

Roll No.....

Total No. of Printed Pages: 1

Total No. of Questions: [09]

B.Com (Aviation, Logistics and Supply Chain Management) (Semester – 3rd)

AIRFARE TICKETING PRACTICES

Subject Code: BCOMS4306

Paper ID: [23140418]

Time: 03 Hours

Maximum Marks: 60

Instruction for candidates:

1. Section A is compulsory. It consists of 10 parts of two marks each.
2. Section B consist of 5 questions of 5 marks each. The student has to attempt any 4 questions out of it.
3. Section C consist of 3 questions of 10 marks each. The student has to attempt any 2 questions.

Section – A

(2 marks each)

Q1. Explain the following:

- a) Full forms of TIM, OAG, and PAT
- b) Circle Trip Minimum (CTM)
- c) Billing Settlement Plan
- d) Miscellaneous charges order
- e) Important points about ticketing for infants
- f) Special Service Request
- g) Differences between Galileo and Amadeus
- h) UFTAA – FBP
- i) PNR
- j) Any two Abbreviations of airlines operational in India

Section – B

(5 marks each)

- Q2. What are important points for passenger ticket billing?
- Q3. Where are Fare calculation Rules applicable? Explain with example.
- Q4. Explain Central Reservation System.
- Q5. Explain ARNK Segments.
- Q6. What are various charges included in air fare? Explain each in 1-2 lines.

Section – C

(10 marks each)

- Q7. What are various types of journeys? Explain each of them with important considerations for a travel manager.
- Q8. Why are airfares in India soaring and is there a way to beat it?
- Q9. What are various types of air fare? Why different types of fares are placed in operation? Give examples.