Privacy Policy for Receptionist | Sanjivanee

Effective Date: 06/08/2025

Sanjivanee ("we", "our", or "us") is committed to protecting the privacy of users of the **Receptionist | Sanjivanee** application ("App"). This Privacy Policy explains what information is collected, how it is used, and the minimal data handling involved.

1. Purpose of the App

The Receptionist | Sanjivanee app is designed solely to display a list of patient appointments to authorized receptionists of a clinic. It is a utility app with no additional functionality beyond viewing data provided by the clinic.

2. Data Collection

- **Login Credentials:** The app requires login credentials provided by the clinic owner. These credentials are used to authenticate the receptionist and ensure access control.
- **No Personal Data Collected by Us:** The app does not independently collect, store, or transmit any personal or sensitive user data.
- **Appointment Information:** All appointment data shown in the app is fetched from the clinic's system and is not stored on the device or transmitted elsewhere.

3. Data Usage

- The only purpose of data displayed in the app is to assist receptionists in managing patient flow.
- No data is used for analytics, marketing, or any third-party sharing.

4. Data Storage

- The app does not store any personal information locally or on any third-party server.
- Temporary data displayed during a session is removed upon logout or app closure.

5. Access Control

- Only users with credentials issued by the clinic owner can access the app.
- There is no self-registration or public access.

6. Security

- Authentication is handled securely, and all data transfers are encrypted (if applicable).
- We recommend clinic owners maintain strict control over account issuance and usage.

7. Changes to this Policy

We may update this policy if required. Any changes will be reflected with an updated effective date.

8. Contact

If you have any questions or concerns about this privacy policy, please contact the clinic or app provider directly.