Analysis of minutes from Nov 10 Civic Tech Toronto Budget Workshop

by Henrik Bechmann, November 2015

Note: The analysis so far is based on notes, but requires revision based on input of workshop sticky notes exercise content

## **Problems**

Transparency: Trust is required, but currently soft, and can be achieved through several dimensions:

- audits
- certifications of sources
- full transparency of process, including pre-consultative, and exogenous (province, feds)
- controls such as comparisons to actual, comparisons to quarterly revisions, performance reports

Accessibility: this is the source of most problems

- comprehension, such as clear language, clarity and consistency of meaning, avoidance of "insider" technical language, clear categorizations
- discovery, simple act of finding facts and related documentation
- (implied) lack of convenience, efficiency in researching issues and assembling arguments

Interpretation: requires better

- clarity of vision,
- clarity of motivation through clarity of voices being expressed

Participation: most decisions are made outside of public consultation

- parameters are set before consultation
- marginal issues are addressed (and are often given conflicted support, or ignored), but core issues are not

# Solutions

- A. Budget information:
- 1. toolset to get credible facts from common source, including visualization tool
- 2. interactive budget classification (taxonomy)
- 3. provide timelines as well as current information

4. compare budgets, budget revisions (quarterly progress reports), and actuals for greater insight

## B. Budget evaluation:

- 5. budget and councillor scorecards results against commitments: compare major commitments, decisions, budget allocations, budget revisions
- 6. interactive visualization budgeting education tool, allows user modifications to show consequences

### C. Process information:

- 7. toolset to get complete info about process, including, but not limited to, deputations
- 8. allow interactive engagement with budget details like reddit
- 9. tool to aggregate deputations along themes and facilitates collaboration, plus tools for collecting video and audio recordings
- 10. interactive revelatory tool on decision process
- 11. storytelling platform to reveal underlying budget process
- 12. storytelling platform to reveal how people use and influence the budget

### D. System information:

- 13. move toward access to original data sources
- 14. provide access to information architecture of city budget system
- 15. provide organized access to what other cities have accomplished, and how
- 16. (later, related to 15) provide access to comparisons to other cities data, eg police cost per person