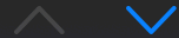


22:18



< Sent



Aliyu Hamidat treasure

17:51

To: NATHANIEL ORTEGA >

You sent this
Today at 17:51

[Follow Up...](#)

Re: Request for Refund - Order #34567

Hi Damilola,

I'm really sorry to hear that your order arrived damaged. We completely understand how frustrating that can be.

Please send us a photo of the damaged item and your order receipt so we can process a refund or send you a replacement immediately.

We appreciate your patience and are committed to resolving this as quickly as possible.

Best regards,
Aliyu Treasure
Customer support Team
VirtualEase Solutions.



22:19

LTE 

< Sent



Aliyu Hamidat treasure

16:29

To: Rukayat Amusa >

Re: Enquiry on Delay Order

Hi Olaitan,

Thank you for checking in. I apologize for the delay with your order. Due to a temporary stock shortage, dispatch was delayed by 48 hours.

However, your order has now been shipped and is on its way. You will get your rechargeable fan as soon as possible. Here's your tracking number: NG2345LOP

We appreciate your patience and thank you for choosing us!

Warmly,
Aliyu Treasure
Customer Support Team
VirtualEase Solutions.

On 16 May 2025, at 16:23, Aliyu Hamidat treasure <aliyuhamidattreasure@gmail.com>



22:22

LTE 

< Sent



Aliyu Hamidat treasure

16:37

To: Precious Chisom >

Re: Is There Any Discount Code Available?"

Hi Chisom,

Thank you for your interest! Yes, we're currently running a 10% discount promo for new customers.

You can use the code: WELCOME10 at checkout. It's valid for all orders above ₦5,000 and expires this Friday.

Let me know if you need help applying it.

Cheers,
Aliyu Treasure
Customer Support Team
VirtualEase Solutions

On 16 May 2025, at 16:25, Precious Chisom
<berrypresh492@gmail.com> wrote:



From: Aliyu Hamidat treasure aliyuhamidattreasure@gmail.com
Subject: Re: Product Details Request: Skincare Set
Date: 16 May 2025 at 16:31:59
To: Frances Esiobu francesesiobu0@gmail.com

Hi Frances,

Thank you for reaching out and Showing interest in our skincare set!

The full ingredients list includes aloe Vera extract, hyaluronic acid, Vitamin C and green tea oil, great for hydration and brightening.

To use:

- 1: Cleanse your face
- 2: Apply the serum
- 3: Follow with moisturizer
- 4: Use Sunscreen during the day

You'll also receive a usage guide with your order. Let me know if you need help placing your order, I'd be happy to assist!

Warm Regards,
Aliyu Treasure
Customer Support Team
VirtualEase Solutions.

| On 16 May 2025, at 16:20, Frances Esiobu <francesesiobu0@gmail.com>