

Kish & Yesh's Fursuit Terms of Service

This information serves to give you an understanding of how payments, work/process times and services beyond the completion of your project will be handled. It is the customer's responsibility to read our Terms of Service before paying the invoice. By commissioning Kish & Yesh to build your costume, you verify that you have read and agree to the terms outlined below.

Quotes & Payment

Please contact us for a quote for your costume commission. Our base pricing for our costume work is as below, and quotes will vary depending on the complexity of your costume. Prices do not include shipping, but may be inclusive of base material costs.

Head only: \$700+

Head, hands and tail: \$1000+

Head, hands, arms, feet and tail: \$1,500+

Full digitigrade padding suit: \$2,000+

Clients must be over the age of 18 to commission us for a costume. Adults purchasing for minors must handle contact and payment.

Payment plans are accepted, however materials will not be ordered for your costume until the costs to cover them have been paid. Materials costs are non-refundable.

Payments are to be made via invoice. Accepted means of payment are Stripe, Wise, Paypal, debit/credit card, and bank transfer. Your invoice may be sent by 'Kish & Yesh', 'Yesh', or 'Yeshika'. Please contact us to verify your invoice number or payment method to avoid misdirected funds.

Refunds & Cancellations

Please make sure that you are able to make payments for the ongoing work on your costume. If you cannot pay in full up front, payment plans are accepted. If you are unable to make a payment, please contact Kish & Yesh directly.

Materials costs and shipping costs of your costume are non-refundable.

After payment is made, taxes and platform fees will likely be automatically removed from the total sum paid. This process is handled automatically by the payment platform(s), and processing a refund will likely exclude these fees in the amount returned to you.

If you wish to pause payments on a payment plan, we will pause work on your commission. Please be aware that this may affect the end date of the completed costume, and will affect your positioning in the commission queue. We are happy to discuss breaks in payments, please contact us directly.

Refunds for change of mind are not accepted. Refunds will only be offered if we are unable to complete your commission. Please ensure you are committed to making a large purchase before making payment. You will be refunded a percentage up to the completion of your work.

Shipping & Delivery

Clients are responsible for the cost of shipping.

Shipping within New Zealand is estimated to be around \$50-100

Shipping to Australia is estimated to be between \$100-300

Shipping Internationally is estimated to be between \$200-400.

Delivery can be made at Auckland Armageddon Expo, and we are happy to discuss delivery at other conventions we may be attending.

Working Process

We will not work with designs not owned by the client. All reference material must be owned by you, or otherwise clearly labelled as part of a 'moodboard' of references. We are willing to work on designing a character or reference sheet for you, but this is considered a separate commission and will be handled separately from your costume. Artistic liberty work, wherein we design and create a costume for you with minimal creative input from you, is also accepted. We will work under the assumption that you have not stolen the design you present us with. We do not accept responsibility for background checking every design. If we suspect you are attempting to plagiarize someone else's character, we reserve the right to decline your commission.

We do **not** accept AI-generated reference material. We do not accept NSFW reference material.

Generally we do **not** offer NSFW fursuits. This includes any construction of genitalia or

hyper-exaggerated proportions. However, breast padding, muscle padding and fat padding are all permitted as part of the character design. Nipple markings are permitted, but we will not make them raised or in a different material. Top surgery scars or any other scarring is perfectly fine. Please discuss any depictions of body horror with us, as this will be decided on a case-by-case basis.

We will endeavour to match your costume to the reference material provided, but slight variance in colour, shape or style must be considered, as we have our own costume building style and are constrained by the materials available. Materials will be selected and outlined during the quote process, and any concerns about colours or material types must be raised before your first payment. We cannot discount materials, as we are buying them on your behalf.

You will likely receive a costume mockup, usually of the head, from us during the planning stages of your costume. This mockup will be indicative of the final product, and it is encouraged to make requests for changes at this phase, rather than when the costume is nearing completion. Details of your costume will be laid out as notes in your quote, and it is encouraged to be forthcoming about any additional features or details you want for the costume before we proceed with building it.

Major design changes are not permitted after materials are ordered and construction begins. Minor changes can be discussed (e.g: the placement of a stripe or spot, or the colour of hand painted areas like eyes). Change of material colour is considered a major change. Changing your character or design completely after the first payment is not permitted.

We will not accept requests to mimic another artist's style. Please ensure you are familiar with our work (kishandyesh.carrd.co) before contacting us for a quote, as our methodology creates fairly consistent looking work, and it can be reasonably assumed your costume will be similar in appearance to our previous works.

We will not build with dangerous materials, with the exclusion of battery-powered devices, such as fans or LEDs. Batteries will be removed for safety during transportation, and it is the customers' responsibility to source batteries for the operation of any components. We will endeavour to power devices via usb power bank where applicable.

You are responsible for informing us of any allergies or sensitivities you may have. While we do not use any animal parts in our costume-making process, animals such as cats, amphibians, invertebrates and reptiles are present in our home. These animals will be kept from interfering with your costume, but it is your responsibility to notify us of allergies.

Rush orders, or orders with a deadline of under 6 months, may incur additional fees, to be laid out within your quote. We reserve the right to refuse a rush order request.

Reselling

You are more than welcome to resell a costume made by us to another individual. Please do not commission us with the intent to resell your costume for a significant markup or profit. If we suspect you are commissioning us to make profit by reselling, we reserve the right to decline your commission outright and blacklist you from our services. Your costume will be made tailor-fit to your specifications, and we do not guarantee a fit on other individuals.

Defects and Repairs

We consider defects to be rips in materials or seams, or areas where glue has not adhered properly. We are happy to provide repair services at your shipping/delivery cost, but may charge a fee for repairs to any damage inflicted by the client. Upkeep of your costume is your responsibility, and normal wear and tear is not covered by us for repair as your costume ages. Please contact us if you require cleaning or repairs services. We may provide alterations and repairs on-site at conventions we are attending, this is by appointment only.

Please raise any concerns about fit issues to us upon receiving your costume. We are happy to make adjustments for your comfort.

Repairs or cleaning of pre-existing costume work (eg, from another maker) is accepted for a fee. We will not make significant changes to a design made by another maker.