

Refund & Cancellation Policy

Mama N Child Elevate

At Mama N Child Elevate, we create digital tools with care and intention to support emotional growth, healing, and conscious parenting.

Because our products are digital downloads, all sales are final and non-refundable once payment is made and the file is delivered.

We encourage customers to review product descriptions carefully before purchase. If you experience any issues such as:

- a corrupted or inaccessible file,
- an incorrect download,
- or trouble accessing your purchase,

please email us at mothernchildelevate@gmail.com within 7 days of purchase. We'll be happy to assist and ensure you receive what you paid for.

No refunds or cancellations will be issued for:

- Change of mind
- Accidental purchases
- Download issues caused by incompatible devices or lack of internet connection

We are committed to your satisfaction and the wellbeing of the mothers and children we serve. Please reach out with any concerns - we're here to support you.