Focus Group A - Group Discussion Questions Consent (Oral)

"Hello, and thank you for joining today's focus group. Before we begin, I would like to go over some important information.

Participation in this focus group is entirely voluntary, and you are free to withdraw at any time without any consequences or penalties. During this session, we will be discussing your previous and ideal future healthcare service access. We will start with a guided survey for you to complete where you will include demographic information but not your name. Then, we'll move onto a conversation about your ideal healthcare service access. Your input is very valuable to us, and we appreciate your willingness to share your thoughts and opinions.

Everything you share in this group will be kept confidential. We will not identify anyone by name in any reports or publications that result from this discussion, and only the research team will have access to the information collected. However, because this is a group setting, we cannot guarantee complete confidentiality, so we ask that everyone respect the privacy of others and not share anything discussed outside of this session.

The session will be audio recorded to ensure we accurately capture all the ideas and perspectives shared. The recordings will be stored securely and only be used for our own purposes to capture themes in this focus group. If at any point you do not want to be recorded, please let us know, and we can accommodate your preference.

Do you agree to participate in this focus group and to have your contributions recorded? If so, could you please confirm your consent verbally by saying 'yes'?"

Domain 1: Accessibility of current services

- 1. What do you like about this program?
 - a. What is one service or tool you get from this program that you really appreciate?
 - b. What is one relationship or connection you've gotten from this program that has been really helpful?
- 2. If you were in charge, what would you change about this program?



- 3. We just reviewed a long list of health services that could be offered through this program. What should we know about the health services that are offered at this program as it is today?
 - a. What other places do people in your community get health services?
 - b. What other places do people in your community get buprenorphine?
 - c. What other places do people in your community get hepatitis C treatment?
- 4. What else should we know about the experience of accessing healthcare services here?

Domain 2: Priorities for expanded health services

- 5. Are there any health services that you indicated as a priority that you want to share more about here?
 - a. Prompt related to hepatitis C treatment, substance use treatment, & mental health service access
- 6. If you had an opportunity to have a regular care doctor based at this program, would you consider getting care here? Why or why not?
- 7. What would your dream regular medical provider be like?
 - a. What would they ask you about?
 - b. How would it feel to talk to them?
 - c. How would your provider keep in touch with you about appointments, medications, and results
- 8. If you could design a program where you could get your healthcare needs met, what would it look like?
 - a. Where would it be?
 - b. What would it mean to be "accessible" to you? What would the physical space look like?
 - c. Would there be elements of the care that were remote/online?
- 9. If we can relay only 2 major points to harm reduction centers in New Jersey about what to focus on to expand healthcare services, what would you say?