

# Official Tech Support Guide to Downloading ClanGen

This doc is made officially by ClanGen's Tech Support team, who aims to help players that face difficulties, questions, and are curious on how to download the Clan simulator. This guide is for downloading the STABLE (meaning from itch.io) release of ClanGen, transferring saves between versions, and how to convert an august 10th (and before) save to the newest ClanGen stable release.

This tutorial contains information over the April 2023 itch.io release and any release afterward the 0.8.0 release: If you are on an older release we recommend you redownload as to get access to new game mechanics and so that our tutorial is catered towards yourself: You can check what version of ClanGen you are on in the bottom right corner. If the number shown isn't 0.8.0 (or any any number after 0.8), then you have an outdated version.

**Please note that the tech support team does not give tech support to the DEVELOPMENTAL (from github) versions of ClanGen.**

The developmental version is not intended for regular play, as it is the team's playground for new features and may crash, cause errors, or even delete your save information. By downloading a developmental version, you acknowledge these risks and understand that you will not receive support for these versions *Officially* (You may receive tech support from other players in direct messages or in the [players-helping-players](#) channel, however we as a team are not liable for any mistakes or issues that crop up because of that).

[Developmental Warning](#)

[Stable Release Downloading Guide](#)

[Itch.io Game Launcher](#)

[WINDOWS](#)

[Downloading the Itch.io Game Launcher](#)  
[MAC](#)  
[Downloading the Itch.io Game Launcher](#)  
[ClanGen.io Download Website](#)  
[WINDOWS](#)  
[Downloading ClanGen](#)  
[MAC](#)  
[Downloading ClanGen](#)  
[LINUX](#)  
[Downloading ClanGen](#)  
[CHROMEOS](#)  
[Installing Linux](#)  
[Downloading ClanGen](#)  
[Luna's Experimental Installer](#)  
[Installing Manually](#)

## Stable Release Downloading Guide

There are two different ways to download ClanGen in the itch.io site: The built in game launcher or downloading a zipped version via the ClanGen download page.

### Itch.io Game Launcher

Please keep in mind this tutorial will NOT work for Chromebooks nor Linux, as the game launcher does not support chromebooks (currently) and Linux toml files are being odd

## WINDOWS

### Downloading the Itch.io Game Launcher

You can find the Itch.io App Downloader located here: [Download App - itch.io](#). Once you've gone to the site, locate the Start Download button located in the middle of the screen and click on it, which should begin the process of downloading the itch.io game launcher application.

Once you've clicked download, locate your file explorer button (often found in the home ribbon at the bottom of the screen) and open it, the button is often depicted as a file. Opening up the file explorer should bring you to your files, where you can click on the itch.io game launcher application named "itch-setup". Once you open up the "itch-setup", you should be brought to a screen which you can choose where all the files go: once you are comfortable with where the files will be downloaded to, click the "install now" button located at the bottom right of the pop-up. That should begin installing the itch.io launcher.

Once the itch.io app launcher finishes installing, an icon of the itch.io launcher will be created in your hotbar (it should look like a controller in a pink box) which you should click on. Once you open the icon, you will be brought to the finishing installation page, where you wait for the app launcher to finish initializing.

Upon being brought to the sign-in screen, you have two options: register or log into an account. To register an account, locate the "Register" button which should bring you too <https://itch.io/register>. Accounts are free and simple: think of how you signed up for Discord, and apply the same process to the Itch.io accounts.

To log into a pre-existing account (if you are a first time user), then you'll need to insert either your Username/Gmail used, then password into their specific slots. If you are a returning user to Itch.io, don't worry! The app

saves all of your credentials and all it takes is a simple button press to log in as your account will appear in the middle of the screen

Once you've chosen your way of signing/logging into the itch.io launcher, you are brought to the launcher's homescreen where you can begin to download ClanGen. First, locate the search bar in the home page, located to the top lefthand side under the big "itch". Once you have, search up ClanGen exactly.

Once you have searched up ClanGen and have clicked on the link, you will be brought to the ClanGen itch.io screen: to download the game, first locate the red install button found at the bottom right corner then click it. Upon clicking the button, you will be brought to a installer page, where you chose what version to download and where it goes:

- the **64x bit** version (as the screenshot shows) will be for Windows 8
- the **32x bit** is for Windows 7+
- The **Window10+** version, as its name implies, is for Windows 10 and 11

The location for the download does not matter, but in this case I would recommend you leave it as is (because further parts of the tutorial will rely on the files being located where the screenshot shows). When you are satisfied with where and which version of clangen you are downloading, click the red "Install" button located at the bottom right of the download screen.

Once you've clicked the red install button located at in the bottom right of the pop up, ClanGen will start installing. Once finished, You are free to boot up the newly Installed ClanGen via the red "Launch" button to the right side of the ClanGen tool bar.

**Once you've clicked the red Launch button, ClanGen should open!**

## MAC

### Downloading the Itch.io Game Launcher

You can find the Itch.io App Downloader located here: [Download App - itch.io](#). Once you've gone to the site, locate the macOS button located in the below the Start Download Button in the middle of the list of all possible , and click on it, which should begin the process of downloading the itch.io game launcher application.

Once you've clicked on the macOS button and began the downloading process, then you will want to go and locate your downloads folder (Depending on the version, however the icon shown in this tutorial would be a file with the set of a purple background). Now that you have the Downloads folder open, locate the file named "install itch.dmg".

Now that you have located the "Install itch.dmg" file, click on it and a "Install itch" icon should appear (The icon looks like a controller with a pink background and arrow in the middle of the controller). Clicking the Install itch button should bring you to the Itch Setup Progress Bar, which shows how far along the app is in installing. Once the itch setup has finished installing, the itch.io launcher should automatically open.

Once the itch.io launcher opens, you will be brought to the finishing installation page, where you wait for the app launcher to finish initializing.

Upon being brought to the sign-in screen, you have two options: register or log into an account. To register an account, locate the "Register" button which should bring you too <https://itch.io/register>. Accounts are free and simple: think of how you signed up for Discord, and apply the same process to the Itch.io accounts.

To log into a pre-existing account (if you are a first time user), then you'll need to insert either your Username/Gmail used, then password into their specific slots. If you are a returning user to Itch.io, don't worry! The app saves all of your credentials and all it takes is a simple button press to log in as your account will appear in the middle of the screen

Once you've chosen your way of signing/logging into the itch.io launcher, you are brought to the launcher's homescreen where you can begin to download ClanGen. First, locate the search bar in the home page, located to the top lefthand side under the big "itch". Once you have, search up ClanGen exactly.

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The location for the download does not matter, but in this case I would recommend you leave it as is (because further parts of the tutorial will rely on the files being located where the screenshot shows). When you are satisfied with where and which version of clangen you are downloading, click the red "Install" button located at the bottom right of the download screen.

Once you've clicked the red install button located at in the bottom right of the pop up, ClanGen will start installing. Once finished, You are free to boot up the newly Installed ClanGen via the red "Launch" button to the right side of the ClanGen tool bar.

Upon clicking the red launch button located at the bottom right of the ClanGen ribbon, a Finder Window called "clan-gen-fan-edit" will pop up: You'll want to open "ClanGen\_macOS64.dmg"/the version of ClanGen that you chose to install. Click on the file, and then you should be brought to the ClanGen download page for macOS (which depictys two cats together, one

pure white cat sitting on a treestump and the other, a spotted ginger cat with white spots, standing below the stump). You should hold the ClanGen icon, a clan icon with a bunch of stars inside of it, and drag it over to the applications folder.

Once you've moved the Clangen application to the downloads folder, you'll want to go click the applications folder (the blue folder) in the macOS download page and locate the game called "Clangen". now that you've located the game, right click (or control click) to open the application where a pop up stating that the app can't be opened because apple cannot check for malicious software, you'll want to click ok then right click to open it again and press "Click Open'.

**Then the ClanGen application should open, and you are free to play the game!**

## ClanGen.io Download Website

(Zipped Version)

### WINDOWS

#### Downloading ClanGen

First, go to the official ClanGen zipped version Downloading Site, which can be found at this URL: <https://clangen.io/download>.

If applicable (meaning if it occurs), there should be a "Recommended download for your system" that appears in the middle of the screen, which will automatically dictate what version of ClanGen you need to download.

However, if it does not do that, locate the "Windows" download section and click the green button that says "Download".

Upon clicking Download, the ClanGen zipped folder should begin (and finish) downloading to your computer. Often, the download process will show in the upper right corner. However, you can also find the file by going into your file master, which is located at the bottom of your screen in the home ribbon with a file icon.

Upon finding the ClanGen file (which should start with the name "Clangen", as the screenshots will show) in your file folder, you must now extract the file. Open up the Clangen folder and look at the ribbon that appears in the upper portion of the screen. There should be a button that says "Extract All" somewhere in the ribbon. Press it, then a pop-up should appear, allowing you to choose where the file extracts to (and by proxy, is found at). Once you are happy with where you've placed the file, click the "extract" button located at the bottom right of the pop-up.

Now, when the file finishes extracting, you may or may not be brought to the newly extracted file. If you aren't, simply go to the place you indicated the folder be extracted to, and there should be a file named "Clangen". Open up the folder, and you will be greeted with a whole lot of files. Don't fret, as these files are just a by-product of compressing a game into the itch.io format. You'll want to scroll down and locate the APPLICATION that says "Clangen".

Now, you can open Clangen in two ways: by double-clicking or by right-clicking on the application and clicking "Open". Either way, you choose to open, you will be prompted by Windows Defender that the game was stopped from running. You'll want to click "More Info", then "Run Anyway".

Then the ClanGen application should open, and then you are free to play the game!

# MAC

## Downloading ClanGen

**First, go to the official ClanGen zipped version Downloading Site, found at this URL: <https://clangen.io/download>.**

If applicable, there should be a "Recommended download for your system" that appears in the middle of the screen, where it will automatically dictate what version of ClanGen you will need to download. However, if it does not do that, locate the "macOS" download section and click the green button that says "Download".

Once the file finishes downloading, you'll want to locate the file inside of your file explorer: The file should look like a disk or a CD player and should be named something similar to "Clangen\_macOS\_...". Once you have located the file, open it via double clicking or right clicking when pressing open: once you have done that, you'll want to drag the Clangen application over to the applications folder.

Once you've moved the Clangen application to the downloads folder, you'll want to go back into the applications folder and locate the game called "Clangen". now that you've located the game, right click (or control click) to open the application where a pop up stating that the app can't be opened because *apple cannot check for malicious software*, you'll want to click ok then right click to open it again and press "Click Open".

**Then the ClanGen application should open, and you are free to play the game!**

# LINUX

## Downloading ClanGen

Open terminal and run the respective script for your system: If you are unsure, use 2.31

(glibc 2.31) **chromeos / ubuntu 20.04**

```
/bin/bash -c "$(curl -fsSL https://install.clangen.io/stable/linux-glib2.31.sh)"
```

(glibc 2.35) **ubuntu 22.04**

```
/bin/bash -c "$(curl -fsSL https://install.clangen.io/stable/linux-glib2.35.sh)"
```

# CHROMEOS

## Installing Linux

Linux is an alternative, open-source operating system that allows users to mess around and code on: to install and enable Linux please follow this tutorial: [Set up Linux on your Chromebook](#).

## Downloading ClanGen

Once you have Linux installed, you can now begin the process of downloading ClanGen. There are two ways of doing this, through Luna's Experimental Installer or to Install Manually. We, the tech support team, recommend you use the installer, but if you encounter issues please install manually

### Luna's Experimental Installer

First, you will want to open the newly installed linux terminal: This can be done by pressing the Search key located on the left side of your keyboard and when the search function is pulled up, type in Terminal. Once you've gotten to the terminal, a screen shot appear that lists terminal settings and all other possible terminals, locate and click the button labeled penguin.

Once you have opened the Terminal, copy the following command and paste it into the Terminal: After you do paste it into the terminal, press enter

```
/bin/bash -c "$(curl -fsSL https://install.clangen.io/stable/linux-glib2.31.sh)"
```

Then you should be good to go! Once you've ran the command in the terminal, the terminal should spit back what you need to insert into the terminal to re-open ClanGen if you close it: it should be styled similar to:

```
/home/{insert your chromebook user name here}/Clangen/Clangen
```

### Installing Manually

Download clangen from the following link into your downloads folder: Do not rename it  
<https://clangen.io/api/v1/Update/Channels/stable/Releases/Latest/Artifacts/linux2.31>

Once you have downloaded from the Artifacts site, locate your Google Drive (which you can find [Personal Cloud Storage & File Sharing Platform - Google](#)). Once you have opened up your google drive, locate the section that says "My files" and right click on it to bring up a pop up: once you have right clicked, select the "Share with Linux" button.

Once you have shared the Artifact with Linux, open the Linux terminal and type the following commands one by one:

```
cp -r /mnt/chromeos/MyFiles/Downloads/Clangen_Linux64_glibc2.31+.tar.xz ./

tar -xf Clangen_Linux64_glibc2.31+.tar.xz

./Clangen/Clangen
```

Once you have inserted all three of those commands (exactly as you see them), Clangen should open! To reopen ClanGen after you've closed it, insert the following command into the terminal:

```
./Clangen/Clangen
```