

## **North Penn School District Infinite Campus Portal User Access and Expectations Agreement**

**By creating an Infinite Campus Portal account you are agreeing to the Terms and Conditions stated below as well as the [District Acceptable Use Policy](#).**

### **Account Information**

- Accounts will only be granted to the student and his/her parent(s)/legal guardian(s).
- For parent(s)/legal guardian(s), official documentation establishing guardianship must be on file (birth certificate, adoption certificate, court order, etc.).
- A parent/guardian account in the portal has the power to request changes be made to other information, and to convey various permissions regarding the education of his/her child. By signing up for an account, the parent agrees to these powers being conveyed to his/her assigned portal account.
- To gain access, each parent/guardian must agree to (1) use an email account to which only he/she has access, (2) to keep his/her username/password private for both the portal and email account (including from his/her student), and (3) to use a password that is complex and secure.

### **Portal Information**

- The district, has sole discretion to decide which information it chooses to make available through the portal.
- The district maintains the right to add, modify or delete information and portal functions at any time, as well as the right to deny access to the portal with suitable cause.
- It is important to note that anyone with access to the parent's/guardian's email account and/or the parent's/guardian's portal username/password will be able to access sensitive information on the portal about the child and to make potentially significant decisions about the child's education. It is the parent's/guardian's sole responsibility to secure this information.
- Use of the portal is subject to electronic monitoring by the district.

### **Information Accuracy**

- The accuracy of the information in the district's system is of great importance to the district, parents/guardians, and the child. The district will make its best effort to maintain accurate information, but it can only do so as a partner with parents and students. Information accuracy is a shared responsibility.
- The portal makes it easy for students and parents to both review the information on file and to submit requests for corrections to that information. Parents/guardians are asked to both request corrections of inaccurate data and notify the district of changes to the data on file as soon as possible.

### **Attendance and Grading**

- The district will maintain attendance and grading information in as timely a manner as possible. It should be noted that posted attendance and grading information is subject to change when errors and omissions are brought to the attention of the district.
- Grading information is currently available for students in grades 7-12.

### **Technical Specifications and Support**

- In an effort to secure access to the portal: parent and student accounts may be locked out after multiple unsuccessful attempts to access the portal with the wrong password.
- Use of the portal requires the latest version of Chrome (preferred), Firefox, or Safari on Windows, MacOS, Linux, iOS, Android, or ChromeOS.