rights requests, or concerns about this Privacy Policy, contact the Service Provider at adsimplriadordacm516@outlook.com.