

# MotionEase Privacy Policy

Update date: **June 19th, 2024**

Effective date: **June 19th, 2024**

## Introduction

MotionEase It is a tool application that helps users reduce motion sickness when using mobile phones in a moving car. It is developed by Innov App. When you use our services, we may collect and use your related information. We want to explain to you through this "Privacy Policy" how we collect, use, store, and share this information when you use our services, as well as the ways we provide you with access, updates, control, and protection of this information. This "Privacy Policy" is closely related to the MotionEase service you use, so we hope you read it carefully and make appropriate choices according to the instructions in this "Privacy Policy" when necessary.

By using or continuing to use our services and app, you agree that we will collect, use, store, and share your related information in accordance with this "Privacy Policy".

If you have any questions about this "Privacy Policy" or related matters, please contact us at [aikbdassist@gmail.com](mailto:aikbdassist@gmail.com).

## 1.Information we collect

When we or our third-party partners provide services, we may collect, store, and use the following information related to you. If you do not provide relevant information, you may not be able to register as our user, enjoy some of our services, or achieve the intended effect of the relevant services.

- **1.1 Log information:** When you use our services, the application will automatically record the program running log locally for troubleshooting purposes. If you **do not** upload it actively, these files will not be transmitted to devices outside.
- **1.2 Crash information:** This application uses Firebase to collect crash information, which does not contain personally identifiable information.

## 2.Information storage

- **2.1 Method and period of information storage:** We will store your information in a secure manner, including local storage (such as caching using the app), databases, and server logs.
- **2.2 We will only store your personal information for the time necessary to achieve the purpose of the service or as required by laws and regulations.**
- **2.3 Notification when products or services stop operating:** When our products or services stop operating, we will notify you in the form of push notifications, announcements, etc., and delete your personal information or anonymize it within a reasonable period, except as otherwise provided by laws and regulations.

### **3.Information security**

We use various security technologies and procedures to prevent the loss, improper use, unauthorized access, or disclosure of information. For example, in some services, we will use encryption technology (such as SSL) to protect the personal information you provide. However, please understand that in the internet industry, even if we try our best to strengthen security measures, it is not always possible to ensure the 100% security of information due to technical limitations and possible malicious methods. You need to understand that the system and communication network you use to access our services may have problems due to factors beyond our control.

### **4.How We Use Information**

We may use the information we collect from you during the course of providing our services for the following purposes:

To provide services to you;

To verify your identity, provide customer service, ensure security, monitor fraud, archive and backup data, and ensure the safety of the products and services we provide to you;

To help us design new services and improve our existing services;

To provide you with more relevant advertising instead of generic advertisements;

To evaluate the effectiveness of advertisements and other promotional activities in our services and make improvements.

### **5.Information Sharing**

Currently, we do not actively share or transfer your personal information to third parties. If there are other situations where we need to share or transfer your personal information to third parties, we will directly or confirm that the third party has obtained your express consent for such actions.

For the purpose of delivering advertisements, evaluating and optimizing the effectiveness of advertising, we need to share some of your data with third-party partners such as advertisers and their agents. We require them to strictly comply with our measures and requirements for data privacy protection, including but not limited to processing in accordance with data protection agreements, commitment letters, and related data processing policies, avoiding personal identification, and ensuring privacy and security.

We will not share information that can be used to identify you personally (such as your name or email address) with our partners unless you have given explicit authorization.

We will not publicly disclose the personal information we collect. If we must publicly disclose it, we will inform you of the purpose of the disclosure, the type of information disclosed, and any sensitive information involved, and obtain your express consent.

As our business continues to develop, we may engage in transactions such as mergers, acquisitions, and asset transfers. We will inform you of relevant situations and continue to protect your personal information in accordance with legal

requirements and no less than the standards required by this Privacy Policy, or require new controllers to protect your personal information.

## **6.Your Rights**

During your use of our services, we may provide you with corresponding operational settings depending on the specific product, so that you can inquire about, delete, correct, or withdraw your relevant personal information. If you have any questions about your personal information, please can also contact us through the "Feedback" function within the app, and your feedback will be processed promptly. If you are unable to exercise your personal information rights through the above channels and methods, you can make your request through the contact information provided in this Privacy Policy, and we will provide feedback in accordance with legal regulations.

## **7.Changes**

We may revise the terms of this Privacy Policy in a timely manner. When changes occur, we will prompt you with the new Privacy Policy during the version update and explain the effective date to you. Please read the revised Privacy Policy carefully. If you continue to use our services, it means you agree to our handling of your personal information in accordance with the updated Privacy Policy.

## **8.Protection of Minors**

We encourage parents or guardians to guide minors under the age of 18 in using our services. We recommend that minors encourage their parents or guardians to read this Privacy Policy and seek their consent and guidance before submitting personal information.

## **9.Third Party SDK or Service Privacy Policy**

Admob <https://policies.google.com/privacy>

Firebase <https://firebase.google.com/support/privacy>