

RAPIDEYEMOVERS LTD

PRIVACY POLICY

Last Updated 23.02.23

In order to make the experience as entertaining—and transparent—as possible, we have adopted the Privacy Policy (“**Privacy Policy**”) below. Because the use and access of the RapidEyeMovers Ltd. website, software and services first requires acceptance of the below Policy, please take a moment to familiarise yourself with them.

RapidEyeMovers Ltd. is designed to foster a relationship between RapidEyeMovers Ltd. members (“**Members**”) and RapidEyeMovers Ltd. entertainment. To help facilitate this process, information is exchanged between Members, their equipment and RapidEyeMovers Ltd. We’re committed to being reasonable custodians of information—individual, personal or otherwise—obtained from Members. The types of information we collect are detailed below.

Use of the Online Services (as defined in the Policy below), if any, is voluntary. This includes any channels provided for interacting with other Members. If you are uncertain about sharing data at all, please forego use of the Online Service entirely until you achieve the level of comfort you need.

If you have any questions about this Policy or how we process your personal information, or any thoughts or ideas about where things are/aren’t working well, we want to know that. You can reach out to us directly at privacy@rapideyemovers.com

All Members must be over the age of 13 to use our Online Services. RapidEyeMovers Ltd. does not intentionally collect personal information from children under the age of 13, and any such information will be deleted upon discovery.

Members understand and agree that Online Services is provided “AS-IS” and without warranties or duties of any kind.

PRIVACY POLICY:

RapidEyeMovers Ltd., an English company, its partners and affiliates (collectively “**RapidEyeMovers Ltd.**”), respects the privacy rights of those who access and use its services and is committed to protecting the information collected through its online products, services, and websites accessed through any internet-capable hardware platform including gaming consoles, personal computers, mobile computers, or smart phones, or in-game applications or any software platform including third-party hosts (collectively the “**Online Services**”). We have adopted this Privacy Policy to explain how we collect, store, disclose, transfer, protect, and otherwise use the information collected in connection with our Online Services.

PLEASE READ THE FOLLOWING PRIVACY POLICY CAREFULLY. BY REGISTERING FOR OR USING OUR ONLINE SERVICES, YOU AGREE THAT (i) WE MAY TRANSFER,

PROCESS, AND STORE YOUR ACCOUNT INFORMATION IN THE UNITED KINGDOM WHICH MAY HAVE DIFFERENT PRIVACY LAWS THAN THE COUNTRY FROM WHICH THE INFORMATION ORIGINATED; AND (ii) WE MAY PROCESS YOUR DATA IN ACCORDANCE WITH THE FOLLOWING PRIVACY POLICY. THIS PRIVACY POLICY IS IN ADDITION TO THE PRIVACY DISCLOSURES PROVIDED TO YOU WITH YOUR SOFTWARE PRODUCT, BY YOUR CONSOLE MANUFACTURER, AND/OR ANY OTHER SOCIAL NETWORKING SERVICE OR FEATURE OR OTHER PLATFORM YOU MAY USE TO LINK TO OR ACCESS THE ONLINE SERVICES.

The scope of this Privacy Policy

This Privacy Policy applies only to information collected on or through the Online Services, including information shared with RapidEyeMovers Ltd. by certain third parties (as further described in this Privacy Policy). It does not apply to any other information collected by RapidEyeMovers Ltd. through any other means. For example, it does not apply to information you may submit to RapidEyeMovers Ltd. through other online means (for example, direct emails from you to individuals at RapidEyeMovers Ltd) or offline. Nor does it apply to third party sites, even if you use those sites to connect to our Online Services or we link to the sites from our Online Services.

Changes to the Privacy Policy

The Last Updated date at the top of the Privacy Policy indicates the last time we revised it. We will make changes to this Privacy Policy from time to time, so please check back often. If we make a material change to this Privacy Policy, we will notify you here, by email, or by means of a notice on our home page. In some cases, when required under applicable law, we will give you additional choices regarding the change prior to it becoming effective. As permitted by applicable law, your continued use of our Online Services signifies your acceptance of such changes.

Information RapidEyeMovers Ltd. collects

Personal information is information that identifies, relates to or could reasonably be linked with you or your household, and may include information that can be used to contact you online or offline (such as your name, postal address, telephone number, and email address), account and payment information (such as your credit card details, as collected via our third-party payment providers), unique technical information (such as device and network identifiers including but not limited to Internet protocol (IP) addresses and unique mobile device identification numbers such as your Media Access Control (MAC) address) and usage data about how you use our Online Services.

RapidEyeMovers Ltd. collects personal information in three ways: (i) personal information you provide us on a voluntary basis; (ii) personal information we collect automatically when you use our Online Services; and (iii) personal information we receive from other third parties. Each of these will be described in more detail throughout this Privacy Policy. When you submit personal information to RapidEyeMovers Ltd, it will usually take the form of:

- Registration for or on our Online Services;

- Subscribing to newsletters or alerts or other marketing communications from us and our third parties;
- Posting in or commenting on our message boards, forums, blogs, chat rooms, or other Online Services;
- Purchasing products or services through or on our Online Services;
- Using “tell a friend,” “email this page,” or other similar features;
- Requesting technical support or otherwise contacting us with a question, comment or complaint;
- Downloading demos, programs, or Publishing from or on our Online Services;
- Participating in polls, surveys, competitions, prize draws and questionnaires;
- Giving us feedback on the Online Services; and
- Otherwise through use of our Online Services, including console products, where personal information is required for use and/or participation.

The types of information collected in connection with the activities listed above can vary depending on your activity. The information we collect may include your:

- first and/or last name;
- e-mail address;
- residential address;
- telephone number;
- photographic images, if uploaded by user;
- credit card information, if provided to our third-party payment processors for purchases;
- purchase data, if a purchase is made;
- shipping information, if provided for purchases;
- country;
- game device identifier;
- screen name; or
- demographic information (age, gender, date of birth, marital status, race, level of education, etc.), if you choose to provide it in profiles, surveys or forums, such as in an application to become one of our playtesters.

Prize winners may be required to provide additional information for prize fulfilment.

In addition, we may automatically collect information about your network or devices, such as:

- your hardware configuration;
- language preferences;
- device or console ID;
- device type;
- gaming service ID;
- Publishing products played;
- MAC address;
- mobile carrier;
- mobile advertising and other unique identifiers;
- browser information;
- location information (including approximate location derived from IP address and/or time zone settings);

- Internet service provider; and
- IP address.

We may also receive personal data about you from various third parties and public services, for instance suppliers providing services on our behalf (such as, for example, a third party supplier assisting with the running of prize draws and sweepstakes); third party account identifications from your account with Facebook, Google or other platforms; and technical analytical data. This is more fully described below.

We may also receive information about your gameplay without any additional notice to you or actions taken by you. This may include game achievements, game scores and performance, and other information and statistics regarding your usage of the Online Services. Information about gameplay may be collected while you are offline and transmitted to RapidEyeMovers Ltd. when you next connect to the Internet through your console, handheld, mobile device, computer, or other gaming platform.

We may combine information we collect automatically or receive from third parties with the personal information you provide to us voluntarily, as described in the sections below.

Special Notes About Information RapidEyeMovers Ltd. Collects

Third-Party Platforms. You may be able to login through or connect certain third-party accounts to your account with us. When you use these third-party accounts, you are subject to the respective terms and conditions of each third-party platform. You may be able to connect and interact with and share game information with your friends and network from that third-party account. You may also be able to make purchases through or earn rewards (subject to applicable program terms) from that third-party account. The third party may also share certain information with us, which may include your name, third-party account ID, email address, friends list, and other public profile information.

Public Information Including Message Boards, Forums, Blogs, Comments, and Profiles: We strongly encourage you not to disclose any personal information while using our Online Services or use personal information to identify yourself while using our Online Services (for example when selecting a screen name). Any personal information, including photos and video, that you disclose in public areas of our Online Services, such as on a message board, chat room, comment field, or profile page, will be in the public domain and is not subject to privacy protections. Even if it were later removed, other users would have had access to it and could have read, collected, copied, and otherwise used it without your consent or knowledge. If your screen name contains your real name or email address, that information will be made publicly available on leaderboards and elsewhere. Ultimately, you are responsible for any information or content you post using our Online Services, but we strongly discourage you from disclosing any personal information in public areas.

E-mail Correspondence: We may provide email addresses or forms to which you can send us questions or comments, or which you can use to request customer support. In the process of receiving and responding to such requests, we may collect personal information about you, such as your email address, other contact information you provide, or any other personal information contained in the body of your e-mail message. We only use the

information for the purpose of responding to your questions and/or comments or to provide customer support and otherwise improve our products and Online Services. In most cases, your message is deleted immediately after we've resolved your inquiry; however, in some instances, copies of your requests may be kept on file for our records, for legal and/or quality control purposes, or to provide ongoing support services you have requested. If we obtain actual knowledge that the person with whom we're communicating is a child (as defined under applicable law), we promptly delete the child's e-mail address and messages, except where we are required to retain it under applicable law.

In addition to responding to your email correspondence and sending you information you have requested via our email lists, we send activation emails and other transactional emails to your e-mail address as necessary. If you do not wish to receive such messages, you have the option to deactivate your account.

How we use cookies, track IP Addresses, or use other passive means to collect information

RapidEyeMovers Ltd. uses cookies, web beacons, and similar tracking devices for certain Online Services to collect information. If you choose to provide us with personal information, it may be linked to the information collected by these technologies.

- Cookies: A "cookie" is a small text file with a unique identifier that websites often place on a user's computer. Our cookies are typically used to quickly identify a user's computer, browser, or device and to "remember" things about prior visits (such as the user's use of various features). You can disable cookies or set your browser to alert you when cookies are being sent to your computer; however, disabling cookies may affect your ability to use certain Online Services.
- Web Beacons, clear GIFs and pixels: These are electronic images or graphics with a unique identifier that function in a similar way to cookies. They are used to track your activity on our Online Services, including to count users who visit certain web pages and view certain advertisements, as well as to personalise content on and off our Online Services. We also use these in our emails to let us know when they have been opened or forwarded, so we can gauge the effectiveness of our communications.
- Log Files: We collect certain activity information from log files. Log file information is automatically reported by your browser to our servers when you access our Online Services. We record certain information from these log files, including web requests, IP address, browser type and version, language information, referring and exiting URLs, links clicked, pages viewed and other similar information. We use these log file entries for our internal marketing, service design, technical support, and demographic studies, so we can constantly improve the Online Services we provide you.
- Advertising Service Providers: in the event that some of our Online Services are supported by advertising provided by RapidEyeMovers Ltd. or various third-party advertising agents, such as ad networks, data exchanges, traffic management service providers and marketing analytics service providers ("Advertising Service Providers"). Such Online Services may place and use cookies, web beacons, and similar technologies to collect information about your device and your use of Online Services. The information such Advertising Service Providers may collect, or we may share with them, includes your device type, IP address, MAC address or other device

ID, browser type, language, operating system and generalised geographic location; the types of pages, content and ads you, or others who are using your device, visited or viewed and the frequency of your visit/viewing; and information regarding your use of or activities in connection with an Online Service (e.g., time spent using an Online Service or your purchases). This information may be collected or shared when you use an Online Service, click on a webpage or an advertisement, or launch one of our games, and may be used: (1) to ensure that an Advertising Service Provider is accurately and properly paid for an advertisement it placed on our behalf (e.g., an ad that led you to purchase or download one of our games or other Online Service); (2) to help prevent you from seeing the same ads over and over again; (3) to help select and display targeted ads or other content that may be of particular interest to you; (4) to measure and analyse advertising effectiveness and/or traffic in our Online Services and determine the popularity of certain content; and (5) to monitor and analyse the usage of our Online Services, so that we can continually enhance and improve them.

We may use third-party tools to process analytics information on our Services. These may include:

- Google Analytics. For more information, please visit [Google Analytics' Privacy Policy](#). To learn more about how to opt-out of Google Analytics' use of your information, please click [here](#).
- New Relic. For more information, please visit [New Relic's Privacy Policy](#). To opt-out of interest-based advertising click [here](#)(or, if located in the European Union, click [here](#)).
- For more information, please visit [Hotjar's privacy policy](#). To opt out, please

Some of our advertising partners may include:

- Google (Audiences and DoubleClick). For more information, see [Google's privacy policy](#). To opt out, please visit [here](#).
- Facebook. For more information including how to opt out, please visit [here](#).

Opting out of tracking by participating ad networks does not opt you out of being served advertising. You may continue to receive generic or "contextual" ads on our Online Services. You may also continue to receive targeted ads on other websites, from companies that do not participate in the above programs.

How we use information we collect

While the purposes for which we may process personal information will vary depending upon the circumstances, in general, we use personal information for the business and commercial purposes set forth below. Where GDPR or other similar laws apply, our processing is pursuant to our contract with you, with your consent, and/or as needed to comply with our legal obligations or further our legitimate business objectives. Some of our bases for processing are described below:

- *Providing our Online Services:* We and our service providers use the information we collect to operate our Online Services, including to administer tournaments, contests, sweepstakes and promotions; to communicate with users about their access to and use of our Online Services; to respond to user inquiries, comments and complaints; to fulfil orders and requests; to process payments; to provide troubleshooting and other technical support; and for other customer service and support purposes.
- *TProtecting the integrity of the Online Services:* We use the information we collect to

verify your identity; to detect and prevent fraud, cheating and unauthorised activities; to facilitate Publishing updates; to secure our systems and the Online Services; to prevent hacking, cheats and spamming; to enforce our End User License Agreement and other applicable terms; and to protect the rights and safety of our users.

RapidEyeMovers Ltd. reserves the right to terminate any RapidEyeMovers Ltd. license upon violating these policies.

- *Analysing and improving the Online Services:* We use the information we collect to better understand how users access and use our Online Services; to evaluate and improve the Online Services and our business operations; to develop new games, features, offerings and services; to conduct surveys and other evaluations; and for other research and analytical purposes.
- *Personalising the Online Services:* We use the information we collect to tailor content we send or display on our Online Services (e.g., for your geographic area); to offer personalised help and instructions; to tailor your gameplay experiences; and to otherwise personalise your experiences with the Online Services.
- *Advertising, marketing and promotional purposes:* We use the information we collect to send or display targeted marketing; to reach you with more relevant ads and to evaluate, measure and improve the effectiveness of our ad campaigns; to send you newsletters, offers or other information we think may interest you; to contact you about our Online Services or information we think may interest you; and to administer promotions, sweepstakes and contests. Where required by applicable law, we will obtain your consent to use your personal information for marketing and related purposes.
- *Defending our legal rights:* We may use the information we collect to manage and respond to legal disputes and claims, and to otherwise establish, defend or protect our rights or interests.
- *Complying with legal obligations:* To comply with applicable legal or regulatory obligations, including as part of a judicial proceeding; to respond to a subpoena, warrant, court order, or other legal process; or as part of an investigation or request, whether formal or informal, from law enforcement or a governmental authority.

Legal basis for processing

There are a number of different legal grounds for processing personal information. Which one is applicable will depend on how we are using your information and for what purpose.

In the majority of cases this condition will be that:

- You *have* provided your consent to us using your personal information in that way (for example where you provide us with consent to send you marketing communications about our products and services, or have provided your consent to the use of cookies);
- Our use of your personal information is in our legitimate interest as a commercial organisation;
- Our use of your personal information is necessary to perform a contract or take steps to enter into a contract with you (e.g. to manage your account); and/or
- Our use of your personal information is necessary to comply with a relevant legal or regulatory obligation.

In relation to any 'special categories' of personal data (including information regarding your

health, religious or political beliefs, ethnic background, sexual life and sexual orientation), we confirm that we do not collect and will not be processing any of this type of data.

How we share information we collect

In this section, we describe how we may disclose your personal information. When required by applicable law, we will obtain your consent prior to disclosure.

- *Service Providers:* We may engage third-party service providers to provide services to us or to users on our behalf, such as support for the internal operations of our Online Services (e.g., payment processing, forum operations, contest operations, email fulfilment, technical support processing, etc.), as well as related offline product support services, data storage, legal advice, auditing and other services. In providing their services, the service providers may access, receive, maintain or otherwise process personal information on our behalf. We endeavour to ensure that our contracts with these service providers do not permit use of your personal information for their own marketing and other purposes. In the event we offer services or promotions where your personal information is separately collected and used according to the privacy policy of a third party, we will endeavour to inform you of that at the time of collection and you may elect not to participate in the service or promotion.
- *Affiliates:* We may share your personal information and other information (including gameplay and analytics information) with our affiliates, including for their own direct marketing, to assist us with marketing our Online Services, analytics, research and demographic studies, development, for administrative purposes, including activities such as IT management, and to help us improve and tailor the Online Services we provide. The affiliate companies with whom we share your personal information are subject to this Privacy Policy when they use your personal information.
- *Advertising and Analytics Partners:* We may, at times, engage third parties that provide advertising, campaign measurement, analytics, and related services to us (with your consent, where required by applicable laws). They may use this information to help us better reach individuals with relevant ads and to measure and improve our ad campaigns, or to better understand how individuals interact with our Online Services. In addition, these third parties may combine the information collected from us and our Online Services with information collected about you from third-party sites, apps and services, in order to make inferences about you and your interests, to better tailor advertising and content to you across multiple sites, apps, and services, and to collect associated metrics.
- *SNS features:* Some of our Online Services offer SNS features and widgets, such as the Share This button. These third-party SNS features may set a cookie to enable the feature to function properly and may collect information about you when you use them, such as your IP address and which page you are visiting on our site. SNS features and widgets are either hosted by a third party or hosted directly by our Online Services. Your interactions with these features are governed by the privacy policy of the company providing the feature. Please review each company's

governing policies before using their services.

- *APIs/SDKs.* We may use third-party Application Program Interfaces (“APIs”) and Publishing Development Kits (“SDKs”) as part of the functionality of our Services. For more information about our use of APIs and SDKs, please contact us as set forth in [“How to Contact Us”](#) below.
- *Legally Required:* We may also disclose your personal information if we believe in good faith that we are required to do so by law, or that doing so is reasonably necessary to comply with legal processes; when we believe necessary or appropriate to disclose personal information to law enforcement or other governmental or regulatory authorities or the courts, such as to investigate actual or suspected fraud or violations of law, breaches of security, or breaches of this Privacy Policy, our End User License Agreement or other applicable terms; to exercise our rights; to respond to any claims against us; and to protect the rights, property, or personal safety of Gearbox, our customers, or the public.
- *Corporate Transactions:* Your personal information may be disclosed as part of a proposed or actual merger, sale, or transfer of RapidEyeMovers Ltd. assets, acquisition, bankruptcy, or similar corporate transaction.
- *With Consent:* We may disclose your personal information where you have consented or requested that we do so.
- *Public Disclosure:* Online gaming and social networking services are by their very nature open communities where gameplay information including user names, game activity, and leaderboard rankings are publicly posted for other people to see. Therefore, RapidEyeMovers Ltd. will automatically post certain information and gameplay statistics, within the game, on social networking services, and on our other Online Services. We will endeavour not to post information that we know directly identifies you (such as your real name or email address) unless you provide that information voluntarily for such use. As with other gameplay information services, your gameplay, leaderboards, and multiplayer match information may appear nested in our games or third-party webpages via frames or widgets. Your participation in tournaments or other online game events is conditional upon our collection, use, storage, transmission and public display of statistical data (such as your scores, rankings, and achievements) generated through your participation.

Notwithstanding anything else in this Privacy Policy, we may share aggregate or de-identified information with third parties for research, marketing, analytics and other purposes, provided such information could not reasonably be used to identify a particular individual.

Your rights to review, control, correct and delete the use or display of data

Email Communications. If you do not want to receive certain communications such as newsletters or promotional offers, you may indicate your preference at the time your personal information is requested or later opt-out by using the methods listed below. In

addition to the methods below, along with most communications sent to you, RapidEyeMovers Ltd. gives you the opportunity to discontinue receiving future communications by providing links at the bottom of the email communication. If for any reason you wish to unsubscribe from RapidEyeMovers Ltd. mailing lists, please log in to manage your account or use the “unsubscribe from this list” or “update your preferences” links at the bottom of most RapidEyeMovers Ltd. email messages.

Your Privacy Rights. In accordance with applicable law, you may have the right to:

- Access Personal Information about you, including: (i) confirming whether we are processing your personal information; (ii) obtaining access to or a copy of your personal information;
- Request Correction of your personal information where it is inaccurate, incomplete or outdated. In some cases, we may provide self-service tools that enable you to update your personal information;
- Request Deletion, Anonymization or Blocking of your personal information when processing is based on your consent or when processing is unnecessary, excessive or noncompliant;
- Request Restriction of or Object to our processing of your personal information when processing is noncompliant;
- Withdraw your Consent to our processing of your personal information (to the extent such processing is based on previously obtained consent). If you refrain from providing personal information or withdraw your consent to processing, some features of our Service may not be available;
- Request data portability and receive an electronic copy of personal information that you have provided to us;
- Be informed about third parties with which your personal information has been shared; and
- Request the review of decisions taken exclusively based on automated processing if that could affect your data subject rights.

Please note that these rights are not absolute – in some cases they will not apply to you, or to the particular use that we are making of your data, and there are exceptions (for example if we have to process the data to comply with our own legal obligations) but if that is the case we will let you know if you make a request that we believe we cannot comply with.

Any request from you for access to or a copy of your personal data must be in writing and we will endeavour to respond within a reasonable period and in any event within one month in compliance with data protection legislation. We will comply with our legal obligations as regards your rights as a data subject.

You may exercise the rights above by making a request via e-mail to privacy@rapideyemovers.com, or you may write to us at RapidEyeMovers Ltd., 91b Evering Road, London N16 7SJ, United Kingdom. Please indicate your country of residence in your correspondence.

Data Retention

We will retain your personal information for as long as your account is active or as needed to provide the relevant services. After such time, we will either delete or anonymize your

information or, if this is not possible (e.g., because the information has been stored in backup archives), then we will securely store your information and isolate it from any further use until deletion occurs, as required under applicable law. If you wish to cancel your account or request that we no longer use your personal information to provide you services, please contact us as described above. If your account is inactive for a period of time, it may be deleted. If information is changed or deleted, we may still retain some of your information in our files to resolve disputes, enforce our End User License Agreement or other applicable terms, administer our services, comply with technical and legal requirements, and/or other constraints related to the security, integrity, and operation of our Online Services. In all cases for our Online Services, we will respond to your request for access to update, delete, or correct inaccuracies to your personal information.

Links to other parties

You should be aware that while you are on our Online Services you could be directed to other websites and services that are operated by third parties and, therefore, governed by different privacy policies and terms of use. The fact that we link to a third party's website or online service is not an endorsement, authorization, or representation of our affiliation with that third party. We recommend reading the privacy policy and terms of use of any third-party website or online service you link to before you submit any of your personal information.

Children's privacy

RapidEyeMovers Ltd.'s Online Services are not intended for users under the age of 13. RapidEyeMovers Ltd. does not knowingly collect personal information from children under 13 years old. If we become aware that a child under 13 has submitted information to RapidEyeMovers Ltd., we delete this information following its discovery. We encourage parents to instruct their children to never give out their real names, addresses, or phone numbers, without permission, when using the Internet. If you are a parent or guardian and are concerned about the transfer of personal information about your child, please do not allow your child to access the Online Services and contact privacy@rapideyemovers.com. If we become aware that a child has provided us with personal information in violation of applicable law, we will delete any personal information we have collected (unless we have a legal obligation to keep it), and terminate the child's account if applicable.

How we protect your information

To protect your personal information, RapidEyeMovers Ltd. follows generally accepted industry standards and maintains reasonable safeguards to attempt to ensure the security, integrity, and privacy of the information you have provided. RapidEyeMovers Ltd. has security measures in place designed to protect against the loss, misuse, and alteration of the information under our control. However, no system can be 100% secure and human errors occur, so there is the possibility that there could be unauthorised access to your information. By using our Online Services, you assume all such risks.

Where information is stored

All information collected or received by RapidEyeMovers Ltd. in connection with the Online Services is collected in, processed in, or transferred to the United Kingdom. While your information is in another jurisdiction, it may be accessed by the courts, law enforcement, and national security authorities pursuant to the laws of those jurisdictions. Backup data, matchmaking data, and administrative data may also be stored on media or servers located in the United Kingdom. We endeavour to safeguard your information consistent with the requirements of applicable laws.

How to contact us

For all questions or complaints about this Privacy Policy, contact our Data Protection Officer via email at privacy@rapideyemovers.com; or by regular mail at RapidEyeMovers Ltd., 91b Evering Road, London N16 7SJ, United Kingdom. If you have a disability that makes exercising any of your rights in this Privacy Policy difficult, we want to help you through alternative means. Please contact us using the contact information above and let us know how we may best help you.

If you have any concerns about our use of your information, you also have the right (if you are a UK resident) to make a complaint to the Information Commissioner's Office, which regulates and supervises the use of personal data in the UK, via their helpline on 0303 123 1113.

If you are located in the European Union, please indicate that in your email or letter, with the understanding that you may also have the right to complain to an EU data protection authority.

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