# TERMS OF SERVICE

Oh Zoe Commissions 2024

### **INTRODUCTION**

Hello! This document contains my terms of services as well as the conditions that you (the client) has to meet. If you have any questions kindly contact me through my socials here's the link to my carrd. ozowa.carrd.co/#

#### **TERMS**

- 1. First come, first serve. If you need a commission done by a deadline, let me know in the commission application and I'll let you know if I can get your commission done in time. Rushed commissions are additional \$15/Php700 (no lesser than 4 days)
- 2. Once approved, I will send an invoice to your email (thru paypal or excel form). I will only start working on your commission after the full payment is received. (I will only accept half upfront payments from returning clients)
- 3. Strictly for personal use only. If you are planning to commercialize my works, an additional 50% of the base price is needed to be fulfilled. Prices are very negotiable!
- 4. Please expect a 1 to 2 month process. I will keep you posted every week. Delays may occur due to many factors such as: school, complexity, demand of orders, and family reasons.

- 5. Three revisions only are allowed. There will be an additional \$3 if you exceed.
- 6. NSFW and Furry art have additional 100% of the base price.
- 7. Final copies will be sent through a google drive link, so your email is required!

  Inclusions will be:
  - a. Free solid color and transparent background
  - b. One copy with signature
  - c. One copy without signature
- 8. Lastly, returning clients will receive a 7% discount! It is only applicable for STRAWBERRY and PEACH art style. It doesn't apply to the sketch icon commission.

#### **RULES**

- 1. Please be kind. I am also a human and not a robot, I also have feelings
- 2. I do not draw gore and mecha art
- 3. I do not draw very complicated backgrounds
- 4. I will not draw hard NSFW illustrations
- 5. I will not draw other artists' art styles. You are paying for my art style.
- 6. When posting your commission on your socials, please include the ones with my signature on it.
- 7. I have the right to use your commission for portfolio and social media
- 8. NO REFUNDS once I start working on your commission. Please do not commission me if you think that you might need that money for any reason.
- 9. FOR RETURNING CLIENTS: 20% off discount is only applicable in every purchase of \$30 and above.

## **EXTRAS**

Additional 75% of base price for additional character

Additional 30% of base price if it's a baby

Additional \$5 of base price if it's your pet

Additional 100% of base price if NSFW or furry

## WORKFLOW

Order	Process	Complete
Choose your preferred artstyle	Sketch	Confirm that you are satisfied with the output
Fill up the google form	Line Art	Files will be imported to google drive
Invoice will be sent to your email (thru paypal or excel form)	Base Color	Google drive link will be sent through your email and dms
Success! Order complete	Render	Done!