# Jonathan J. Schaeffer

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# **Experience**

#### Lead DevOps Engineer

Deeplocal & Gumband | Pittsburgh, PA (Remote)

April 2023 - Present

- Implemented cloud native tools promoting scalability; allowing engineers to deploy changes frequently and predictably.
- Introduced ephemeral environments using vCluster, which enabled simultaneous work and code reviews, accelerated developer velocity, and quickened release cadence of new features.
- Optimized local dev environment by replacing docker-compose with Tilt, achieving a reduction in build time and system resource utilization.
- Streamlined the deployment process by automating tasks in pipelines, enabling teams to work faster and release features more often.
- Improved deployment safety by creating a Golang rollback script for error handling.
- Optimized cloud infrastructure by aligning to product needs, reducing costs by 20%.
- Overhauled ElasticSearch to improve logging, alerts, and metrics reporting, reducing MTTD.

### **Applications Developer**

Henderson Brothers Inc. | Pittsburgh, PA

June 2021 - March 2023

- Collaborated with business units to identify and automate workflows that saved 150 hours of work per year.
- Created and maintained Powershell scripts to keep our computer fleet up to date, secure, and to automate backend work.
- Worked with a partner and our internal business units to revamp our Salesforce org, increasing adoption of the tool by 40%.

### Helpdesk Technician

Henderson Brothers Inc. | Pittsburgh, PA

June 2019 - June 2021

- Responsible for managing helpdesk through tickets, phone calls, and in-person assistance.
- Created and maintained user guides for common questions to cut down on repeated work and allow for self-service help.
- Configured and deployed Windows Always On VPN on Windows Server across 180 client devices to improve remote access management.

# **Technologies**

Kubernetes, Docker, Flux, Helm, Terraform, vCluster, Tilt, Infrastructure as Code, Ansible, Linux, Arch Linux, Nix, NixOS, Elastic Search, GCP, AWS, PostgreSQL, Timescale, Tailscale, Bash, Golang, Python

# Volunteering

#### Board Member & Fundraising Committee Chair

Technical Advisory Board | Allegheny College Computer Science Dept.

June 2023 - Present

- Head of Fundraising Committee that supports students through an annual fundraising campaign.
- Participated as a speaker on an alumni panel, offering insights and answering student questions.
- Mentors students, providing guidance to support their academic and professional growth.

#### **Education**

Allegheny College | B.A. in Music, Minor in Computer Science May 2019. Meadville, Pennsylvania