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Intelligent Process Automation Consultant | Blue Prism Community MVP

PROFESSIONAL SUMMARY

B.Tech. graduated intelligent automation consultant with a variety of skill set across Banking and Financial services, Insurance, Retail, Assurance & Audit, Healthcare and Gas & Utilities sectors having a progressive 3.8 years' experience in Robotic Process Automation, Intelligent Document Capturing / Optical Character Recognition and Business Intelligence working with business partners and development teams to gather quality business, system requirements, to design, develop robust & scalable solutions and to test extensively to enable profitable growth to the company.

Proficient use of Linux and Windows 10 Operating systems along with knowledge in programming language such as JAVA SE 8, Javascript, VB Script, Python, MS SQL, C#, VB .NET, VBA. Worked with multiple SQL and NoSQL databases like MySQL, MS SQL Server, PostgreSQL, Cassandra and MongoDB. Expertise in using multiple RPA Tools such as Blue Prism, Automation Anywhere (A360 and v11), UiPath, Power Automate, Laiye UiBot, Robocorp and Accenture ARP Studio. Experienced in building Flexilayout models, variants, alternatives, use FlexiLayout language and document definitions to capture data from documents using ABBYY Flexicapture 12 Distributed.

Also, I am familiar with repositories such as Git, GitHub, Bitbucket and TortoiseSVN and have worked on Docker and Cloud services provided by AWS, GSuite and IBM Watson, Dialog Flow for creation of chatbots, Azure DevOps Pipelines and instances. Skilled in using BI tools such as Tableau and Power BI for generating automation reports and build different dashboards for various KPI parameters.

PROFESSIONAL EXPERIENCE

Application Development Associate – Accenture Solutions Pvt. Ltd. Multiple US Based Gas and Utilities Client (April 2018–Jul 2019)

- Responsible for the creation of Solution Design Document, Operation Impact Document and Production Release Documents.
- Responsible for solution walkthroughs and user demos throughout the course of the development phase.
- Fixed bugs and defects during the post deployment and hyper care phase along with documenting PDD (Process Definition Document), SDD (Solution Design Document), OID, Process Runbooks, Test Case Scenario Documents and Business Object library tracker.
- Worked in production support for 2 months to fix defects and prepare integrated reports for all the automation processes.

Senior Program Analyst (RPA) - WNS Global Services Pvt. Ltd. Multiple UK & US Based Insurance Clients (Jul 2019–Nov 2020)

- Responsible for the Initial Process Assessment for describing the potential candidates for RPA development roadmap determining the automation feasibility as well as calculating the FTE benefits for the processes by creating Process Disintegration Sheets.
- Responsible for the solution design of processes along with the creation of PDD, SDD and Technical Design workflows.
- Responsible for the creation of additional process related documentations such as FRQ, OID, DB design document, Test strategy document, Bot design document, OID, BCP, Production Checklist, Ramp up plans and Exception Metrics document.
- Worked on a dual role of Solution Architect and Scrum Master managing velocities, sprints, releases and assigning user stories to different members of the delivery team on CA Agile (Rally).
- Mentored junior developers and have worked closely with the technical recruitment team conducting interviews for candidates.

Intelligent Process Automation Consultant – Price Waterhouse Chartered Accountants LLP, India Internal Assurance\Audit Projects, Banking & Financial Services\Healthcare Projects for US Based Pharmaceutical Client (Nov 2020–Present)

- Responsible for delivering automation solution designs and guidance for bots developed by other developers for the entire Pw Audit & Assurance automation practice in India.
- Working on ABBYY Flexicapture 12 Distributed for multiple projects creating custom FlexiLayout models, classifier models and document definitions and integrating the batch processing model with UiPath.
- Contributed an integral part in providing solutions based on various DLL's created on C#, VB Scripts, Metabots and UiPath custom forms & libraries in a noticeably short span of time which are being used over nine projects which have been deployed earlier.
- Developed multiple internal use cases for assisting the internal UiPath support team on Orchestrator API's for automatically creating attended Robots, Machines and mapping them for the existing as well as new users in the Production environment.
- Additionally, developed a use case for automatically generating the Queue reports for all the processes using the Orchestrator API and built a live dashboard on Power BI service for visualizing the KPI's related to the bot performance for the Pw Audit & Assurance automation practice.
- Developed the CI/CD pipeline by integrating UiPath with GitHub and Azure DevOps pipeline and boards implementing the Agile SDLC architecture which was earlier in Waterfall model for Pw Audit & Assurance automation practice.
- Led a team of 6 people defining the automation solution architecture, conducting code review sessions, and deployed around 8 projects in a short span of 4 months for the client in both Automation Anywhere v11 and UiPath 2020.1.
- Worked in variety of roles such as Business Analyst, Solution Architect and Lead Consultant handling the entire project lifecycle starting from Initial process Assessment to the creation of necessary documents such as Design Document, VDD, TDD, Test Case Document, BCP, Production Checklist, Code Review Report, Ramp Up Plan, OID and User Manual.
- Worked closely as a part of the Design Authority team for the Pw Assurance Practice CoE handling the audits and code reviews for the automation solution developed for client projects developed by other teams on Blue Prism and UiPath.
- Mentored other junior developers and have worked closely with the technical recruitment team conducting interviews for candidates.
- Held numerous workshops on Blue Prism and UiPath best practices series as a part of the Internal Assurance team across India for over 250+ participants from both technical and audit backgrounds.

PROJECTS

Project Name	Organization	Project Period	Platforms Used	FTE Saved	Benefits Reaped
SAP PI/PO Channel & Message Monitoring Automation	Accenture Solutions Pvt. Ltd., India	July,2018 – September,2018	SAP PI Netweaver 7.2 (Web Application), Outlook 2003, MS Excel 2016, SAP ECC, Blue Prism v5.10	2	The overall AHT of the process was 20 min and it got reduced to 5 min.
Defect & Incident Management System Report Generation	Accenture Solutions Pvt. Ltd., India	October,2018 – December,2018	BMC Remedy (Web Application), HPQC ALM (Web Application), MS Excel 2016, Blue Prism v5.0	1.2	The overall AHT of the process was 10 min/case and it got reduced to 2 min/case. Also, the accuracy of the report increased significantly by 40%. The solution was deployed in a multi bot architecture space (2 Bots).
Time & Expense Submission	Accenture Solutions Pvt. Ltd., India	January,2019 – April,2019	TE Manager (.NET Application), MS Excel 2016, Blue Prism v6.1	1.2	The overall AHT of the process was 30 min and it got reduced to 10 min. The BOT efficiency was highly applauded by the client team.
ZM & Zeus New Claims Process	WNS Global Services Pvt. Ltd., India	July,2019 – November,2019	ZEUS (Web Application), ZM (Web Application), E-Case (Web Application), COA (Web Application), SPIC (Web Application), Trade Direct (Web Application), FAME (Mainframe), CHS (Mainframe), COGEN (Mainframe), Blue Prism v6.4	10	The overall AHT of the process was 45 min/case and it got reduced to 20 min/case. The BOT was able to handle most of the cases and the exception rate was 8% in the upcoming two months after deployment in a multi bot architecture space (4 Bots).
Package Issuance Process	WNS Global Services Pvt. Ltd., India	December,2019 – March,2020	Transaction Manager (Web Application), BI Workstation (Web Application), Web PD (Web Application), EPW (Web Application), MS Word, MS SQL Server 2018, Visual Studio 2019, Automation Anywhere v11.3	14	The overall AHT of the process was 1 hr/case and it reduced to almost 20 min/case. The client team were happy with the proposed solution to provide a controller mechanism in the Smart Form itself which would stop the BOT from issuing any policy after updating the fields in case of any scenarios where the manual corrections needed to be performed. The solution was deployed in a multi bot architecture space (4 Bots).
Sales Order Processing	WNS Global Services Pvt. Ltd., India	July,2020 - August,2021	SAGE ERP, MS Excel 2016, Trade X LLP, Outlook 2016, Automation Anywhere A2019.16	3	This entire process resulted in the reducing the total processing time from 40 min to 20 min as there is SLA to be completed for every three hours during the working hours at any given day.
Stock Evaluation Process	WNS Global Services Pvt. Ltd., India	August,2020 - August,2021	SAGE ERP, MS Excel 2016, Outlook 2016, Automation Anywhere A2019.16	3	This monthly report took 2 hours to get reconciled by Ops team for each site which now gets reconciled in 5 min.
GRN:Trade X Process	WNS Global Services Pvt. Ltd., India	August,2020 - October,2021	SAGE ERP, MS Excel 2016, Outlook 2016, Automation Anywhere A2019.16	4.5	The overall sales order processing for line items were automated successfully where BOT fills 70-to-700-line items per sales order which on an average takes 4-8 hours manually but now the execution time for all the cases in a day (10-20 cases) is 1 hr.
Audit Reporting Tool	Price Waterhouse Chartered Accountants LLP, India	November,2020 – February,2021	UiPath 2019.1, MS Word 365/2016, MS Excel and UiPath Forms and Custom Library using DLL	2000+	The bot is generating the audit engagement letter with 100% accuracy
EMW Data Extraction Tool	Price Waterhouse Chartered Accountants LLP, India	December,2020 –December,2020	UiPath 2019.1, EMW (Engagement Management Warehouse), Google Sheets, MS Teams	2	The bot sends out notifications over the shared MS Teams channel with various status flags, and it accurately extracts over 2000 plus partner engagement details from EMW and updates the dedicated Google Sheet with the details that will be required by all the internal Assurance bots in Production.
Invoice Data Extractor Tool	Price Waterhouse Chartered Accountants LLP, India	March,2021 – July,2021	UiPath 2019.1, ABBYY FlexiCapture 12 Project Station, ABBYY FlexiCapture 12 FlexiLayout Studio, ABBYY Web Capture Station	2000+	The bot is accurately verifying the scanned invoices with 90% accuracy which is increasing with time.
R2R-336: SOD Report Execution Process	Price Waterhouse Chartered Accountants LLP, India	December,2021 –February,2021	SAP CERPS ECC, SAP GRC, Dir View (Desktop Application), MS Excel 2016, Outlook 2016, Automation Anywhere v11.3, Power Query	7	This bot helped in reducing the total process time for generating region specific SOD reports within 40 min which usually takes 4-5 days for downloading and analyzing all local and SOX controls respectively.
R2R-099: Mismatched Variance Comparison Process	Price Waterhouse Chartered Accountants LLP, India	February,2021 – March,2021	SAP CERPS ECC, MS Excel 2016, Outlook 2016, Automation Anywhere v11.3	3	This bot helped in reducing the total process time for generating region and company code specific variance comparison reports within 10 min with 100% accuracy which used to take 3 hours manually.
P2P-165: Concur SAP SOD Conflict Analysis Process	Price Waterhouse Chartered Accountants LLP, India	May,2021 - May,2021	SAP GRC, MS Excel 2016, Outlook 2016, Automation Anywhere v11.3	3	This bot helped in reducing the total process time for generating the conflict analysis for over 1 lakh users within a period of 24 hours which used to take 2 weeks efforts by the testing team.
P2P-069: Duplicate Invoices Mismatch Process	Price Waterhouse Chartered Accountants LLP, India	June,2021 - June,2021	SAP ECC, MS Excel 2016, Outlook 2016, Automation Anywhere v11.3	2.4	This bot helped in enhancing the accuracy while checking for duplicate ZFI document invoices and reducing the overall AHT from 6 hrs/day to approximately 25-30 min/day.
P2P-065: Supplier Reconciliation Process	Price Waterhouse Chartered Accountants LLP, India	July,2021 - July,2021	SAP ECC, MS Excel 2016, Outlook 2016, Automation Anywhere v11.3, Power Query	2	This bot helped in reconciliation of more than 1 lakh records within 1-2 min for top ‘X’ vendors mentioned by business on quarterly basis..

R2R-067: Sub Ledger Reconciliation Process	Price Waterhouse Chartered Accountants LLP, India	August,2021 - August,2021	Cadency, MS Excel 2016, Outlook 2016, Automation Anywhere v11.3	1.4	This bot helped in auditing the exception reports by far greater accuracy within 1 hour every month.
R2R-282: Review of Exchange Rates Process	Price Waterhouse Chartered Accountants LLP, India	September,2021 – September,2021	MS SharePoint, SAP Financial Consolidation, MS Excel 2016, Outlook 2016, Automation Anywhere v11.3, Power Query	1.4	This bot helped in the reperformance of the control to analyze the opening, closing and average rate differences between the system and the manual report generated by control performers with higher accuracy.
Batch Posting Process	Price Waterhouse Chartered Accountants LLP, India	September,2021 – November,2021	NextGen 5 Practice Management, Citrix, Excel 365, UiPath 2020.5	3	This bot was developed using Citrix automation with Computer Vision activities which helped to post batches successfully based on supplied practices of over 50+ practices getting processed within a batch every week in 4-5 hours.
Financial Statements Tie Out & Comparison Tool	Price Waterhouse Chartered Accountants LLP, India	September,2021 – December,2021	UiPath 2019.1, MS Excel 2016/365	2000+	The bot helped identify manual errors and modifications that happen during the financial statement preparation using the supplied trial balances which was one of the most critical aspects of financial audits.
Audit Client Code Reviews and Design Authority	Price Waterhouse Chartered Accountants LLP, India	November,2020 – December,2021	Blue Prism v6.8	N/A	Responsible for conducting code reviews and audits for client projects being a member of the Risk Assurance Design Authority team.

CERTIFICATIONS

Certification Name	Certification Vendor	Certification Date
UiPath Advanced RPA Developer v.1.0 (UiArd)	UiPath	November,2020
UiPath RPA Associate v.1.0 (UiPath-RPA)	UiPath	November,2020
UiPath RPA Developer Advanced (Legacy)	UiPath	December,2019
Blue Prism Accredited Installation Engineer (AIE-02)	Blue Prism	November,2021
Blue Prism Accredited ROM Architect (ARA-02)	Blue Prism	February,2021
Blue Prism Accredited Technical Architect (ATA-02)	Blue Prism	February,2021
Blue Prism Accredited Professional Developer (APD-01)	Blue Prism	August,2019
Blue Prism Accredited Solution Designer (ASD-01)	Blue Prism	July,2019
Blue Prism Accredited Developer (AD-01)	Blue Prism	May,2019
Blue Prism Accredited Associate Developer (ASDEV-01)	Blue Prism	December,2021
Automation Anywhere Certified Master RPA Professional (Automation 360)	Automation Anywhere	August,2020
Automation Anywhere Certified Master RPA Professional (v11)	Automation Anywhere	July,2019
Automation Anywhere Certified Advanced RPA Professional (Automation 360)	Automation Anywhere	July,2020
Automation Anywhere Certified Advanced RPA Professional (v11 & v10)	Automation Anywhere	May,2019
Tableau Certified Desktop Specialist	Tableau	May,2020
Laiye RPA – Level 1 Certification	Laiye	May,2021
Laiye RPA – Level 2 Certification	Laiye	September,2021
Laiye RPA – Level 3 Certification	Laiye	October,2021
ABBYY FlexiCapture 12 Certified Specialist	ABBYY	September,2021
Robocorp – Level 1 Certification	Robocorp	December,2021

ACHIEVEMENTS AND RECOGNITION

Achievement Name	Achievement Description	Achievement Date
Techgig Code Gladiators UiPath Hackathon 2021 – 2nd Runner Up	Won the 2nd Runner Up position in the Techgig Code Gladiators UiPath Hackathon 2021 among 14,000+ participants all over India for the hack around the theme of 'Healthcare Industry' - 'Corona Warrior Bot' using UiPath product suite.	July,2021
Laiye Automation Challenge 2021 - Winner	Bagged the first prize for Laiye RPA Challenge 2021 hackathon on an international platform by delivering a solution named "Auto Request Assigner Bot" which was integrated with Google Translate, Microsoft Azure LUIS, Salesforce CRM, ServiceNow, Twilio and Laiye UiBot Studio.	August,2021
Blue Prism Community Member of Month – November	Selected as the Blue Prism Community Member of The Month for November 2021 grabbing around 13+ community coins and posting over 50 posts in that month including solutions and tips related to custom code stages and workflows.	November,2021

Official Speaker - UiPath Business Analyst Workshop	Included as one of the official speakers of UiPath Business Analyst Workshop which was conducted by Wonderbotz and UiPath for around 500+ participants all over India.	September,2021
Blue Prism Community MVP 2022	Recognized as the Blue Prism Community MVP – 2022 for the immense contribution in the Blue Prism community forums answering more than 200 queries with almost 25 custom built code stages.	January, 2022

EDUCATION AND TRAINING

University Name	Degree Description	Period Of Graduation	CGPA/Percentage
KIIT University, Bhubaneswar	B.Tech in Electronics and Telecommunication	July,2014 – April,2018	8.36 CGPA
Jawahar Vidya Mandir, Ranchi	Class XII CBSE Board, PCM	April,2014	80%
Jawahar Vidya Mandir, Ranchi	Class X CBSE Board	April,2012	10 CGPA (95%)