Community Work and Learning Fall 2021 Symposium



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Mano a Mano Recovered Resources and Operations Intern

Impact of Work:

Work that I have completed involves working with volunteers and developing a survey regarding a local program. Though the volunteers that I worked with were mostly regulars, I was also able to help introduce new volunteers to Mano A Mano and to guide them through the various work that they can do while volunteering. It helped the organization by spreading the word and ensuring the regular volunteers didn't have to come in to lead these groups. The survey in development helped regarding their Mobility Closet Program. The survey needed to be created and spread out by myself and the other interns to gather feedback on the Mobility Closet Program and to see how the program can be improved for those receiving the equipment, those volunteering with the program, and those at Mano a Mano who run it. Though it is still a work in progress, the results will help Mano a Mano to guide decisions regarding that program in the future.

Personal Growth:

I grew in several ways. One of my biggest personal growths was through the other interns and communicating with them and learning about their experiences. Though we had completely different majors and college plans, we were all together working here. It helped me discover that the unexpected often happens in life, and that the unexpected isn't always bad for myself. Another way I saw myself grow was in leadership. There were several moments where I had to step up and be the leader in my time, and I had to do it without any preparation. It allowed me to grow my skills as a leader and to grow into a position as a leader. It happened through the regular volunteers and through needing to help other interns with the various projects we were all tasked to work on together.

Career Impact:

I see the skills of being able to create, manage, and analyze survey data applicable to my future work as a professional. In public health, being able to get feedback and learn knowledge from a survey is a valuable skill. Though I have practiced this skill in the classroom, a real-life example solidifies what I have learnt and expands on that knowledge. Through this project, I have learnt more about catering questions to a certain demographic and to a certain task, and how to gain knowledge that others want from these questions.