

System	Contact Guidelines
	FIRST - Use the PowerSchool SIS Teacher in-app help feature. Click on the  located in the top right corner to open the teacher help page. If you still need assistance with student information after clicking on a topic from the left menu bar or using the search feature contact your building secretary. <i>For assistance with grades, contact your department chair or administrator. For student password reset, see guidance department or building secretary.</i> <i>NOTE: Only building/district administrators should call or email Erin Williams directly.</i>
	Schoolology Help Center Then Your building Ambassadors Then Andrew Pancoast <i>NOTE: For password help, try "forgot password". Teachers can reset passwords for course members. If neither option works, email Mr. Pancoast.</i>
	Frontline Support Center Then Absence management - Deneen Molloy Teacher Evaluation - Bernadette Gennaoui IEP management - Child Study Team
	Google Password reset Email helpdesk@gpsd.us
	NWEA MAP Support Center Then Brandi Sheridan, Andrew Pancoast or Amy Masso
	IXL Support Center Then Brandi Sheridan
	HMH Teacher Support Center Then Brandi Sheridan
	SmartPass Support Then Email helpdesk@gpsd.us attn: Student Information Services

Hardware/Software/Internet issues, please email helpdesk@gpsd.us to create a work order ticket.