

GENERAL



1. By purchasing or trading my services you agree with my Terms of Service.
2. I reserve the right to decline a commission request for any reason at any time.
3. I retain the rights to alter or change my rules at any time. It won't influence orders under old terms.
4. You understand that the price is flexible and will change depending on what is requested.
5. You understand that my art pieces are digital only and there is no shipping included.

PAYMENT AND REFUNDS



1. Payments are made in USD via [Buy Me a Coffee](#) or [Ko-fi](#). Alternatively, payment could be made through [Patreon](#) in a subscription type-service with the same type of commission every month.
2. I request full payment upfront. You may, however, pay after the initial sketch.
3. Full refunds are only available if **I have not started your order** or if I cannot begin for any personal reason.
4. Partial refund will be based on how far I got on your piece. **No refunds** will be given after the commission is finished.
5. Initial sketch does not count into the refund process and it is technically free. However, keep in mind that my sketches or thumbnails are messy.
6. By commissioning you're proving to be following Buy Me a Coffee's and PayPal's Terms of Service as well.
7. In addition to the last, you're also proving that you do have the permission to request a commission. Please clarify to me any misunderstanding before taking actions.
8. It is the client's job to request refunds and/or ask to send the payment after the initial sketch as I, the artist, will assume the client read through the terms.
9. Patrons subscribe to my Patreon by paying a type of commission or a specific amount of money, which grants them access to that type of commission each month.

PROCESS AND CHANGES



1. Asking for a commission grants you a slot. The slot will remain active for 30 days and will automatically cancel if I have not received a payment. **I will be working on your order only if it is paid.**
2. If the commission is private, commercial or monthly, it must be stated beforehand.
3. Please, provide clear character reference sheets, photos, moodboards and so on. Character descriptions are accepted, but require extra steps, so **understand it will affect the price.**
4. Try to keep major changes on the initial sketch and/or clean up. Major changes in later stages such as anatomy, poses or expressions will be charged. Small tweaks like small color switches and markings or my own mistakes are free, but be mindful of limits. Therefore, no major changes once the piece is done.
5. **Deadlines must be communicated beforehand.** Please understand that it affects the price or the request will be refused. Four days are the minimum.
6. The final render will be shared through Google Drive, Sta.sh or Discord, it will be up for a week or more, please download the file. If preferred, provide an email address so I can send the piece to you.
7. As an expression of my gratitude and commitment to my **patrons**, I prioritize their needs and requests during the first two weeks of each month. During this period, I dedicate my full attention and effort to fulfilling the requirements and delivering the promised content to my patrons. In the event that I receive an increased number of commissions or commitments, I will promptly notify my patrons and ensure transparency about any potential delays or adjustments in the delivery schedule.
8. The turnaround time for commissions may vary depending on my workload. **patrons** will be given priority in the queue, while other clients may experience longer waiting periods.

USAGE AND IMAGE RIGHTS



1. I retain copyright over the commissioned pieces. For character designs only over the base concept.
2. You have permission to print out the purchased artwork for personal use only as well to reupload with valid links to my social media or @ tags. Please, do not only write down my username. You're allowed to upload the piece to **Toyhou.se**, please credit me as KennyPyro in "On-site Artist."
3. You are allowed to use the drawing as an avatar, cover image, wallpaper, you name it; as long as proper credit is given.

4. You may not use the commissioned artwork for commercial purposes unless agreed beforehand. **Please expect a steep cost.** This also applies to pieces that are meant to be used as brand artwork. It can be discussed **after** the commission is finished, but extra cost will be requested depending on the case.
5. You can make small changes to your commissioned piece as long as you do not claim it as your own work or make profit out of it.
6. **You may not** use my art for Cryptocurrency nor to feed *Artificial Intelligence* (A.I) with it. Client will be blacklisted.
7. You allow me to use the artwork as self-promotion; to upload it to my social media, portafolio and commission examples, unless the **commission is private.**

CONTENT GUIDELINES



I'M WILLING TO DRAW:

- Original Characters (OCs)
- Fan Characters
- Humans
- Mechs/Robots

ASK FIRST:

- Nudity/Suggestive art (Moderate)
- Any animal/creature, anthros
- Anything not listed here

I'M NOT WILLING TO DRAW

- Pornography (NSFW)
- Extreme gore/death
- Offensive imagery or hate speech
- Politics, controversial topics
- Any kind of fetishes

*Terms of Service based on Karolina 'Isvoc' Plutowska's, Nigteizer's and Sopa's.
Last Updated: 20th June, 2023*