January 10, there has been a high pitch-toned constant noise emanating from the refinery. This noise is audible inside our homes. Outside, it is really bothering my puppy. Inside, it still bothers my ears. Yesterday, there was a different continuous noise, almost as if there were an engine running across the street.

January 6 and 7 had resident's reports of flaring and associated flaring noises. Additionally, late night January 6, into the early and mid morning hours of January 7, and then again late night January 8 into January 9, there was a type of low tone humming refinery noise emanating from Valero and audible in our homes. I am assuming these noises are associated with the observed flaring. I have not received any odor reports during this time.

There have been some more loud steam release noises in December and January; these type noises have been described more like a press valve release.

The vibrations in early December (2nd, 3rd, 4th) were similar to those the week before Thanksgiving with the same type of sturctural damage claims. These vibrations also occur during the large pressure releases, just not for as long, but with the same type of damages.

Wednesday January 4 around 5am there was a loud, low sort of cranking - humming noise emanating from the refinery so loud that it woke us up. We had this distinct noise once before in previous few months. This noise continued for maybe 15 to 20 minutes?? Later that morning we noticed a white fallout on the cars and on the neighbors cars, with streaks that indicated the fallout was from the refinery area.

The terminal dock area had a very large flare on December 27 2011around 10pm. The refinery was very loud the night of December 28 2011 and had been noisy for several nights in a row prior. We had a house guest who couldnot believe the noise level inside the home.

A resident reported have very noisy its been lately, especially the month of December 2011 and then stated refering to December 20 and 21; "its really bad, it was worse with all that midnight work, must of been a turnaround, but now its still bad. is it something they are going to fix or is this the new refinery?" They are no longer comfortable calling the refinery but may consider attending a meeting.

Sunday December 18 and Monday December 19: Sunday night sometime after 10pm high pitched humming noise emanating from refinery and audible in house. On Monday morning around 845 or 9am a strong prevelant waffle sryup smell, sweet but nasty.

Monday December 12 around 415pm and into afternoon and evening, huge flaring with associated roaring noise throughout neighborhood.

Friday December 9 2011 "another steam column with the associated noise, just not as loud as this morning started 109pm ended 114pm and when it ends, its like its just shut off." Friday December 9, 2011 around 7am "sounds worse than the airport noises". The refinery had another extremely loud steam release for about four minutes.

In the early December shutdown, one neighbor said he called the refinery around 2 or 3 in the morning but no one answered and there was no voice message.

The other reports for the early December shutdown were submitted to DEQ. DEQ has not answered our questions about the offsite effects.... what units were involved? What caused all the offsite effects of the much louder noise, odors and vibrations which caused light fixtures to fall from ceilings again? The question about the air exceedances is what were the exceedances (should be shown in the public meeting CEMS charts) and for those CEMS averages which were exceedances, what were some of the highest readings which comprised the averages. DEQ said they attempted to inquire from the facility but said they really donot understand what CEMS charts are referred to and asked residents to find out for themselves in the refinery meetings.