

Technical Support for Translation App

Welcome to the Technical Support Center of the Translation App! We are committed to providing you with efficient and professional solutions to ensure that any issues you encounter during use are resolved promptly. Below is a compilation of frequently asked questions and help guidelines to keep every communication smooth.

I. Quick Solutions to Common Issues

1. Inaccurate Translation / Malfunctioning Features

- Check your internet connection and restart the App;
- For voice/photo translation, allow microphone/camera permissions (Settings → Privacy → Translation App);

3. App Crashes or Lags

- Ensure your phone system is $\geq$ iOS 13;
- Clear your phone's memory and reinstall the latest App version.

II. Contact Us

1. Email Support

- Send issues to: iface2024@hotmail.com, with a response within 24 hours.

2. Feedback Submission

- In the App, go to "Mine" → "Help and Feedback" to submit suggestions or report bugs!

IV. Latest Updates

- ****New Features Announcement****: Follow in-App notifications for upcoming "AR Translation" and "Conference Simultaneous Interpretation";
- ****Version Updates****: Upgrade to the latest version promptly to fix known issues and optimize your experience.

Feel free to reach out to us anytime – let's make translation smoother! 🚀