

Ghost Dance Troupe – Terms and Conditions 2024-2025

By enrolling your child in Ghost Dance Troupe, you agree to the following terms and conditions:

1. Data Protection and Privacy

We take data protection seriously and will **never** share parents' or children's personal information with third parties.

All personal details provided upon registration are stored securely and used solely for administrative and emergency purposes.

2. Emergencies and Safety

In the event of an emergency, we will contact the relevant emergency services **before** notifying parents/carers if necessary.

If emergency services are not required, we will contact the child's **emergency contact** in the first instance.

A register is taken at the start of each class for health and safety purposes.

3. Social Media and Photography

We use social media to celebrate and promote the achievements of our troupe.

Group and individual photos may be posted, but we **will never share children's names or personal details**.

If you do not wish for your child to appear in photos or videos, you must inform us in writing before the start of the term.

We will **not** post images or videos of any child whose parent/carer has opted out.

4. Performances and Video Recording

All performances will be recorded for promotional and archival purposes.

Children who are unable to perform for any reason will **not** be able to take part in that performance with the group.

As performances are recorded, children whose parents have opted out of video recording **will not be able to participate in performances**.

5. Payments and Refunds

Payment must be made **in full** before the start of each term to secure a child's place.

Refunds will only be issued if a **valid medical certificate** is provided or in exceptional circumstances at our discretion.

If a refund is not possible, we offer the option to exchange for:

- An alternative day at our camp
- A credit towards another term

No refunds or exchanges will be given for missed classes unless agreed in advance under special circumstances.

6. Cancellations

On the rare occasion that a class needs to be cancelled by Ghost Dance Troupe, we will either:

- Refund the cost of that session, or
- Offer a makeup class at a later date.

7. Fee Adjustments

Ghost Dance Troupe reserves the right to change class fees at the **start of a new term**. Any changes will be communicated in advance.

8. Class Observations

We **do not** facilitate adults, family members, or friends of our dancers to watch or sit in on classes unless this has been **agreed upon in advance** by a member of staff.

9. Anti-Bullying Expectations

Ghost Dance Troupe has a **zero-tolerance** policy for bullying.

We expect all children to be **kind, respectful, and inclusive** towards their peers.

Any behaviour that is deemed as bullying (verbal, physical, or emotional) will be addressed **immediately**. Parents may be contacted, and continued participation may be reviewed if necessary.

10. Conduct and Behaviour

We expect all children to show **respect** towards their peers, instructors, and staff.

Disruptive or inappropriate behaviour will **not** be tolerated. If behaviour becomes an ongoing issue, parents will be contacted, and continued participation may be reviewed.

Ghost Dance Troupe fosters a **positive and inclusive environment** where all children are encouraged to support one another.

11. Health and Safety

The safety and well-being of all children are our **top priority**.

Risk assessments, safeguarding policies, and DBS checks** are in place for **all** members of staff.

Parents may request copies of our **safeguarding policy** and **risk assessments** if required.

By enrolling, you acknowledge and agree to these terms.