# Monash University Snowsports Club Inc.

Monash University, Clayton Campus Wellington Rd, VIC, 3168



MUSC Events 2024: Document Number 2403 Refund Policy

### A Scope

Outside of the discretion of the MUSC executive committee, refunds for any 2024 MUSC Event shall be assessed according to this document and this document only. In assessing refunds regarding add-ons and other costs, MUSC shall take the refund policies of third parties and any other costs into consideration.

#### B Terms

## 1. Refunds of Tickets

The MUSC executive committee retains discretion regarding any refund regarding deposits despite the clauses associated with clause B(1)(a).

a) Up to 14 days before the event

If MUSC or the other party to the contract can find a replacement (which MUSC deems a suitable replacement) for the 2024 MUSC Event, MUSC will refund the entirety of the ticket minus <u>ANY</u> costs incurred by MUSC in relation to the 2024 MUSC Event and the particular contract.

b) From 14 days until the day before the event

Participants may still withdraw from the trip. However, money payed will be forfeit to MUSC and therefore non-refundable.

Participants will receive a discretionary refund for their ticket minus any costs incurred if the participant can produce one of the following:

- 1. A valid medical certificate is provided, detailing a finding that the contracting party is no longer able to attend the 2024 MUSC Event.
- 2. The participant outlines extraordinary circumstances which warrants a full refund of their deposit. MUSC's executive committee retains full discretionary powers regarding such matters. Note, indicators of extraordinary grounds primarily relate to unavoidable emergencies relating a contracting party's health, family disaster or something similar.

### c) As of the day of the event

The day of the event all tickets are non-refundable under any circumstance except the following:

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1. Grounds of compassion as to be assessed by the MUSC executive committee.

Any refund under such grounds will be the ticket price minus costs incurred by MUSC.

## ACKNOWLEDGEMENT AND AGREEMENT

By participating in a 2024 MUSC Event, I acknowledge that I have read, understood, and agree to abide by the terms and conditions set forth in Document Number 2403, 2024 MUSC Events 2024 Refund Policy. I understand that any failure to comply with these terms may result in the forfeiture of any applicable refunds, additional fees, and/or termination of my participation in the 2024 MUSC Event.

I further understand that the MUSC executive committee retains full discretionary powers regarding refunds, payment fees, and contract termination, and I agree to respect their decisions in these matters. I acknowledge that it is my responsibility to ensure timely payment of all invoices related to any 2024 MUSC Event and that any late payments may result in additional fees or contract termination.

By signing below, I confirm my acceptance of the terms and conditions outlined in Document Number 2403, 2024 MUSC Events Refund Policy, and I agree to be bound by these terms for the duration of my participation in any 2024 MUSC Event.

Participant's Full Name (Print)					
Participant's Sig	nature				
Date/					