



Client-Business Agreement by Abril & Coco Pet Care

This Client-Business Agreement ("Agreement") is entered into between *Abril & Coco Pet Care* ("Groomer") and the undersigned pet guardian ("Client") on the date specified below. By signing this Agreement, the Client acknowledges and agrees to the terms and conditions outlined herein regarding the grooming services provided for their pet(s).

1. Assumption of Risk

The Client acknowledges and agrees that all grooming services provided by *Abril & Coco Pet Care* are performed at the Client's sole responsibility and risk. The Client understands that, despite the Groomer's utmost care, skill, and diligence, grooming inherently involves risks to the pet, including but not limited to physical injury, stress, or emotional distress. The Client assumes full responsibility for any and all risks associated with the grooming process.

2. Potential Risks of Grooming

The Client acknowledges that, even with the highest standard of care, the following risks may occur during or as a result of grooming:

- **Physical Injury:** Minor cuts, nicks, scratches, or abrasions may occur due to the use of grooming tools such as clippers, scissors, or nail trimmers, particularly if the pet moves suddenly, has matted fur, sensitive skin, or underlying skin conditions.
- **Skin Irritation:** Shampoo, conditioners, or other grooming products may cause irritation or allergic reactions, even if deemed safe for pet use. Pre-existing skin conditions may exacerbate such reactions.
- **Stress or Emotional Distress:** The grooming environment, including unfamiliar sounds (e.g., clippers, dryers), handling, or separation from the Client, may cause anxiety, fear, or stress in the pet, potentially leading to behavioral changes or physical symptoms such as trembling or panting.
- **Aggravation of Pre-Existing Conditions:** Grooming may inadvertently worsen undiagnosed or undisclosed health issues, such as skin infections, joint pain, or heart conditions, particularly in elderly or medically fragile pets.
- **Matted Fur Complications:** Severely matted fur may require close clipping, which increases the risk of cuts or skin irritation. In some cases, complete removal of mats may cause temporary discomfort or minor skin trauma.
- **Nail Trimming Risks:** Trimming nails may result in cutting the quick (blood vessel), causing minor bleeding or discomfort, especially if the pet has dark nails or resists the procedure.
- **Unforeseen Reactions:** Pets may exhibit unpredictable behavior (e.g., aggression, sudden movement) during grooming, increasing the risk of injury to the pet or Groomer, even with gentle handling.

3. Groomer's Standard of Care

Abril & Coco Pet Care agree to exercise the utmost care, professionalism, and caution during all grooming procedures. The Groomer will use appropriate tools, techniques, and products suited for the pet's needs, as determined by the Groomer's professional judgment. However, the Client acknowledges that the Groomer cannot guarantee the absence of the risks outlined above, as they are inherent to the grooming process.

4. Client Responsibilities

The Client agrees to:

- Provide accurate and complete information about the pet's health, behavior, and grooming history, including any known allergies, sensitivities, or medical conditions.
- Disclose any aggressive tendencies or behavioral issues that may affect the grooming process.
- Ensure the pet is up-to-date on required vaccinations (e.g., rabies) and is free from contagious conditions (e.g., fleas, ticks, or infectious diseases).
- Accept full financial responsibility for any veterinary care required due to grooming-related incidents, as outlined in Section 5.

5. Limitation of Liability

The Client agrees that *Abril & Coco Pet Care*, its employees, or agents shall not be held liable for any injury, stress, or adverse reaction experienced by the pet during or after grooming, provided the Groomer has adhered to the standard of care described in Section 3. The Client waives any claim against *Abril & Coco Pet Care* for damages, including but not limited to veterinary expenses, emotional distress, or loss, arising from the grooming process.

6. Emergency Care

In the event of a grooming-related injury or medical emergency, the Groomer will attempt to contact the Client immediately. If the Client is unavailable, the Groomer may seek veterinary care at the Client's expense. The Client authorizes the Groomer to arrange for emergency treatment and agrees to reimburse *Abril & Coco Pet Care* for any costs incurred.

7. Indemnification

The Client agrees to indemnify and hold harmless *Abril & Coco Pet Care* from any claims, damages, or liabilities arising from the pet's behavior, health conditions, or the Client's failure to disclose relevant information.

8. Termination of Services

Abril & Coco Pet Care reserves the right to refuse or terminate grooming services at any time if the pet's behavior, health, or condition poses a safety risk to the Groomer, the pet, or others, or if the Client fails to comply with this Agreement.

9. Photo Release:

Clients authorize the use, reproduction, and publishing of photographs, without compensation, taken by *Abril & Coco Pet Care* during any activity that includes my image or likeness. I understand that this material may be used in various publications and/or media, for any lawful purpose, including publicity, advertising, or journalism. This material may also be cropped, edited, or retouched without my further approval. This authorization is continuing and may only be withdrawn by my specific rescission of this authorization. I have read and understand the above.

10. Acknowledgment

By signing below, the Client acknowledges that they have read, understood, and agree to be bound by the terms of this Agreement. The Client confirms that they are the legal guardian of the pet(s) and have the authority to enter into this Agreement.