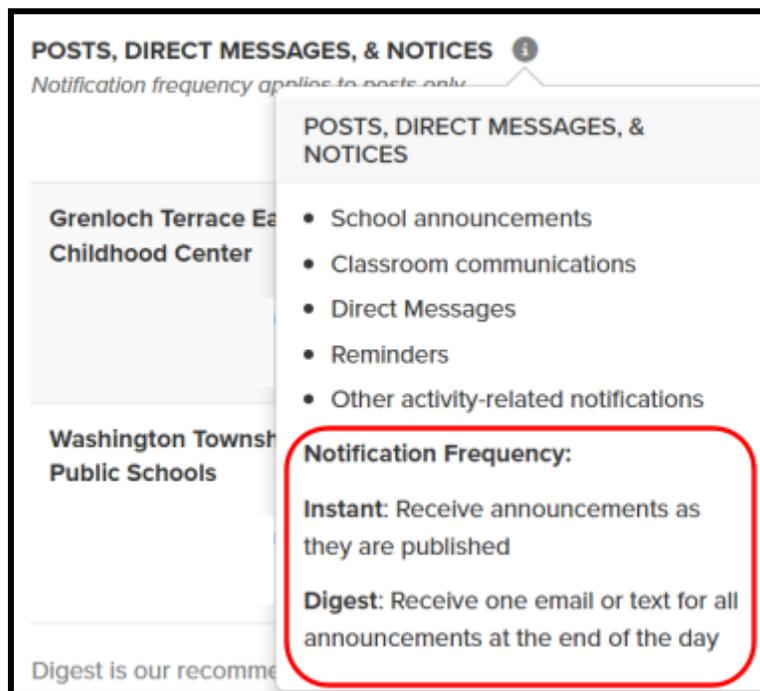




🔔 Notifications 🔔

In all ParentSquare accounts you have the ability to change the type of notifications that you get! There are 3 categories- Email, Text, and App.

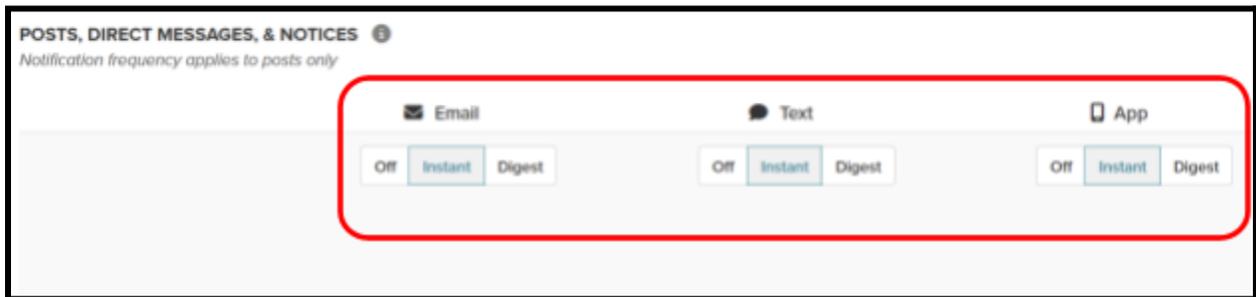
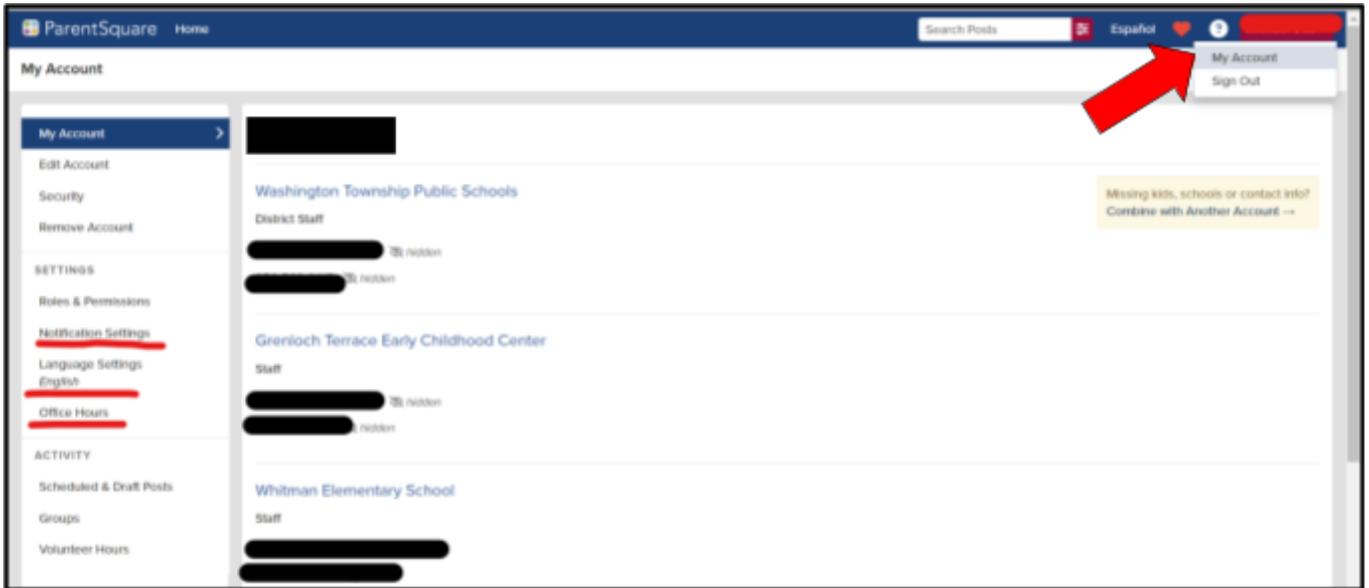
In all three of these categories you can decide whether it's off entirely, comes to you instantly, or goes to a digest that will combine all your notifications into one email or text at the end of the day. You can change these settings PER building!



Change Your Settings

Follow these steps- Click your name in the top right corner→Click MY ACCOUNT→ customizable settings are on the left-hand side.

Both parents and teachers have these notification settings and can change them at any time! Both also have the ability to change their preferred language, and more!



Changes to notifications coming as of November 20th, 2025

The following is a notification directly from the ParentSquare team about a change to the way they do notifications for App users! Guardians and Teachers alike should be aware:

We're excited to announce an improvement to how you receive notifications for posts from our school. Soon, if you use the ParentSquare app and have both app and text notifications turned on, you'll receive post notifications through the app, with text notifications sent only



as a backup when needed. This smart delivery system will simplify and streamline how you receive your school communications.

What's changing?

Currently, you might receive duplicate notifications for posts via both the app and text message.

With this update:

- App-first delivery, with text as fallback: When a post is shared, you'll receive a notification through the app first, with a backup text notification only if needed. This applies to posts, post digests, and updates to posts.
- No change for time-sensitive messages: Direct Messages and alerts will continue to be delivered via your preferred methods.

Why it's changing

This change streamlines how you receive post notifications. By reducing the number of notifications sent to your device for each post, it will be easier for you to keep track of school updates in one place.

What do you need to do?

No action is required from your side! If you already use the app and have both app and text notifications turned on, you'll automatically benefit from this smart notification delivery.

If you haven't downloaded the ParentSquare app or turned on app notifications, now is a great time to do so. This gives you the best way to access and customize classroom communications on your mobile device.

To learn more about this change, see ParentSquare's [Help Article](#)