

# Briggs Bastian

Over three years of information security experience

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## RELEVANT WORK EXPERIENCE

### Kraft and Kennedy — SOC Analyst Tier 1

AUG 2022 - SEPT 2025

- Managed multiple client environments
- ConnectWise SIEM subject matter expert
- Phishing email investigation and remediation
- Mimecast email hygiene experience
- Response to EDR alerts
- Incident response experience
- DNS filtering configuration
- Vulnerability Scanning and Remediation experience
- Organized ticket and project tracking through ConnectWise PSA

### Sprout Mortgage — Helpdesk Technician

FEB 2022 - JULY 2022

- Windows / Azure / Office365 support
- Encompass application troubleshooting
- Ticket management experience with FreshDesk
- Phishing email investigation and response
- Barracuda email hygiene experience

## NON RELEVANT JOB EXPERIENCE

### JNC Management — Sales worker, Store Manager

### McDonalds — Crew Member

## EDUCATION

### University of San Diego — Cybersecurity Bootcamp Certificate

### Simi Valley High School — Diploma

## TOOL EXPERIENCE

IDS / SIEM - ConnectWise  
SIEM, Wazuh, BlackPoint,  
Stellar Cyber.

EDR - SentinelOne, Microsoft  
Defender for Endpoint

DNS - Atakama, OpenDNS,  
Pi-hole

Security Awareness -  
BreachSecureNow, KnowBe4

Email Hygiene Systems -  
Barracuda, Mimecast, Tessian

Vulnerability Management -  
Tenable.io

Network Infrastructure -  
Palo Alto, Cisco  
ASA/Meraki/FirePower, HP,  
Aruba

Change Management -  
Liongard

Document Management -  
NetDocuments, iManage