

# TERMS AND CONDITIONS

## A) MEASUREMENTS

i) **In-person:** Reeyah Rahim will take precise measurements when you place your order and tailor your outfit accordingly. For our waist-snatching, your waist measurement will be at least 2 inches smaller.

ii) **Virtual:** we will schedule a Google Meet video call to guide you on taking accurate measurements. You will need an assistant, a measuring tape, a waist tape or rope, a pen, and paper to record the measurements. If you cannot attend an appointment, we trust you to provide accurate measurements, as we are not responsible for inaccuracies in the measurements you send.

iii) Consultations are conducted between 12pm and 5pm on Tuesdays and Thursdays.

If you experience significant weight loss or gain between fittings and do not inform us beforehand, you will be charged for any necessary alterations to your outfit.

## B) FITTINGS

i) Reeyah Rahim sees clients strictly by appointment at our studio in Apo Resettlement Area, Abuja, Nigeria. Please bring the shoes (mandatory) and accessories (optional) you plan to wear with your outfit. Fittings are conducted between 10 am and 5 pm on Mondays, Wednesdays and Fridays. Appointments outside these hours may be accommodated only by special arrangement. Please attend your fitting alone unless prior permission to bring an extra person has been granted.

ii) For long-distance clients, we can use a model of similar size to create fitting videos for your approval, which is optional but recommended.

iii) If you change your mind about outfit details during fittings, additional fees will apply for the requested changes.

## C) PAYMENTS

i) A non-refundable consultation fee is required to book an appointment to understand your personality and needs in detail.

Bridal outfits: 50,000NGN/40 USD

Red carpet outfits: 50,000NGN/40 USD

Asoebi outfits: 30,000 NGN/25 USD

Events outfits (Birthdays, photoshoots, etc): 30,000 NGN/25 USD

Corporate outfits: 20,000 NGN/20 USD

ii) An invoice is shared after a consultation. A minimum deposit of 80% of the total cost is required before we proceed with your order. The delivery timeline starts upon payment of this deposit. Once the final outfit is completed and approved, the remaining balance, including any shipping costs, must be paid before collection or delivery.

iii) Reeyah Rahim estimates a 6-week completion timeline after the deposit for most outfits, and 12 weeks for bridal wear. Orders needing earlier delivery are considered express orders and will incur additional charges.

iii) Payments should be made only to the Reeyah Rahim accounts provided through official communication channels.

iv) We **do not offer refunds** on custom-made outfits.

#### D) CONTENT CREATION

Please note that we may take pictures and videos during our consultation and fitting sessions to post on our social media channels. If you would not like to be featured on our page, kindly bring that to our attention prior to the consultation/meeting.

#### E) INTELLECTUAL PROPERTY

Illustrations made by Reeyah Rahim Creative Director, after consultations, are intellectual property and must not be shared with other designers.

To proceed with a consultation booking, click [here](#).

For NGN payments, kindly check the confirmation email at the end of the booking for payment details.

For non-NGN payments, a payment link will be shared with you.