BunDega/HoneyLile Commission TOS

DISCLAIMER:

By purchasing a commission from me, you automatically agree to the following conditions. Please read this page entirely and carefully. If you have any questions, please contact me via email, VGen, X (Twitter), Instagram or through Discord.

APPLICATION:

Please fill out the correct form by commission type you would like to order, revealing any details, etc. Please always be clear when giving details or requesting changes. Use of example images, palettes, and mood boards is greatly encouraged. By filling out this form means you have read the TOS entirely and carefully.

NOTES FOR ORDERING:

Please make sure images are clear and full in color. If you want to order a commercial commission (art that you sell in your store) and bought a character from another artist, please make sure you have commercial rights/permission from the artist of your design. A written contract/message proving this is greatly appreciated. If you are purchasing to sell my art, use will need to be discussed, the price will most likely be doubled or more.

If you are commissioning art and wish for me to manufacture a one time item like a print or charm, please fill out that section of the form. If not, feel free to skip.

PAYMENT PROCESS:

I only accept PayPal and Square as payment and will be in USD. We are currently looking at getting Wise, but as of September 2026, we do not have an account yet.

You will be charged a booking fee of 10% from the final price. This fee is non-refundable even when you decide to cancel the commission. Payment can be paid full upfront or in installments with half being paid upfront and the rest paid right before the final piece is given to you. If you would like more installments, the client and artist will discuss further.

*Please beware that final pricing will include any processing fees and taxes.

REFUNDS AND CANCELLATION:

I can refund 100% of the payment **ONLY** if I haven't started working on the sketch. Once I start a commission refunds will be based on what is done.

Please keep in mind that once canceled, your slot will be lost and you will have to go through the entire process again and there is a chance you will not be selected right away.

CHARGEBACKS:

If there is an issue with your payment option or it authorizes a refund request without you knowing, please contact me as soon as possible in order to fix the issue.

Issuing a chargeback without consulting me to cancel/refund the project will result in an immediate blacklist for you and may result in legal issues. Issuing a chargeback can compromise all of my finances, my paypal/square, bank account, and bills. If you absolutely need to cancel a project you **MUST** contact me for the refund.

CHANGES:

You can ask for changes when I send out updates. Once the commission is finished, I can do small changes such as color adjustments and/or adding tiny details I may have missed. The responsibility is on you to ensure your order contains details you want me to follow. I will not redraw a commission unless payment is sent for a second order. Once paid, you will be added to a slot at the end of the list.

WORK SPEED/ DEADLINES/RUSH

***THIS DOES NOT APPLY TO ON-SITE COMMISSIONS**

I will try to finish your commission as fast as I can, however, please be patient as I am one person taking care of a household, running an online store, and doing work at conventions at artist alleys. If you want to see a quick look on where we are at on the commission process, feel

free to check out my Schedule.

Rush Fees may apply if an item is needed fast. This skips a lot of steps in my progress, so please be aware that I may not show as many updates as I usually do. Rush fee only applies if an item is needed in 1 day to 1 week and price will be different depending on how fast you want it. Think of it like shipping costs/time.

Please, if you have a deadline, **LET ME KNOW**! This is going to help me plan my commission schedule! Having a later or no deadline doesn't mean I will take longer!!! I take pride in getting commissions done in a timely manner.

CLIENT

You may display the piece on external sites as long as it is visibly credited or linked back to me and that you do not claim my art as your own. Once a piece is commissioned, feel free to use for any personal use. You retain the rights to the intellectual property.

YOU ARE NOT ALLOWED TO…

…Change, modify, or edit my work without permission
…Reproduce and sell the artwork without my permission
…Use my art as a base for anything, meaning you are not allowed to trace over my art in any way
…Claim the artwork as your own or anyone else than mine

COPYRIGHT

I own the artwork, so I may do whatever I wish with the art.
Example: posting it on sites such as X (Twitter), Instagram, VGen, and DeviantArt with your proper credit back to you.

BY COMMISSIONING ME, IT MEANS YOU HAVE READ AND ACCEPTED ALL THE TERMS ABOVE. HERE YOU AGREE TO THE POLICY OF USING ART FOR PERSONAL, NON-PROFIT PURPOSES UNLESS DISCUSSED AND PROVIDE ALL IMAGE CREDITS TO ME.