

Not Receiving Today's Edition Newsletter? Try These Quick Fixes

Most often, your email provider filters the newsletter into folders labeled Spam, Junk, Updates, Social, or Promotions. These simple steps usually solve the problem:

1. Add my email to your Contacts

- Add **roberthubbell@substack.com** to your email address book.
- This tells your email provider that messages from me are legitimate.

2. Send me a quick test email

- After adding the address, send a blank email to **roberthubbell@substack.com**.
- This helps your email system recognize me as a trusted sender.

3. Check your Spam or Junk folder

- Open your **Spam** or **Junk** folder.
- Search for "Today's Edition" or "Hubbell."
- If you find a newsletter, right-click on it and choose the option that says Report and then "**Not Spam**," "**Not Junk**," "**Safe Sender**," or the equivalent option in your email program.
- Alternately, you can "drag" the newsletter from your Spam/Junk/Promotions folder to your inbox. That should train your spam filter to allow newsletters to go into inbox.

4. If you use Gmail: check the Promotions tab

Sometimes Gmail puts newsletters in **Promotions** (if you use Categories to organize your inbox).

- Look in the **Promotions** tab for Today's Edition.
- Drag one of the emails into your **Primary** tab.
- Gmail should deliver future newsletters to Primary automatically.

5. If you use Apple Mail, check the Update, Transactions, or Promotions tabs

- Sometimes Apple Mail puts newsletters in **Update, Transactions, or Promotions tabs**
- Look in those tabs for Today's Edition.
- If the newsletter is located in one of those tabs, right click on it and choose "Categorize Sender," and then select "Primary."

6. Use similar approaches for other email platforms.

7. Send yourself a test email

You can send a test message here:

<https://roberthubbell.substack.com/account/email-test>

If the test arrives, you should receive the next newsletter normally.

8. If you use a work email

Some workplace firewalls block newsletters.

Ask your IT department to **whitelist roberthubbell@substack.com**.

9. You can always read the newsletter online

Visit: **<https://roberthubbell.substack.com>**