PadFone 2: bug reports

Made by [the unofficial Padfone 2 community](#).

Versions

Firmware version (including SKU), build version, apps worth mentioning (padfone launcher switcher), rooted or not rooted,...

Bug Description

A description of the problem. Not to long, not to short.

Severity

Trivial, Minor, Major, or Catastrophic

Steps to Reproduce

1. Step by step instructions on how to reproduce this bug.
2. Do not assume anything, the more detailed your list of instructions, the easier it is for the developer to track down the problem!

Actual Behavior

Type what happens when you follow the instructions. This is the manifestation of the bug.

Expected Behavior

Type what you expected to happen when you followed the instructions. This is important, because you may have misunderstood something or missed a step, and knowing what you expected to see will help the developer recognize that.

Troubleshooting/Testing Steps Attempted

Describe anything you did to try to fix it on your own.

Workaround

If you found a way to work around the bug: write it here.

FIXED WITH V11.8.4.6

BUG 001:

Versions
Build number: KOT49H.WW_PadFone-11.8.3.3-20140626044000223_201403260258
Rooted: No

Bug Description
There is tearing in every app. Even on the home screen.

Severity
Major

Steps to Reproduce
1. Open an app that supports landscape mode on the phone.
2. Pull down the notification bar.
3. Push it up again.
4. Repeat step 2 and 3 very rapidly.
5. Notice the whole screen being teared.

Actual Behavior
It looks like this when moving quickly.
http://en.wikipedia.org/wiki/Screen_tearing#mediaviewer/File:Tearing_(simulated).jpg

Expected Behavior
On 4.1.1 there was no screen tearing.

Troubleshooting/Testing Steps Attempted
Factory reset, force GPU rendering, disable HW overlays.

Workaround
Enabling Vsync. (which I cannot do)

BUG 002:

Versions
Build number: KOT49H.WW_PadFone-11.8.3.3-20140626044000223_201403260258
Rooted: No

Bug Description
Drop down on Network overall signal strength, then when one of bands (LTE/GSM/WCDMA) lost strength below level to provide good communication, seems that phone cannot switch to another band with better signal.
So as a result, phone loosing network at all (missing phone calls or redirected straight to answer machine, lost or late messages).
Issue checked in all areas where signal is strong enough provide good communication - difference is significant There weren't any issues in network coverage from operator side - checked it with operator and compared with different phones (iPhone 5).

Severity
Major

Steps to Reproduce
1. Go to >Settings>More>Mobile/Cellular Networks>Mobile Network Setting, then switch preferred kind of network to LTE/GSM/WCDMA.
2. Watch a signal indicator.
3. When it reach one strip try to call phone or send a message to it.
4. Sometimes is hard to reproduce it. It is quite tricky to reproduce this bug, but once its happen it will cause lost connections or late/lost messages.

Actual Behavior
Few times a day lost of network signal.

Expected Behavior
On 4.1.1 there was no signal lost/missed messages/lost connections..

Troubleshooting/Testing Steps Attempted
Settings changed to GSM/WCDMA only (no LTE), Phone rebooted, SIM card cleaned, SIM card changed.

Workaround
Turn on Flight mode and turn it off.

TO ASUS: This bug is not easy to reproduce. Sometimes the signal is bugged, sometimes not.
(it looks like the antenna needs to be disabled and enabled manually via flight mode)

BUG 003:   **Works better but not perfect with V11.8.4.6**

Versions
Build number: KOT49H.WW_PadFone-11.8.3.3-20140626044000223_201403260258
Rooted: No

Bug Description
Smart dialing works on some numbers, but not all.

Severity
Minor

Steps to Reproduce
1. Have more than 40 contacts with phone numbers.
2. Open the dialing app.
3. Dial someones name.
4. Most of the times the name is not found while the name is in your contacts.

Actual Behavior
The contact doesn't appear in the list and it asks to "Add to contacts".

Expected Behavior
Display the name that was dialed.

Troubleshooting/Testing Steps Attempted
Remove and re-add all contacts.

Workaround
Don't dial the number but chose it in the list of contacts (costs more time).

BUG 004:

Versions
Build number: KOT49H.WW_PadFone-11.8.3.3-20140626044000223_201403260258
Rooted: No

Bug Description
File manager app doesn't load google drive files.

Severity
Minor

Steps to Reproduce
1. Open app file manager.
2. Slide to the right and select drive.
3. Log in.
4. You will see the loading ring appearing.

Actual Behavior
Loading ring keeps on going.

Expected Behavior
Load all the maps and files from drive.

Troubleshooting/Testing Steps Attempted
Clear cache and data from app.

Workaround
Use third party app (like astro file manager or drive itself)

FIXED WITH V11.8.4.6

BUG 005:

Versions
Build number:KOT49H.WW_PadFone-11.8.3.3-20140626044000223_201403260258
Rooted: No

Bug Description
Music volume problem when using earphones, and device volume are very low.

Severity
Minor

Steps to reproduce
1.Inject earphones
2.Play a song or any app that have audio output
3.Get a notification from any source(example facebook massager)
4.After the popping sound the volume of the song or app will become low, even the volume are not adjusted.

Actual Behavior
Song volume become low when a notification appeal. And the device volume are lower compare to the device before update

Expected Behavior
After the notification sound, the volume of music should return to normal.

Troubleshooting/Testing Steps Attempted
Stop the song or app and replay, but the next song will play on low volume too.
Another way is restart the phone.

Workaround
Pull out earphones, close app, put earphones in again, open app. Repeat if necessary.

BUG 006:

Versions
Build number: KOT49H.WW_PadFone-11.8.3.3-20140626044000223_201403260258
Rooted: No

Bug Description
Screen backlight flickering.

Severity
Minor

Steps to Reproduce
1. Pull down quick settings bar.
2. Slide the brightness to the right then go to main screen on app drawer.
3. You will see at the bottom and top of the screen light flickering effect.

Actual Behavior
Screen backlight flickering when high brightness backlight is on.

Expected Behavior
No backlight flickering.

Troubleshooting/Testing Steps Attempted
Havent been found any except reduce brightness of screen which cause trouble to see screen in bright environment like sunny day or bright light in room.

Workaround
Nothing without loose possibility to see what is on screen.

<u>TO BE UPDATED:</u>
TO ASUS: Tested on 8 devices, 5 of them had this bug.
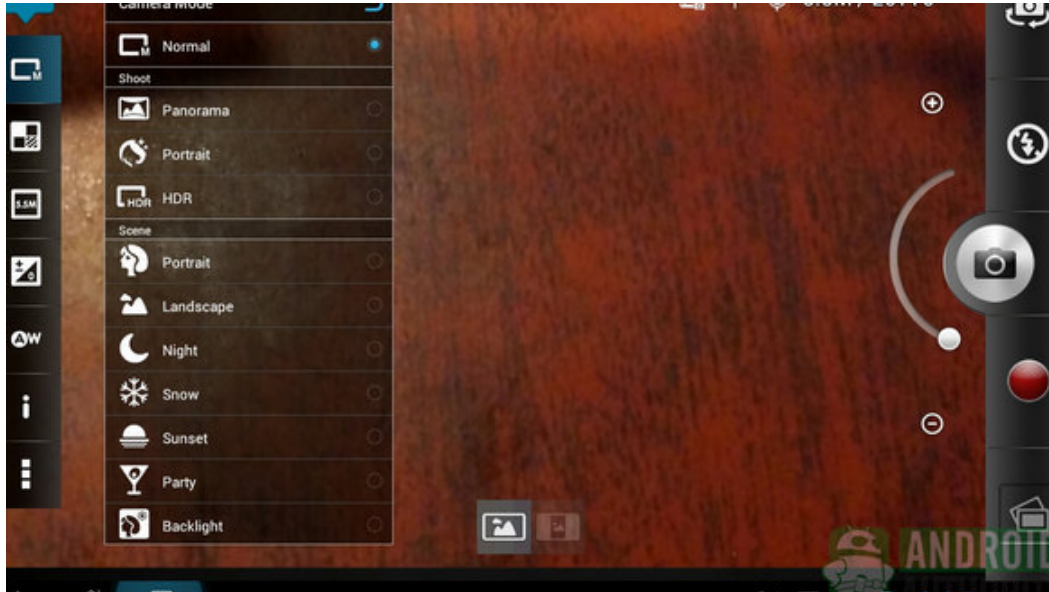
BUG 007:

Versions
Build number: KOT49H.WW_PadFone-11.8.3.3-20140626044000223_201403260258
Rooted: No

Bug Description
The camera output is cropped to 5.5MP when the tablet is being used.
In android 4.1.1 there was a button that changed to camera output: see bottom of the picture.

Severity
Major

Steps to Reproduce
1. Open camera app when using tablet.
2. In 4.1.1 there was a button for switching between 13MP and 5.5MP mode.

Actual Behavior
The maximum resolution is 5.5MP

Expected Behavior
The maximum resolution is 13MP

Troubleshooting/Testing Steps Attempted
Searching everywhere in the camera app, other camera apps.

Workaround
None found.

BUG 008:

Versions
Build number: KOT49H.WW_PadFone-11.8.3.3-20140626044000223_201403260258
Rooted: No

Bug Description
Wifi 5Ghz band not functioning / not enabled

Severity
Major

Steps to Reproduce

Actual Behavior

Expected Behavior

Troubleshooting/Testing Steps Attempted

Workaround
None found.