

AKASH A BENKI

Microsoft Dynamics 365 CE Developer | Bangalore, India
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SUMMARY

Results-driven Microsoft Dynamics 365 CE Developer with 2.5+ years of experience building scalable CRM solutions, AI-driven tools, and migrating legacy systems to the cloud. Skilled in end-to-end CRM data migrations (SSIS, SQL), Power Platform, and RAG-based AI development. Passionate about bridging enterprise CRM with modern AI to solve real-world problems.

EXPERIENCE

Microsoft Dynamics 365 CE Developer | Capgemini | Bangalore, India

Apr 2025 – Present

Currently involved in executing the end-to-end data migration from Infor CRM to Microsoft Dynamics 365 using SSIS (SQL Server Integration Services) and SSMS (SQL Server Management Studio) to optimize enterprise data structure and system performance.

CRM Data Migration & Environment Setup (Apr 2026 – Present)

- Configured Master Data across environments, Business Units, and Security Roles in D365 CRM to establish core CRM foundations.
- Developed end-to-end SSIS packages to migrate 30,000+ high-complexity records (Opportunity Entity) from Sugar CRM to D365 CRM with zero downtime.
- Performed comprehensive data mapping, advanced SQL scripting (SSMS), and rigorous debugging to ensure absolute data integrity.

GitHub Workflow Integration & AgentHQ POC (Feb 2026 – Mar 2026)

- Built a GitHub Actions pipeline with CodeQL and SonarCloud for PR validation and DevSecOps code quality enforcement.
- Explored AgentHQ features for AI-driven agent orchestration.

Canvas App POC – D365 Power Apps (Feb 2026 – Mar 2026)

- Designed a multi-screen Canvas App (Dataverse) with real-time Lightning Risk forecasts via Power Automate Custom Connector.

Cloud Migration Project (Mar 2025 – Dec 2025)

- Migrated on-premise systems to D365 cloud; remediated legacy JavaScript for SAP compatibility and documented business workflows (Quotes, Orders).

Data Analyst | Capgemini | Pune, India

Jan 2024 – Mar 2025

- Built an internal Salesforce-to-Dataverse migration tool using Azure Data Factory.
- Completed training in C#, .NET, and Dynamics 365 with hands-on mini-projects.

PERSONAL PROJECTS

RAG Developer Copilot | Python, LangChain, OpenAI API, FAISS, HuggingFace, Streamlit | [GitHub](#)

Mar 2026

- AI-powered Documentation Copilot using RAG — retrieves knowledge from custom docs and generates context-aware answers with source attribution.

Mock Interview Chatbot | Python, Streamlit, OpenAI SDK (via OpenRouter) | [Live Link](#)

Oct 2025

- AI Mock Interview Chatbot with realistic simulations, persistent chat history, adaptive questioning, and interactive coding practice.

TECHNICAL SKILLS

Languages: JavaScript, Python, C#, SQL, HTML, CSS

CRM & Cloud: Microsoft Dynamics 365, Power Platform, Dataverse, SSIS, SSMS, Azure, AWS

Databases: Microsoft SQL Server, MySQL, MongoDB

Frameworks & Libraries: .NET, React.js, Node.js, LangChain, Streamlit, Tailwind CSS

AI / ML & LLM: OpenAI API, HuggingFace Embeddings, FAISS, RAG

DevOps & Tools: GitHub Actions, CodeQL, SonarCloud, Git, Postman, Visual Studio, Visual Studio Code

EDUCATION

B.E. in Computer Science & Engineering | Nitte Meenakshi Institute of Technology, Bangalore

2019 – 2023 | CGPA: 8.08/10

CERTIFICATIONS

- Microsoft Power Platform Developer Associate (PL-400) — Mar 2026 – 2027
- AWS Certified AI Practitioner (AIF-C01) — Nov 2025 – 2028
- AWS Cloud Practitioner (CLF-01) — Sep 2023 – 2026