

J COVID-19 Internet Access Guidance for Families without Internet

Note: *This document is intended to pass along information we have received and may not be 100% accurate or completely up to date. It is simply our best attempt to consolidate possible resources for families in this area.*

Study from car initiative:

- Many school districts in Maine are providing internet access from the parking lot.
- All Gorham Schools have public wifi that can be reached from the parking lot.
- Please refer [here](#) to learn more about statewide options.

If your family qualifies for free and reduced lunch:

- OTT/Otelco is providing free home internet access for 60 days for PK-12 students who qualify under the National School Lunch Program for free or reduced meals.
- To request this service, complete [the form on Otelco's website](#) or call OTT/Otelco at 1-833-OTELCO1.

If you currently have Verizon Wireless as a cell phone service provider:

- Verizon is offering 15GB additional Mobile Hotspot data to nearly all plans, to be used between 3/25/20-4/30/20.
- Please refer [here](#) to learn more.

If you currently have T-Mobile as a cell phone service provider:

- All T-Mobile customers as of March 13, 2020 who have plans with data will automatically have unlimited smartphone data through May 13 (excluding roaming). No action required.
- T-Mobile postpaid and Metro customers on plans with HotSpot data can add 20GB (10 GB / month for two months) of Smartphone Mobile HotSpot at no extra charge. (excludes Prepaid T-Mobile Connect)
- Please refer [here](#) to learn more

If you currently have Sprint as a cell phone service provider:

- Current customers can receive unlimited data for 60 days with metered data plans.
- They are providing 20GB of Mobile Hotspot data free to customers with hotspot-capable devices.
- Please refer [here](#) to learn more

If you are concerned about being able to make internet payments during this pandemic:

- The Federal Communications Commission (FCC) has issued guidance for providers limiting or eliminating service termination, late fees, and other access supports.
- Read full guidelines [here](#).

If you have a PK-12 student or teacher in your household:

- Spectrum is providing free home internet and WiFi for 60 days for any household with a PK-12 student or teacher that has not subscribed to Spectrum internet in the last 30 days, qualifies under the National School Lunch Program, and have no outstanding balance due to Spectrum. Note: Currently a three week waiting period.
- To request this service, call Spectrum at 1-855-243-8892.