

# Norton City Schools

## Repair Information

### 1 2 1 Chromebook Initiative



The student and parents/guardians agree to safeguard and take good care of the equipment to avoid any theft or damage. The student and parents/guardians will promptly report any loss, damage or problems with the equipment. Utilizing funds collected from the family insurance charge each year, the district will continue to purchase Accidental Protection Coverage for these student devices. This protection will cover unlimited repairs with the exception of the following: loss, stolen, or intentional damage. Please note that loaner Chromebooks do not fall under insurance coverage. Failure to pay for damaged (intentional), lost, or stolen equipment may result in consequences as permitted by law.

### BUILDING PLAN

If you are experiencing an issue that you have **NOT** already tried to appropriately troubleshoot using the information on [this](#) page, bring your Chromebook to the following location(s) at the corresponding time(s):

#### NORTON HIGH SCHOOL

Bring your Chromebook to the **Main Office**. You will be assigned a loaner and your Chromebook will be assessed and repaired as soon as possible.

#### NORTON MIDDLE SCHOOL

Bring your Chromebook to the **Main Office**. You will be assigned a loaner and your Chromebook will be assessed and repaired as soon as possible.

#### NORTON ELEMENTARY SCHOOL - 4<sup>TH</sup> GRADE

Bring your Chromebook to the **Main Office**. You will be assigned a loaner and your Chromebook will be assessed and repaired as soon as possible.

### COST OF REPAIRS/REPLACEMENT

Please note that all of these costs are **estimates** and the parent/guardian and the student will be notified of the final cost(s) once the device is returned and repaired.

ITEM	APPROXIMATE COST
Replacement Chromebook (Lost/Stolen/Severe Damage)	\$240
Screen	\$50
Palmrest	\$60
Keyboard	\$50
Motherboard	\$150
Power Adapter	\$25
Hinge	\$20
Plastics (Cover, Case, Bezel)	\$30
Protective Sleeve	\$10

**Please Note:** Loaner Chromebooks are not covered by the insurance charge. Families will be charged for any damages to the loaner.

When the device is repaired, the student will either be contacted by the Main Office or receive an email from the Technology Department that it has been repaired and can be swapped out in the Main Office. The loaner and any accessories given with the Chromebook must be returned to complete the swap.