

Charter: Crisis CheckIn tool: Learn what this app can be and develop ideas for testing it. Survey product elements. Experience functionality and give a report.

Tester: Jon

Duration: 30

Datafiles: see screenshots below

TBS: 40 / 30 / 30

Notes:

- User context = TestLab (thetestlabmail@gmail.com)
- Check-in
 - Delayed
 - Unavailable
- James created a new Disaster: "James' disastrous test session"
- Selected: Nutrition Cluster
- Noticed that Remote dropdown item selected concatenates with the string I put in the text field

PCO:

- Volunteer Home
- My Commitments
 - Commitments for today
- Make a New Commitment
 - Disaster
 - Activity
 - StartDate
 - End Date
 - Location
 - Text field (???)
 - Choose One (dropdown)
 - "Volunteer" button
- My Organization data
 - Delete
- Report New Data
 - Disaster
 - Description
 - Quantity

- Type (see BUG 3 below)
- START
- END
- Location
- CheckIn button
- View Checkins
 - List Checkins
 - Dropdown
 - Filter by date
- Change Contact Info
- Change Password
- Logout
-

SUMMARY:

A deceptively easy to use interface to quickly get Admins and volunteers to collaborate, so it could do with more instruction and guidance in what fields to fill in and how. I am concerned about BUG 4 which allows me to query the calendar control to see others commitments and PII (phone numbers). Worried about scalability and mass amount of volunteers.

Test Ideas:

- User context: Admin vs. Non Admin
 - What features are there in Admin that are not there in user context?
- Choose One (dropdown) -- from where are these values populated?
- Tab order of UI fields
- Commitment (states)
 - Add
 - Edit
 - Delete
 - Delay
- Change Contact Info
- Change Password
- Logout
- Filter By Date -- Calendar control but it allows text

Bugs:

BUG 1: Usability: The Onsite dropdown should be above the text field, not the other way around

BUG 2: Delayed: Start date can be after the end date (screen 1 below)

BUG 3: Choose One string is cut off because of the size of the Type dropdown (screenshot 2 below)

BUG 4: View Checkins / List Checkins / Disaster / Filter by date allows text to be typed in the calendar control that returns results (aka 35702937582734958) -- this is serious because I can

see the PII from other people when this query executes and returns things like phone numbers
-- -- I was also able to see this when View / Listing checkins -- is that by design?

Issues:

ISSUE 1: Security issue: Can log out as Admin on one machine and log in as another user on the same machine and it does not clear the password field.

ISSUE 2: What is the Location text field meant to contain?

ISSUE 3: Should I be able to see checkins from other people?

SCREENSHOTS;

The screenshot shows a web browser window with the URL <https://crisischeckin-d.azurewebsites.net/Home>. The page has a red header with navigation links: "Crisis Check-In", "View Checkins", "Logout TestLab", "Change Contact Info", and "Change Password". Below the header, there are two buttons: "Delayed" with the text "I'll be there when I can." and "Unavailable" with the text "I can't help you at this time." Below these buttons is a section titled "My Commitments" which contains a table with columns: "Disaster Name", "Activity", "Start Date", "End Date", "Location", and a "Remove" button. The table has two rows of data. Below the table is a section titled "Make a New Commitment" with form fields for "Disaster", "Activity", "Start Date", "End Date", and "Location", and a "Volunteer" button. At the bottom of the page is a section titled "My Organization Data". The browser's taskbar at the bottom shows various icons and the system clock at 1:47.

Disaster Name	Activity	Start Date	End Date	Location	
James Disasterous Test Session	Health Cluster	5/4/2016	5/4/2016	On Site (newtest)	✖ Remove
James Disasterous Test Session	Nutrition Cluster	5/6/2016	5/4/2016	Remote (I am remote today)	✖ Remove

Make a New Commitment

Disaster * Activity Start Date End Date Location *

-- Choose One -- -- Choose One -- 05/04/2016 05/04/2016 [Volunteer](#)

-- Choose One --

My Organization Data

[Crisis Check-In](#)
[View Checkins](#)
[Logout TestLab](#)
[Change Contact Info](#)
[Change Password](#)

Disaster Name	Activity	Start Date	End Date	Location	
James Disastorous Test Session	Health Cluster	5/4/2016	5/4/2016	Remote (wha????)	✕ Remove
James Disastorous Test Session	Nutrition Cluster	5/6/2016	5/4/2016	Remote (I am remote today)	✕ Remove

Make a New Commitment

Disaster * Activity Start Date End Date Location *

-- Choose One --

[Volunteer](#)

-- Choose One --

My Organization Data

Disaster Name	Description	Quantity	Type	Start Date	End Date	Location
Report New Data						

Disaster * Description * Quantity * Type * Start Date End Date Location *

-- Choose One --

 -- Ch --

[Checkin](#)