

Privacy Policy

Effective Date: May 2026

Welcome to **Golden Journey**

We respect your privacy and are dedicated to protecting the information of our users. This Privacy Policy explains what information we may collect, how it is used, and the choices available to you when using **Golden Journey**.

By downloading, accessing, or using the App, you acknowledge and agree to the practices described in this Privacy Policy.

1. Application Information

Application Name: Golden Journey

Contact Email: dellalovers243@gmail.com

Service Region: Africa

2. Information We May Collect

Depending on your interaction with the App, we may collect certain information to improve functionality and user experience.

2.1 Information You Choose to Provide

You may voluntarily provide information when:

- Contacting customer support
- Sending feedback or suggestions
- Reporting technical issues

This information may include:

- Email address
 - Support request details
 - Any additional information you decide to share
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2.2 Automatically Collected Information

When the App is used, some technical data may be collected automatically, including:

- Device model and hardware information
 - Operating system type and version
 - Unique device identifiers
 - IP address and network information
 - Language preferences and region settings
 - App activity and session duration
 - Diagnostic data and crash reports
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2.3 Gameplay and Activity Data

To support gameplay features and improve services, we may process:

- Progress and achievement information
 - In-game activity and interaction records
 - Feature usage statistics
 - User settings and gameplay preferences
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3. How We Use Collected Information

The information we collect may be used to:

- Operate and maintain the App
 - Improve game performance and stability
 - Personalize gameplay experience
 - Respond to user inquiries and support requests
 - Analyze trends and optimize features
 - Prevent unauthorized activity, abuse, or fraud
 - Meet legal and regulatory requirements
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4. Advertising and Analytics

We may work with third-party providers that help us deliver services such as:

- Advertising and promotional content
- Usage analytics and reporting
- Cloud storage and infrastructure support
- Error and crash monitoring services

These providers may collect limited technical information such as advertising identifiers, device information, or usage statistics according to their own privacy policies.

5. Sharing of Information

We do not sell users' personal information.

However, information may be shared under the following circumstances:

5.1 Trusted Service Providers

We may share limited information with third-party companies assisting us in operating the App.

5.2 Legal Obligations

Information may be disclosed where required by law, legal process, or governmental request.

5.3 Security and Protection

We may disclose information when necessary to protect our rights, users, systems, or public safety.

5.4 Business Transactions

In the event of a merger, acquisition, or business transfer, user information may be transferred as part of the transaction.

6. Data Security and Retention

We use reasonable administrative, technical, and organizational safeguards to protect collected information.

Although we strive to secure your data, no method of electronic storage or internet transmission is completely secure.

Information is retained only for as long as necessary to fulfill the purposes described in this Privacy Policy, unless otherwise required by law.

7. International Data Processing

Your information may be stored or processed in countries outside your place of residence where data protection laws may differ.

By using the App, you consent to such transfers where permitted by applicable law.

8. Children's Privacy

Golden Journey is not intended for children under the minimum age permitted by applicable laws and regulations.

If you believe that a child has submitted personal information without proper consent, please contact us at:

dellalovers243@gmail.com

We will review the request and take appropriate action where necessary.

9. Your Rights and Choices

Depending on your local laws, you may have rights including:

- Accessing your personal data
- Correcting inaccurate information
- Requesting deletion of data
- Objecting to certain processing activities
- Withdrawing previously provided consent

Requests related to privacy rights may be sent to:

dellalovers243@gmail.com

10. Third-Party Services and Links

The App may include links or integrations with third-party services.

We are not responsible for the content, security, or privacy practices of external services or websites.

We encourage users to review the policies of those third parties separately.

11. Changes to This Privacy Policy

We may update or revise this Privacy Policy from time to time.

Updated versions will become effective once published within the App or through other appropriate channels.

Continued use of the App after updates indicates acceptance of the revised policy.

12. Contact Us

If you have questions, concerns, or requests related to this Privacy Policy, please contact:

Golden Journey

Email: dellalovers243@gmail.com