Accessing Evergreen School District Information Using Skyward Family and Student Access

Thank you for requesting a login and password for Family Access. This login and password will allow you to access the available information for all of your students who attend Evergreen schools. Please use this tool to ask your student questions and to follow up regarding school progress. We encourage you to ask your student first about the information you are seeing before emailing the teacher.

Step One: Click this link for Skyward access or click the Family Access (Skyward) link on the district website.

<u>Step Two</u>: Enter your Login ID and Password that was provided to you by your student's school. If you do not know the Login ID and/or Password, click the <u>Forgot your Login/Password</u> link and enter the email address on file with the school. If your email address has changed, please contact your student's school to update and receive your Login ID and Password.



New Student Application: Complete enrollment information for a new student .

Online Forms: Allows you to complete district forms.

Calendar: Shows gradebook assignments and school events.

Gradebook: Gives you access to the Progress Reports, Missing Assignments, and Comments tabs. <u>Not all</u>

assignments may be entered at the time you view the gradebook.

Attendance: Shows your student's attendance history. Click on the date for details.

Student Info: You can check to see if it is current.

Food Service: Account information including payments, purchases, and meal applications. Purchases are current within 24 hours of a transaction. Online payments can be made by clicking the link on this screen to take you to the payment processing site.

Schedule: Displays your student's current schedule.

Test Scores (only High School): Displays your student's state test scores as they become available.

Educational Milestones (only High School): Displays your student's completed state/district requirements.

Graduation Requirements (only High School): Displays your student's credits applied toward graduation.

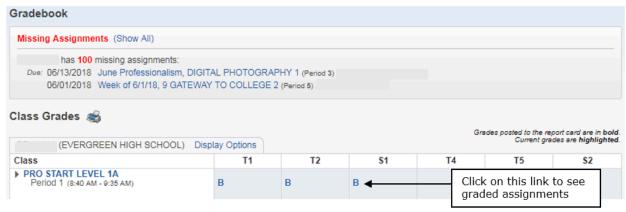
Academic History (only Middle and High School): Displays your student's grade history.

Documents & Report Cards: Allows you to print a posted report card for your student.

Health Information: Immunization records, health conditions, and medications.

SkyPort: Takes you back to the main widget screen.

Gradebook Tab (not available for Elementary schools)



Note: Evergreen School District does not provide technical support for this program.

Frequently Asked Questions...

Q ~ Why should I use Family Access?

 $A \sim$ Family Access is a web based tool designed to enhance parent/guardian and school communication. Your use of the Family Access website is voluntary.

Q ~ Does Family Access cost money or is there a fee that I have to pay?

A ~ Family Access is provided free as a service of the Evergreen Public Schools.

Q ~ Do I pick up my password and user name at my student's school?

 $A \sim If$ you provided an email address to your student's school, you can click the <u>Forgot your Login ID/Password</u> link on the Skyward Family Access screen and login information will be emailed to you. If you did not provide an email or have changed your email address, please contact your student's school. For security reasons, we are requesting that all parents and guardians do not share their Login ID or Password with their student. Students are given their own Login ID and Password to access Skyward Student Access.

Q ~ Can other people see my student's personal information on Family Access?

A ~ Family Access is password protected. As long as you keep your password safe it is highly unlikely that anyone else will be able to access or view your student's personal information.

Q~I can't get Family Access to work on my computer; what should I do?

A ~ Family Access is a web based product, so it should work on your computer like any other web based application, such as Firefox, Chrome or Internet Explorer. You may have to disable pop-up blockers for this site to work properly. Evergreen School District cannot provide support for off-site technology.

Q - When I log on to Family Access, I lose my connection after three to five minutes. Why?

A - Family Access has a default security setting that will terminate your connection if your computer is idle for longer than three to five minutes. This feature is designed to protect against unauthorized access and can not be changed.

Q ~ Are all of Evergreen's schools on Family Access?

A ~ Each school provides Family Access as a service to parents and guardians, but the information provided by each school will vary depending on the age of the student and the type of information available. For instance, parents of elementary school students won't have access to grades because most elementary teachers do not use the Skyward gradebook.

Q ~ I have forgotten my user name and/or lost my password, what should I do?

A ~ If you do not know the Login ID and/or Password, click the <u>Forgot your Login ID/Password</u> link on the Skyward Family Access screen and login information will be emailed to you. If you did not provide an email or have changed your email address, please contact your student's school.

Q ~ With all the talk about Internet safety and security, how do I know Family Access is safe?

A ~ Family Access uses Secured Socket Layer (SSL) encryption as the security layer for data presented on the Web. This is the same encryption system used by sites that accept credit card numbers and other personal data that must be secure. The District's Family Access Administrator is responsible for setting security and access to student records, as determined by District procedure. Each individual, whether student, parent, or staff member, must be given a user name and password and be designated as a member of a household linked to a student in order to view Family Access information.