

Support

Melodic · How can we help?

Questions, feedback, or something not working right — we read every message ourselves.

Get in touch:

Gmail: vladlytvynets7@gmail.com

Telegram: https://t.me/Vlad_Lytvynets

Common questions

How do I cancel my subscription?

Open the Settings app on your device → tap your name → Subscriptions → Melodic → Cancel Subscription. Melodic itself can't cancel a subscription for you, since all billing is handled by Apple.

How do I restore a purchase on a new device?

Open Melodic → Settings → Restore Purchases, and sign in with the same Apple ID you originally subscribed with.

Where are my songs stored?

Directly on your device — songs are not uploaded to or stored on our servers. Deleting the app will delete your saved songs, so export or share anything you want to keep first.

Can I get a refund?

All purchases are processed by Apple. Request a refund directly through reportaproblem.apple.com or your purchase history in the App Store.

I found a bug or have a feature idea — where do I send it?

Let us know with as much detail as you can (what you expected, what happened, and your device model) — it genuinely helps us fix things faster:

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Is my data private?

Yes — see our full Privacy Policy for exactly what's collected and how it's used.