

Utility /Telephone Help

❖ **Main website to find help** is <https://georgia.findhelp.com/> Put in your zip code and then click on the tabs at the top of the page to find help in various categories.

❖ **Project Share by The Salvation Army**

Georgia Division. Must be experiencing a crisis that threatens the utility service, housing, employment, health, safety, or stability of the household or its individual members. Project SHARE provides emergency bill-payment assistance to individuals and families facing a temporary crisis, such as COVID-19, that threatens their home. SHARE attempts to target the most urgent need, whether it is a utility bill, a part of a rent payment or an emergency prescription. \$500 is the annual support limit. Call 770-868-4222 Barrow County DFCS.

❖ **Lifeline Wireless Phone Service by Safelink Wireless**

This program helps people with income at or below 135% of federal poverty guidelines. Description: Lifeline is a government benefit program that provides discounts on monthly telephone service for eligible low-income subscribers to help ensure they can connect to the nation's communications networks, find jobs, access health care services, connect with family and their children's schools and call for help in an emergency.

This program provides:

- Cellphone
- Phone plan

The Lifeline program is available to eligible consumers in selected states and territories. Actual requirements vary by state, but general requirements are that subscribers must either have an income that is at or below 135% of the federal Poverty Guidelines or participate in one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Veterans and Survivors Pension Benefit
- LIHEAP
- TANF recipient
- State Assistance Programs

Next Steps:

Call 800-723-3546

Apply on their website- <https://www.safelinkwireless.com/en/#!/aboutUs>

❖ **Lifeline Mobile Phone Program by Assurance Wireless**

This program helps people with income at or below 135% of federal poverty guidelines. If you receive one of the following benefits, you automatically qualify: Medicaid, Supplemental Nutrition Assistance Program (Food Stamps or SNAP), Supplemental Security Income, Federal Public Housing Assistance, Bureau of Indian Affairs General Assistance, Tribally Administered Temporary Assistance for Needy Families, Food Distribution Program on Indian Reservations, Tribal Head Start, or Veterans and Survivors Pension Benefit.

Description: Assurance Wireless provides a free wireless phone plan to households who qualify based on income or enrollment in certain government benefit programs. Lifeline is a government benefit program supported by the federal Universal Service Fund.

This program provides:

- A free smartphone
- 4.5 GB of free data each month
- Unlimited free texts each month
- 1000 free voice minutes each month

Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income.

The Lifeline Assistance program is available for only one wireless or wireline account per household. Separate households that live at the same address are eligible, including residents of homeless shelters and nursing homes. Residents with temporary addresses are also eligible.

Visit the website to see if Assurance Wireless is available in your area. While Assurance Wireless is in all states, it might not yet be available in your area.

Languages: English, Spanish

Cost: Free

Next Steps: Call 888-321-5880

Apply on their website <https://www.assurancewireless.com/>

❖ **Mobile Lifeline Service by Southern LINC Wireless**

If you receive one of the following benefits, you automatically qualify: Medicaid, Supplemental Nutrition Assistance Program (Food Stamps or SNAP), Supplemental

Security Income, Federal Public Housing Assistance, or Veterans and Survivors Pension Benefit.

This program helps people with income at or below 135% of federal poverty guidelines.

Description: Southern LINC offers qualifying residents in Georgia the opportunity to choose from a voice or data plan at a discounted rate.

This program provides:

- 2000 Anytime Cellular Minutes every month.
- 5 GB of LTE wireless data monthly that can be accessed by up to 15 Wi-Fi capable devices.

You can get one Lifeline discount (voice or data, but not both) per household, not per person, and a household can get a Lifeline discount from only one provider.

To begin the application process, fill out the Lifeline National Verifier, then call Southern LINC Wireless at 800-818-5462.

Cost: Reduced Cost

Next Steps:

Apply on their website <https://www.southernlinc.com/service-plans/lifeline/>

❖ **Action Inc.**

Limited help with utilities and housing as well as employment coaching. Client should leave name & phone # for callback. Office is only open 2 days a week. 706-546-8293 x 38

Website <https://actionathens.org/about-us#9129e841-d2e2-4638-b778-732e4c0222e5>