Privacy Policy

Last Updated: May 1st 2025

Borders Community Action ("we", "us", or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect your personal data in compliance with the UK GDPR and the Data Protection Act 2018.

1. Information We Collect

- Personal data you provide (e.g., name, email, contact details).
- Automatically collected data (e.g., IP address, browsing behaviour via cookies).
- Third-party data (if applicable, e.g., analytics services).

2. How We Use Your Data

- To provide and improve our services.
- To communicate with you regarding inquiries or updates.
- To comply with legal obligations.

3. Legal Basis for Processing

- Consent (when required).
- Legitimate interests.
- Contractual necessity.

4. Data Sharing & Storage

- We do not sell your data.
- Data may be shared with trusted third parties (e.g., analytics providers, payment processors).
- Data is securely stored and retained as necessary.

5. Your Rights

- Access, correct, delete, or restrict your data.
- Withdraw consent at any time.
- Lodge a complaint with the ICO (Information Commissioner’s Office).

For questions, contact us at info@borderscommunityaction.org.uk

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