## **Return Policy**

Last Updated: April 2, 2024

Loyalty Centric strives to offer the many advantages of innovative video, review marketing and incentive marketing solutions.

Loyaltycentric.tech offers non-tangible irrevocable goods. All fees and charges are non-refundable once the order is accomplished and software, video or access to the annual incentive program has been received. As a customer, you are responsible for understanding this upon purchasing any product package on our site.

Video reviews are guaranteed until you are satisfied with the outcome based on initial expectations communicated and agreed upon.

Signing a 12-month contract requires 12-months of payments to fulfill the contract obligation. As a customer, you are responsible for understanding this upon signing the contract.

We can be reached by contacting Email: info@loyaltycentric.tech

Changes to this Policy

Loyaltycentric.tech reserves the right to change this policy at any time.

Please check this page periodically for changes. Your continued use of our site following the posting of changes to these terms will mean you accept those changes. Information collected prior to the time any change is posted will be used according to the rules and laws that applied at the time the information was collected.

## Governing law

This policy and the use of this Site are governed by Texas law. If a dispute arises under this Policy we agree to first try to resolve it with the help of a mutually agreed-upon mediator in the following location: Texas.

Any costs and fees other than attorney fees associated with the mediation will be shared equally by each of us. If it proves impossible to arrive at a mutually satisfactory solution through mediation, we agree to submit the dispute to binding arbitration at the following location: Texas, under the rules of the American Arbitration Association.

Judgment upon the award rendered by the arbitration may be entered in any court with jurisdiction to do so.

Loyaltycentric.tech is controlled, operated and administered entirely within Texas.

This statement and the policies outlined herein are not intended to and do not create any contractual or other legal rights in or on behalf of any party.