

COMMISSION INFORMATION

Hi, I'm heyool! Artist and Student of Graphic Design..

I made this "small" document for my terms of service. Take your time to check it out!

Contact information 📌

You can contact me on Twitter, or by email. I recommend contacting me through Twitter. I'm more active there.

Email: dear.heyoolimn@gmail.com

Twitter: <https://x.com/heyooLim>

Portfolio: <https://hey-ooo.carrd.co/#>

Just DM me any details for your commission!

What I offer? 📌

personalized digital illustration with simple or detailed backgrounds according to choice.

the finishes of each illustration vary according to the type of commission requested (sketch, flat color or full rendering)

All in: <https://ko-fi.com/lim00n/commissions>

(I haven't done any design work yet, but I might be willing if I feel comfortable)

How do you pay? 📌

Paypal only. Through ko-fi, a payment link or invoice I can provide.

(DO NOT ASK FOR MY EMAIL OR ANYTHING LIKE IT)

[🇦🇷] Si quieres pagar en pesos Argentinos aceptó Mercado pago o Uala, siempre preguntar antes los precios en ars/\$

Terms and Conditions 📌

Ordering process

♦ The prices are already established, unless a discount is granted the price will not change.

There will be a charge for an extra character and/or any props.

♦ Payment must be made in order to start the commission.

♦ The buyer has the duty to give references and exact descriptions of what they want to avoid any misunderstanding. In addition to expedite my work.

♦ Any required changes must be requested at the sketch stage, after that only color or other minor changes will be allowed.

Copyrights

- ◆ Once the commission is finished, it becomes partial property of the client (personal use only).

The artist reserves the right to use the commission for promotional purposes.

Refund Policy

- ◆ **Refunds before work begins:** If the customer cancels before work begins, a full refund is offered.
- ◆ **Partial refunds:** If the client cancels after the work has started, but before the work is completed, a partial refund (50%) is offered.
- ◆ **No refunds after delivery:** Once the final artwork has been delivered and approved by the client, refunds are generally not offered.

Deadlines and delivery

- ◆ If the work to be ordered has a deadline, it is of great importance to let me know before paying so that I can confirm that I can do the work, we do not want any inconvenience from either side.
- ◆ Commissions usually take between 7 days to a month, depending on the type and complexity of the commission.
- ◆ Delays in delivery will not go unnoticed and compensation will be given to the client (additional free illustration).
- ◆ The delivery formats are PNG and JPG with simple background variation if required. Through the email address that the customer must provide.

Behavior and communication

- ◆ Respectful communication is expected from both parties.
- ◆ The client may contact us with questions about the process, but harassment or excessive insistence will not be tolerated.

Confidentiality and privacy

- ◆ The information provided by the customer will be treated confidentially and will not be shared with third parties.
- ◆ If the client wishes to keep the commission private and unpublished, they must inform me before starting.

Acceptance of terms

- ◆ By paying the commission, the customer confirms that he has read, understood and accepted these terms and conditions.
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I CAN DO!!

- Oc's
- FanArt
- Sonic
- Simple furries
- Simple mechas
- Willing to try doing light gore
 - Weapons of any kind

I CAN'T DO!!

- NSFW, kink or fetish work
- Any form of racist, Anti-LGBTQ+ or other bigoted work
- Large crowds of characters
- Complex backgrounds
- Complex robots or machines
- Difficult perspective

